

Privacy Policy for LNEX

Last Updated: 05/03/2026

1. Introduction

Welcome to LNEX ("we," "our," or "us"). We are committed to protecting your personal information and your right to privacy. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you use our mobile application (the "App").

By using the App, you agree to the collection and use of information in accordance with this policy.

2. Information We Collect

We collect information that you provide to us directly and information that is automatically collected when you use the App.

A. Personal Information

- When you register or use our services, we may collect personal details such as:
- Name, email address, and phone number (via our authentication provider, Clerk).
- Profile information (e.g., university, department, level).

B. User Content

We collect the content you create, such as posts, comments, and images. Please note that posts on the main feed are ephemeral and are automatically deleted from our servers after 24 hours.

C. Device Permissions & Data

- We may request access to certain device features:
- Camera & Photos: To allow you to take photos for posts, profile pictures, and attendance verification.
- Location: To verify your presence for the Attendance feature.
- Biometrics (FaceID/Fingerprint): For secure login and authentication.
- Tracking (iOS): We request permission to track activity for personalized advertising purposes.

3. How We Use Your Information

We use the collected information for the following purposes:

- To provide and maintain the App's functionality (e.g., Social Feed, Attendance, Store).
- To manage your account and authentication.
- To process payments for store purchases (via Flutterwave).
- To display advertisements, including personalized ads served by Google AdMob.
- To ensure community safety by monitoring and addressing reported content.

4. Data Sharing and Third Parties

We may share your information with the following third-party service providers who assist us in operating the App:

- Clerk: For user authentication and management.
- Supabase: For database and file storage.
- Google AdMob: For displaying advertisements.
- Flutterwave: For payment processing.

5. Data Retention

We retain your personal information only as long as necessary for the purposes set out in this policy. Specifically, user-generated posts are retained for 24 hours and then automatically deleted. Account information is retained until you delete your account.

6. Security

We implement reasonable security measures to protect your information. However, no method of transmission over the internet is 100% secure, and we cannot guarantee absolute security.

7. Your Rights

Depending on your location, you may have the right to access, correct, or delete your personal data. You can manage your profile settings within the App or contact us to request account deletion.

8. Contact Us

If you have any questions about this Privacy Policy, please contact us at:

[Insert Contact Email Address Here]