



COVID-19:

Resources for Philadelphia's LGBTQ+ Communities

How to Use this Guide

The City's Office of LGBT Affairs compiled resources and critical information related to the COVID-19 and its variants.

Please check back for updates on new information regarding the COVID-19 variants and available resources for Philadelphia's LGBTQ+ community. The Office of LGBT Affairs remains committed to its mission to serve the LGBTQ residents of Philadelphia through advocacy and inclusion.

Tip: to find a specific word or phrase within this guide, please use **Command+F** on a Mac and **CTRL+F** on a PC.

Share this guide with your communities by [sharing the link](#).

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The Office of LGBT Affairs

The **Office of LGBT Affairs** works to foster equal working and living conditions for lesbian, gay, bisexual, transgender, and queer (LGBTQ) people and to advocate for LGBTQ issues in all areas of City government. Created in 2008 by mayoral executive order, the Office of LGBT Affairs became a permanent part of the City's charter in 2015.

The Office of LGBT Affairs, like many essential City services, remains open during the evolving public health situation. To contact the Office:

- Call (215) 686-0330
- Reach out on social media
 - [@PhillyLGBTGov on Twitter](#)
 - [@PhillyLGBTGov on Instagram](#)
 - [/PhillyLGBTGov on Facebook](#)
- [Subscribe to our Newsletter](#)

The City of Philadelphia

The City and Department of Public Health continue to provide updates on COVID-19 cases and will announce any changes to the mitigation efforts as more data is collected on the COVID-19 variants.

For the latest information:

- Visit phila.gov/COVID-19.
- Text COVIDPHL to 888-777 to receive updates to your phone.
- Call 3-1-1 for questions about essential businesses and City resources.

Read the full [What to expect when you're between COVID-19 waves](#)

Follow on social media:

The City of Philadelphia

- phila.gov
- [@PhiladelphiaGov on Twitter](#)
- [@CityofPhiladelphia on Instagram](#)
- [/CityofPhiladelphia on Facebook](#)

The Mayor's Office

- phila.gov/mayor
- [@PhillyMayor on Twitter](#)
- [@PhillyMayor on Instagram](#)
- [/PhillyMayor on Facebook](#)

The Department of Public Health

- <https://www.phila.gov/health>
- [@PHLPublicHealth on Twitter](#)
- [/PhillyHealth on Facebook](#)

The Office of Emergency Management

- <https://www.phila.gov/oem>
- [@PhilaOEM on Twitter](#)
- [/PhilaOEM on Facebook](#)

Featured Guidance from the City of Philadelphia:

- [Notice to Employers in Philadelphia \(PDF\)](#)
- [Guidance for essential businesses and organizations \(PDF\)](#)
- [Why, when, and how to wear a face mask \(PDF\)](#)
- [What to do if you are sick](#)
- [Home cleaning guidance \(PDF\)](#)
- [Home care guidance \(PDF\)](#)
- [Home care guidance in Spanish \(PDF\)](#)
- [What to do if an employee tests positive \(PDF\)](#)

The City will continue to issue guidance in response to COVID-19. You can browse answers to **common questions about COVID-19** and explore our **printable guidance**. You can also view [resources in multiple languages](#).

Details on access to City services:

Some City services are being offered in-person and without an appointment. To ask about available in-person services, **contact your department of interest**.

The Commonwealth of Pennsylvania

PA is uniting against COVID. [Here are the mitigation efforts in place to keep people safe](#). For the latest updates from the state:

- Visit on.pa.gov/coronavirus.
- Call 1-877-PA-HEALTH (1-877-724-3258) with questions about COVID-19.

Follow on social media:

The Commonwealth of Pennsylvania Government

- www.pa.gov
- [@PennsylvaniaGov on Twitter](#)
- [/PennsylvaniaGov on Facebook](#)

The Governor's Office

- www.governor.pa.gov
- [@GovernorTomWolf on Twitter](#)
- [@GovernorTomWolf on Instagram](#)
- [/GovernorWolf on Facebook](#)

The Department of Health

- www.health.pa.gov
- [@PAHealthDept](#)
- [/PennsylvaniaDepartmentofHealth on Facebook](#)

Featured Guidance from the Commonwealth of Pennsylvania:

- [Cases in Pennsylvania](#)
- [Covid-19 Mitigation in Pennsylvania](#)
- [Master List of Suspended Regulations](#)
- [Get Vaccinated](#)

Food Access Resources

- The City of Philadelphia is working with Share Food Program and Philabundance to support food sites where residents can pick up supplemental food. Please remember to wear a mask when you go to pick up food.

[View the map](#) to find meal sites.

- Free meals for students:

Check back for updates on food distribution during school breaks.

Visit the School District of Philadelphia's [Food Services page](#) for information about in-school meal service for students.

[View the map](#) to find sites offering meals to children and youth.

- Free meals for older adults:

The City of Philadelphia and Philadelphia Corporation for Aging are working together to provide free meals for older adults. Most sites are for adults age 60 and over, and the Parks & Recreation older adult centers are for adults age 55 and over. Seniors should always call sites first to:

- Reserve their meal.
- Confirm days and hours of operation.
- Arrange for home delivery or for family members to pick up meals.

Call the PCA helpline, 215-765-9040 for languages other than English.

- These are links to services that can offer delivery for people in need of food assistance:

[Share Food Program Home Delivery](#)
[SNAP Online Purchasing Program](#)

- Free supplies for people who are pregnant or caring for an infant or toddler: [View the list of resources](#) and free supplies available to you and your family during COVID-19.
- Food banks and pantries will be open and delivering food to many agencies, pantries, shelters, and soup kitchens during the COVID-19 response. Call 311 for help finding a food pantry near you. Make sure to call the pantry in advance to confirm their hours. Text your zip code to 1-800-548-6479 to receive a list of food pantries near you. Find an interactive directory at www.phillyfoodfinder.org.
- BenePhilly offers free one-on-one support to help Philadelphians enroll in benefits to help afford costs such as groceries, prescription drugs, and more. Call the confidential BenePhilly hotline toll-free at (844) 848-4376 Monday – Friday, 9 a.m. – 5 p.m.
- LGBTQ+ Community Food Pantry Resources:

- Bebashi Food Pantry

"Our pantry provides boxed and canned foods as well as fresh meats, fruits and vegetables. We also offer nutrition workshops and easy-to-prepare recipes that can help you and your family eat more healthfully."

Eligibility

Bebashi clients can automatically access the food pantry once a month. If you are not a client of Bebashi you will need a referral letter from a social worker. The referral needs to be dated for the current month and should include family size and the last four digits of recipients Social Security Number.

Food Pantry Hours:

- Monday- Friday, 11a.m. - 4 p.m.

To learn if you're eligible for the Bebashi Emergency Food Pantry, please view the [Food First Pantry Visitor's Policies](#).

"Philadelphia College of Osteopathic Medicine (PCOM) has partnered with Bebashi – Transition to Hope, a full-service HIV/AIDS nonprofit organization, to open food pantries at two of its Healthcare Center locations in Philadelphia. The food pantries will serve PCOM patients and their families visiting the Cambria Division Healthcare Center, starting on October 30, 2020, and the Lancaster Avenue Healthcare Center."

- MANNA

"MANNA is an essential service provider. We will be open, and currently continuing to deliver 21 meals a week to our clients. The entire MANNA staff is still producing meals to be delivered."

Visit [MANNA's COVID-19 resource guide](#).

- Mazzoni Center Food Bank

Eligibility

"Any individual and their dependent members of their household living in Philadelphia and the surrounding counties is eligible to access our emergency food bank with a referral from their case manager or medical provider. Clients must also be Ryan White certified."

Referred individuals may access the food bank two times per month and receive the equivalent of four meals for each member of their household at each visit.

Food Bank Hours:

- Monday, Wednesday, Thursday, Friday: 9:30 AM - 4:30 PM
- Tuesday: Closed
- Food bank closes from 12:30 PM to 1:30 PM for lunch break.

For the latest news from the Mazzoni Center, visit [Agency News](#).

Health Care Resources

- Getting Tested for COVID-19 in Philadelphia

The Health Department recommends COVID-19 testing for people of any age with:

- Cough
- Shortness of breath OR
- Two of the following symptoms: fever, chills, muscle pain, sore throat, new loss of taste or smell.
- Testing is prioritized for people with the above symptoms who:
 - Are hospitalized.
 - Have chronic medical conditions
 - Reside or work in congregate settings, including nursing homes, behavioral health facilities, shelters, and prisons.
 - Are healthcare, public safety, or other essential workers (Police, Fire, EMS, mass transit, grocery and pharmacy staff).
 - Are close contacts of known cases or associated with a known cluster of cases.

If you think you should be tested for COVID-19:

- Start with your regular medical provider or the hospital system where you last received medical care. Call or contact them over the internet so that a medical professional can evaluate whether testing is appropriate for you.

If you are not able to get tested through your medical provider, you can be tested at a public testing site. View the most up-to-date list of public testing sites on the City's COVID-19 page under **"Where can someone get tested?"**

- For a list of pop-up and temporary testing sites, visit the City's calendar [here](#).

- All **City health centers** are open and operating on regular hours. Language translation services are available.

- COVID-19 Testing Truck

- In response to rising COVID-19 cases, the Philadelphia Department of Public Health launched its own mobile COVID-19 testing truck on December 21, 2021.
- At this time, only individuals with COVID-19 symptoms and asymptomatic individuals with prior exposure to persons with COVID-19 infection are eligible to be tested at the truck. Although individuals will be able to walk-up to the site without an appointment, they are encouraged to pre-register for testing events online. Public events and registration links are posted on the City's social media and online **COVID-19 testing calendar**. The testing will not have any out-of-pocket costs and insurance information will not be collected.

- Free At-Home COVID-19 Tests Available

Every home in the U.S. is eligible to order 2 sets of 4 free at-home tests. If you already ordered your first set, order a second today. Order your free tests here: <https://www.covidtests.gov>

Need help placing an order for your at-home tests?
Call 1-800-232-0233 (TTY 1-888-720-7489).

- Free N95 Masks

Many pharmacies offer N95 masks free of charge. Find a pharmacy near you using the CDC's locator: [Free Mask Locator](#)

- Contact Tracing:

- Contact tracing is an important tool that health departments use to fight diseases. In general, contact tracing involves identifying people who have an infectious disease and their "contacts" (people who may have been exposed) and working with them to stop the spread of the disease.

- Participation in contact tracing is voluntary. People can decline to participate at any point, but participating fully can help stop the spread of the disease and save others' lives.

For more Information on please visit the [Contact tracing page](#).

- COVID Alert PA is a free, voluntary mobile app developed by the Pennsylvania Department of Health in partnership with NearForm, UPenn, and MIT Lincoln Laboratory using the Apple and Google Exposure Notification System.
- The app's features include an interactive COVID-19 symptom checker, opt-in for alerts for potential exposures to the virus, updates on the latest public health data about COVID-19 in PA, and advice for what to do if you have a potential exposure to COVID-19.

For more information on the COVID Alert Pennsylvania app visit the [PA Secretary of Health's site](#).

- Quarantine Guidance:
 - If you test positive for COVID-19:
 - Everyone, regardless of vaccination status.
 - Stay home for 5 days.
 - If you have no symptoms or your symptoms are resolving after 5 days, you can leave your house.
 - Continue to wear a mask around others for 5 additional days.
 - If you have a fever, continue to stay home until your fever resolves.
 - If you were exposed to someone with COVID-19:
 - If you: Have been boosted OR Completed the primary series of Pfizer or Moderna vaccine within the last 6 months OR Completed the primary series of J&J vaccine within the last 2 months
 - Wear a mask around others for 10 days.
 - Test on day 5, if possible.
 - If you develop symptoms, get a test and stay home.

Find out more from the [Centers for Disease Control and Prevention](#) about COVID precautions for the [general public](#).

- Travel Recommendations:

As of March 1, 2021 the Order of the Secretary of the Pennsylvania Department of Health for Mitigation Relating To Travel is no longer in effect. Travelers should still practice appropriate public health measures to slow the spread of COVID-19 such as masking, physical distancing, and hand hygiene.

- **Travel is considered safer for fully vaccinated individuals**
- Do not travel if you are sick or if someone in your household is sick.
- For unvaccinated Covid-19 is still considered a risk. The CDC recommends avoiding travel until you are vaccinated. When traveling consider to keep practicing Covid-19 mitigation methods:
 - Stay six feet apart from anyone not in your household.
 - Wash your hands or use hand sanitizer frequently.
 - Wear a mask whenever you are around others.
 - Do not travel with someone who is sick or tested positive for COVID-19 and is in the quarantine period recommended below.
- If you have had an exposure to COVID-19 you should quarantine at home for 10 days. If you receive a negative COVID-19 test after day 5, AND you continue to be asymptomatic at day 7, you may end your quarantine period at that time.

CDC Travel Recommendation

- Vaccination Recommendations

The best way to protect yourself is to be *fully vaccinated*. Research has shown that having two doses of the Pfizer vaccine or the Moderna vaccine, both of which have been shown to be safe and effective, is more than 90% protective against the Delta variant.

The Health Department strongly encourages everyone that is not yet fully vaccinated to get both of their doses as soon as they are eligible.

You can find the hundreds of locations that are administering the vaccines in Philadelphia, all for free, and often without an appointment needed, at phila.gov/vaccine.

- LGBTQA+ Community Health Services:
 - Mazzoni Center

Bainbridge: 1348 Bainbridge St, Philadelphia, PA 19147

Main: 215-563-0652

Health Center: 215-563-0658

Legal: 215-563-0657

Hours:

- *Monday: 8:00 am - 9:00 pm*
- *Tuesday: 8:00 am - 9:00 pm*
- *Wednesday: 8:00 am - 9:00 pm*
- *Thursday: 8:00 am - 9:00 pm*
- *Friday: 8:00 am - 5:00 pm*

NOTE: Hours may vary. See program and service webpages for their hours.

Washington West: 1201 Locust Street Philadelphia, PA 19107

"Free HIV testing and STI screening"

Advanced Scheduled Appointments are strongly encouraged. Call 215-985-9206

HIV Testing Hours:

- *Monday- Friday: 10:00 AM - 6:00 PM*
- *Saturday: Closed*
- *Sunday: Closed*

Have an urgent medical need?

Contact our On Call Service at 570-820-9038 and identify yourself as a Mazzoni Center patient.

Need a prescription refill?

Contact your pharmacy and have them send us a refill request as normal.

Have a question for your provider?

Please contact us via our patient portal."

Follow @MazzoniCenter on Twitter and Facebook for more information. View the [Mazzoni Center Wellness Guide 2020](#)

***The Mazzoni Center's WellnessGuide still contains relevant information and resources that can be used in 2022.**

- Philadelphia FIGHT

"Philadelphia FIGHT is committed to keeping all of our patients safe during the Coronavirus outbreak. As the outbreak has intensified, we have made some changes to keep everyone safe.

To assure your safety and the safety of our staff, we cannot accept walk-in visits at this time.

Please [call us](#) before visiting any of our clinical sites."

"Philadelphia FIGHT provides low-barrier testing in neighborhoods throughout Philadelphia. That means that you don't need an appointment, insurance, ID, or COVID-19 symptoms to get tested. Any adult or child over 1 year can simply visit our sites, and get tested for COVID-19."

"Call us at 267-436-3126 or email us at covidtesting@fight.org for more information."

- Bebashi

"As a life-sustaining organization, we will continue to be open. We are here Monday through Friday 9 am to 5 pm, providing food resources, medication and other support services.

In order to protect the health and well being of our clients, staff and volunteers, we ask that you refrain from coming into the office if you have symptoms of a fever, cough and other respiratory issues. We ask that you

instead call our office first at 215-769-3561. A case manager will speak to you by phone.

To learn more visit the [Bebashi's health screening services](#) page"

- Action Wellness

"Fighting a chronic illness is a tough battle for many people, but nobody has to go it alone. Action Wellness, a nonprofit organization serving the Greater Philadelphia area, is here to help.

We serve all people, regardless of race, gender, sexual orientation, religious beliefs, national origin, gender identity, immigration status, insurance status or your ability to pay.

We're here to assist you with all of the practical challenges you may face.

Action Wellness' office hours are Monday through Friday 9:00a.m. until 5:00p.m.

Action Wellness Center City

Main: 215-981-0088

Action Wellness North/Casa Nueva Vida

Main: 215-291-9700

Action Wellness West-Filbert St.

Main: 215-243-2800

Action Wellness West-Market St.

Main: 215-586-7600

To learn more visit: [the Action Wellness website](#)

- Resources for Human Development

Provides multiple services for people with “mental health challenges, people in addiction recovery and people experiencing homelessness to job training, assisted transportation, and crisis intervention” If you find yourself fitting one or more of these categories, please contact them at 215-951-0300 or at 1-800-894-9925 (Toll-Free)

- **Mental Health Services:**

Our partners from the Philadelphia Department of Behavioral Health and Intellectual disAbility Services want those in need to know we are still here to support them. If you find yourself in need, please use the following resources:

- For mental health and addiction services, contact the Community Behavioral Health 24/7 hotline at 888-545-2600
- For mental health crises, call the crisis hotline 24/7 at 215-685-6440
- For individuals in need of immediate opioid treatment support, contact the NET Access Point at 844-533-8200 or 215-408-4987 or visit [Net Community Care](#).
- For free, 24/7 online behavioral health screening and resources, visit [Healthy Minds Philly](#).
- For intellectual disability services, call 215-685-5900.

Learn how to [get support from DBHIDS](#)

- **COLOURS Organization Inc**

Support, prevention, and education services for gay, lesbian, bisexual, transgender, and queer adults and youth of color.

For more information contact: 1211 Chestnut St, Suite 910, Philadelphia Pa 19107 Call: 215.832.0100 email:info@coloursorganization.org or please visit [COLOURS Organization Inc](#) page.

- Morris Home

Supports trans and gender variant individuals as they develop the knowledge, skills and supports necessary to promote sobriety, manage emotional and behavioral difficulties, choose and maintain safe and healthy lifestyles, and develop healthy relationships.

For more information contact: 5037 Woodland Ave Philadelphia, PA 19143 Call: 215-729-3045 or please visit [Morris Home](#).

- Additional Resources for staying healthy during COVID-19:

We don't know if COVID-19 can be passed through sex. This raises a tricky question: is it okay to have sex during COVID-19?

Learn more about [safer sex during the pandemic](#).

As our city and the rest of the country continue to fight the COVID-19 pandemic, Philadelphia remains committed to improving the lives of people living with HIV and reducing the number of new HIV infections. Knowing your HIV status and getting connected to HIV care or PrEP can keep you and your partners healthy and safe during this challenging time.

Learn more about [Staying Healthy with HIV during COVID-19](#).

- Accessible abortion health services:

Abortion is health care and access to safe abortion services is a human right. Philadelphia has a number of resources available for people who want to prevent unplanned pregnancies or need an abortion or counseling support.

Learn more about [Abortion Services and Counseling](#).

- **Resources regarding Monkeypox (Mpox):**

On June 2, the Health Department announced the first case of Monkeypox, now abbreviated 'Mpox', in Philadelphia had been identified. Since then, new cases have continued to be found throughout the country. As of December 05, 2022 there has been found to be 29,711 cases of Mpox [nationwide](#) with 546 of which specifically in [Philadelphia](#), and are continually slowing down.

The CDC reports that there are higher cases of Mpox found in gay, bisexual, and other men who engage in MSM. That being said, **anyone** can get Mpox as it spreads through close contact.

Some common symptoms and signs of Mpox may include:

- Flu-like symptoms (not experienced by everyone)
 - Fever
 - Swollen lymph nodes
- Rash or bumps that develop a few weeks after exposure to the virus
 - Can be located anywhere on the body including but not limited to on the face, in the mouth, on the hands, and/or on or around the genitals or the anus.

At this current time, those eligible and being recommended for the Mpox vaccination are:

- Anyone who has been identified as having close contact of someone with Mpox
- Anyone who has had a sex partner or general skin-to-skin contact with someone within the past 2 weeks who has recently been diagnosed with Mpox
- Sex workers of any sex or gender
- AND/OR anyone who is transgender/gender diverse, nonbinary, or a man who has sex with men (MSM) **if** they meet at least one of the following criteria:
 - Have had sex with multiple partners or group sex
 - Have had anonymous sex partners in the past 14 days
 - Have had any newly diagnosed STI in the past 12 months, including gonorrhea, chlamydia, early syphilis, or HIV
 - Have or plan to attend a commercial sex venue or event
 - Have or plan to have sex at a venue or event where mpox is thought to be transmitted

CDC is currently prioritizing vaccination against Mpox only for those meeting the eligibility criteria.

To Learn more about the Mpox outbreak within the city, visit the [city's](#) webpage or go directly to the [CDC's](#) website.

If you think that you've been exposed to Mpox or are feeling unwell or have noticed a new rash, you should call your regular healthcare provider as soon as possible. If you don't have a healthcare provider, you can visit <https://findahealthcenter.hrsa.gov> to find a public health clinic or visit an urgent care facility.



LGBTQ+ Community Vaccination Opportunities

Philadelphia COVID-19 vaccine or booster:

Getting vaccinated is the best way to protect yourself, your family, your loved ones, and your community.

All COVID-19 vaccines are free.

Everyone five and older is now eligible to be vaccinated in Philadelphia. As of June 22, 2022 children under the age of five are eligible to receive the COVID-19 vaccine.

- Children between 6 months and 4 years old can get the [Pfizer-BioNTech](#) or [Moderna](#) vaccine
- Everyone 5 years of age and older is eligible for the primary series of Pfizer-BioNTech vaccine or the [Moderna vaccine](#).
- The [single-dose Johnson & Johnson vaccine](#) is also an available vaccine option for those interested.

Children can get vaccinated at City-run pop-up clinics, health centers, most pharmacies, and many pediatrician's offices.

Booster Shots

- Anyone 5 years of age or older can get a booster dose after they've completed their COVID vaccine series if eligible.
- Children 5 to 11 can get the original Pfizer-BioNTech booster. People 12 and older can get the updated Pfizer or Moderna booster. [Learn more about eligibility and timing](#).
 - People ages 12 years - 17 years are currently being recommended to only receive the updated Pfizer vaccine
- To get a booster, you'll need to show your vaccine card or a photo of your vaccine card. If you've lost your card, [you can request a replacement](#).

City-run pop-up vaccine clinics

The health department provides vaccines for adults and children at pop-up vaccine clinics all around the city. These clinics won't ask for proof of age or guardianship.

- View a [calendar of pop-up events](#).

Philadelphia FIGHT

COVID-19 Community Testing

Philadelphia FIGHT provides low-barrier testing in neighborhoods throughout Philadelphia. That means that you don't need an appointment, insurance, ID, or COVID-19 symptoms to get tested. Any adult or child over 1 year can simply visit our sites, and get tested for COVID-19.

For information about testing locations, dates, or times, please check our [testing sites schedule](#).

For COVID-19 Program information contact us at 267-436-3126 or email at covidtesting@fight.org.

Philadelphia Mask Mandates:

- **Philadelphia Indoor Mask Mandate Lifted (updated 4/26/2022)**

Masks are still **strongly** recommended in indoor public settings to help reduce transmission and keep Philadelphia at a low risk level. Masks have been shown to be [one of the best ways to protect yourself and others](#) from being infected with COVID-19.

For more information on when and where it is strongly recommended to mask, visit phila.gov.

- **Philadelphia Drops Mask Mandate:**

Philadelphia's COVID metrics have dropped enough that the Health Department is moving the city into the All Clear COVID Response Level as of Wednesday, March 2, 2022.

Recently, the Health Department published new [COVID Response Levels](#) that use pandemic metrics, like the number of people testing positive every day and how many people are in the hospital with COVID, for example, to help know when the City's public mandates would be enforced.

However, it's important to remember that the pandemic is not over. If a new COVID variant were to come to Philadelphia or cases started to rise again, we may need to move to the Mask Precautions Level or higher and start enforcing the public mandates again.

Masks may still be required in schools, city buildings, healthcare settings, public transit and other institutions.

Housing Resources

- Information on Evictions

City announces Right to Counsel eviction diversion program

Beginning February 1, 2022, low-income tenants in ZIP codes 19121 and 19139 are guaranteed to have free legal representation when facing eviction or termination of a housing subsidy. This is called Right to Counsel, and the best way for residents to learn more is by calling the Philly Tenant Hotline at **(267) 443-2500**

[For more information, visit the City's blog here.](#)

- Office of Homeless Services

Assistance is and will be available to those who are homeless or facing imminent homelessness. People can use one of the Office of Homeless Services many access points to gain entry to shelter services. A complete list of locations and hours is available on the City's website. We also encourage Philadelphians to call (215) 232-1984 to request street outreach if they see someone on the street in need of shelter or other services.

Additional resources from the Office of Homeless Services:

- **Domestic Violence Hotline**
 - 1-866-723-3014 or
 - 1-866-SAFE-014
 - **Homeless Outreach**
 - Hotline: 215-232-1984
 - **Veterans Homelessness**
 - Hotline: 1-877-424-3838
 - Philly Vets Home Coalition Hotline: 215-923-8387
- Mazzoni Center Housing Subsidy Program

Mazzoni Center's Covid-19 TBRA program provides up to 12 months of subsidized rental assistance to HIV positive individuals who are residing in private rental housing and have experienced a loss in income due to the Covid-19 pandemic.

For more information and to access the application, please visit the [**Mazzoni Center Housing Subsidy Program.**](#)

- Valley Youth House Pride Host Home Program

Host Homes provide an LGBTQ+ young person ages 18-25 who is experiencing homelessness in Philadelphia with a safe, welcoming, and affirming private and dedicated space for 1-6 months.

For more information on Host Homes Programs, contact: 1500 Sansom Street, Suite # 300A, Philadelphia PA 19102. Text or call: 215-918-4215

- Lutheran Settlement House

Lutheran Settlement House is a non-profit, community based social service organization that serves over 14,000 women, men, and children each year through four program areas: Adult Education and Employment, Domestic Violence, Senior Services, and Homeless Services.

For more information contact: 1340 Frankford Ave Philadelphia, PA. 19125
Call: 215.426.8610 or please visit [Lutheran Settlement House](#).

- Project H.O.M.E.

Project HOME empowers people to break the cycle of homelessness and poverty through affordable housing, employment, healthcare, and education. For more information contact: 1515 Fairmount Ave Philadelphia, PA 19130
Call: 215.232.7272 or please visit [Project H.O.M.E.](#)

Additional Assistance for Homeowners and Renters

If you are struggling to pay your water bill due to a hardship, the City of Philadelphia may be able to help you. Events such as losing your job, or a change in your household size may qualify you for assistance. Our water bill assistance programs make water bills affordable for eligible customers.

You may qualify if:

- Your family's main income-earner is out of job or dies
- Your family grows – either due to the birth of a baby or a family member moving in
- You have a life-threatening medical condition exceeding nine months
- You spent time in a shelter due to domestic violence or abuse

Even if you're not facing hardship and can pay your water bills, you may still qualify for assistance. For example, senior citizens, or low income households can apply for lower monthly water bills.

Got water bill questions? Call (215)-685-6300 or email us at wrbhelpdesk@phila.gov for all the help you need.

For application questions, please email us at watercap@phila.gov

To apply and for more information about our water bill assistance program, visit [Water bill customer assistance | Service | City of Philadelphia](#)

Clothing Resources

There are several non-profit organizations throughout Philadelphia providing free clothing to individuals and families. Items vary from gender-affirming, casual, business, and speciality attire.

- Prevention Meets Fashion

“Prevention Meets Fashion is a non-profit organization whose mission is to increase sexual health knowledge in people of color, Black, LGBTQIA, and nonbinary communities through fashion, advocacy, community and education (F.A.C.E).”

“Prevention Meets Fashion’s Affirming Fashion program is a community clothing donation service that redistributes new and gently used clothing for free to communities of color, Black, LGBTQ, and nonbinary individuals and families who are experiencing financial hardship or crisis through our Affirming Fashion Closet and the PMF Clothing Fund.”

Clothing is provided to all people regardless of race, religion, gender, gender identity, orientation or expression. All services provided are free of charge.

Complete the [Affirming Fashion Closet](#) referral form for support.

For more information visit [Prevention Meets Fashion.org](#).

- Urgent Need Referral

If you or a client of yours is in urgent need of clothing, we have an emergency clothing program for which you or the client may qualify. Please contact us at JFCS' Care Navigation line, 866-532-7669, if you are seeking emergency services, and you will be sent a form to fill out. Please remember this program is for emergencies only.

For more information visit [Our Closet powered by JFCS](#).

- The Wardrobe

"The Wardrobe provides a stable source of well-maintained and displayed clothing that is suitable for any need, from casual to workwear. While the clothing is available for sale, it is also free to anyone referred, and The Wardrobe consultation experience is priceless."

"Our services are open to anyone who needs clothing to help them move to employment or independence. We require appointments for our services so that we can help you find the perfect outfit for your needs."

Appointments are available in person or online.

- Self Referral Appointments

"If you are not connected to one of our partner organizations, you can still make an appointment through our Open Access Program. This includes people who are newly unemployed and impacted by COVID19. Just go to our appointment page and use the individual option when making an appointment."

Visit [The Wardrobe's Client Services page](#) for more information and to complete a referral.

Vist [The Wardrobe](#) for additional information about their organization.

Employment Resources

- City of Philadelphia's Support Page for Workers

Updated guidance for [Philadelphia workers during COVID-19](#)

- Unemployment Resources

You may be eligible for **unemployment compensation** from the Commonwealth of Pennsylvania if:

- Your employer temporarily closes or goes out of business because of COVID-19.
- Your employer reduces your hours because of COVID-19.
- You've been told not to work because your employer feels you might get or spread COVID-19.
- You have been told to quarantine or self-isolate, or you live or work in a county under government-recommended mitigation efforts.

Because of COVID-19, the Commonwealth is waiving wait time and work requirements for applicants. Learn how to **apply online for unemployment compensation**.

If you need assistance completing the application, visit the Philadelphia Legal Assistance **resource page** or call (215) 999-6910.

- Job Skills

- **Free Library of Philadelphia**

Whether you're looking for a new direction, education, or a fun diversion, our Library programs can help you take the first step. We offer something special for every age and interest. Hours vary on location for more information please visit the **Free Library of Philadelphia**

- **Lutheran Settlement House**

“Lutheran Settlement House is a non-profit, community based social service organization that serves over 14,000 women, men, and children each year through four program areas: Adult Education and Employment, Domestic Violence, Senior Services, and Homeless Services.”

For more information contact: 1340 Frankford Ave Philadelphia, PA. 19125 Call: 215.426.8610 or please visit the [Lutheran Settlement House](#).

- **Philadelphia Works, Inc.**

“Philadelphia Works, Inc. develops and manages workforce solutions that respond to business needs and increase economic opportunity for all Philadelphians.”

For more information contact: 1617 JFK Boulevard, 13th floor, Philadelphia, PA 19103 Call: 215-963-2100 email: info@philaworks.org or please visit [Philadelphia Works, Inc.](#)

- **The Attic Youth Center**

Life Skills Center

“The Attic’s Life Skills Center provides programs to assist LGBTQ youth in building the skills necessary to succeed in school, their jobs or careers, and the community. All services are currently virtual.”

For more information contact: lifeskills@atticyouthcenter.org or please visit [Life Skills Center](#)

- **LGBTQ inclusive employers**

- **TransWork**

“TransWork is a program of the Independence Business Alliance (IBA), Philadelphia's LGBT Chamber of Commerce. It is led by a team of trans-identified IBA members who understand transgender concerns and

struggles. Join us in helping to address the economic needs of our community."

For more information contact please visit [**TransWork**](#)

Legal Resources

- Philadelphia Commission on Human Relations

The **Philadelphia Commission on Human Relations (PCHR)** is the City's official civil rights agency. The PCHR enforces an important set of laws that prevent discrimination and promote equality. The work to:

- Enforce anti-discrimination laws, especially the City's Fair Practices Ordinance.
- Investigate complaints of discrimination and violations of civil rights laws.
- Resolve community conflicts through dialogue and other dispute resolution methods.

To contact the Philadelphia Commission on Human Relations:

- Call (215) 686-4670
- Email, pchr@phila.gov

- Community Legal Services

You can get help over the phone by calling (215) 981-3700. You can leave a message and an advocate will return your call. Please see "Get Legal Help Now" below for additional information or **[visit the Services page](#)**.

To protect the health and safety of clients, staff, and community, all Community Legal Services staff are working remotely. CLS cannot see new or current clients in person.

- AIDS Law Project

The AIDS Law Project of Pennsylvania provides free legal assistance to people living with HIV and those affected by the epidemic. Intakes are done over the phone at 215-587-9377 or 267-520-0024, or online at <https://www.aidslawpa.org/on-line-intake>. We will respond to online requests within eight business hours.

Clients may be seen by appointment in our office, as necessary. We require our staff to be fully vaccinated. Staff and clients are required to wear a mask for the entire client visit.

Check out the **Coronavirus Bulletin Board** for updates on benefits and services. Information is regularly added as it becomes available.

Economic and Financial Resources

- The American Rescue Plan

Here's an overview of what the American people need to know about the direct payments in the American Rescue Plan:

- For households who have already filed their income tax return for 2020, the IRS will use that information to determine eligibility and size of payments.
- For households that haven't yet filed for 2020, the IRS will review records from 2019 to determine eligibility and size of payment. That includes those who used the "non-filer portal" for previous rounds of payments.
- For tax returns with direct deposit or bank account information, the IRS will be able to send money electronically. For those households for which Treasury cannot determine a bank account, paper checks or debit cards will be sent.
- If you don't have a permanent address, you can arrange to have your stimulus money sent to a local post office, homeless shelter or religious place of worship.
- If you do not have a bank account and don't wish to open one, the IRS can mail you an Economic Impact Payment Card, which functions like a debit card.
- If you don't have a permanent address, you can arrange to have your stimulus money sent to a local post office, homeless shelter or religious place of worship. You can also contact **United Way's 211 Economic Impact Payment Helpline by calling (844)-322-3639** for assistance.
- View [information and resources for businesses](#) impacted by COVID-19.

Beginning in March, the Department of Commerce's **Office of Business Services** is launching "Zoom With Us," virtual one-on-one business support sessions to help Philadelphia businesses plan, launch, manage, and grow.

As the COVID-19 pandemic continues to impact daily life for Philadelphians, the past year has been one of immense challenges, especially for our local business community. Local small businesses have shown incredible resilience, and the City will continue to highlight **resources offered** by the public and private sectors, as they become available.

To that end, Business Services Managers will now be available for one-on-one assistance every **second** and **fourth Monday** of the month from 1 p.m. to 4 p.m. Business owners can safely receive virtual, personalized assistance using a smartphone, tablet, or computer.

The Department of Commerce's Office of Business Services helps business owners navigate City services, understand business regulations, as well as assist entrepreneurs through the process of opening, operating, and growing a business in Philadelphia. The Office of Business Services can be reached in the following ways:

- Call the City's business services hotline at 215-683-2100
- Email business@phila.gov
- Financial Relief Services
 - **View details** about financial relief for individuals and the local resources available to help Philadelphians access these benefits.
- The Internal Revenue Service
 - The IRS is offering tax help for taxpayers, businesses, tax-exempt organizations, and others—including health plans—affected by coronavirus (COVID-19). Learn more at **IRS Coronavirus Tax Relief and Economic Impact**.

Places of Worship or Spiritual Groups

- Chestnut Hill United Church

"An inclusive, lgbtqi-affirming, antiracist, child-friendly United Methodist and United Church of Christ community in northwest Philadelphia."

For more information contact: 8812 Germantown Avenue Philadelphia, PA 19118 Call: 215-242-9321 or please visit [Chestnut Hill United Church](#).

- Christ Church

"As a welcoming church, Christ Church is blessed to have gay and lesbian parishioners involved in every aspect of our life together. The LGBTQ fellowship is witness to the inclusion and embrace of God's love. We seek to provide a space of hope and support for those who have not known this inclusion, as well for their friends, family, and advocates in the city of Philadelphia. For parishioners and beyond, we look to the full inclusion of LGBTQ people in every aspect of society. Please consider donating [here](#) to support this ministry to, with, and by the LGBTQ community. Our witness to God's inclusive love is as needed as it ever has been."

For more information contact: 20 N American Street Philadelphia, PA, 19106 Call: 215-922-1695 or please visit [Christ Church](#)

- Congregation Rodeph Shalom

pRiSm:

"The mission of pRiSm is to strengthen Jewish Lesbian, Gay, Bisexual, Transgender, Queer, Intersex, Allied (LGBTQIA) life and identity at RS and in the world. pRiSm strives to create an inclusive congregation through education, advocacy, and celebration."

For more information contact: 615 North Broad Street Philadelphia PA 19123 Call: 215.627.6747 or email: info@rodephshalom.org or please visit [Rodeph Shalom](#)

- First Unitarian Church of Philadelphia

"Our mission at First Unitarian Church is to Awaken Love and Justice in Our Lives and The World. For over 200 years, we have been devoted to creating a more just world, through early leadership to abolish slavery in the 1800s, witnessing for peace in times of war, rising for LGBTQIA justice as people of faith, and working to abolish the prison industrial complex. We live out our mission to awaken justice in four ways: Interfaith Coalitions, Direct Service, and Internal Change Work"

For more information contact: 2125 Chestnut Street, Philadelphia, PA 19103
Call: (215) 563-3980 Email: info@philauu.org or please visit **First Unitarian Church of Philadelphia**

- First United Methodist Church of Germantown

"FUMCOG believes ALL people are created in God's image and are of sacred worth. We are a community that welcomes and values ALL people without regard to age, race, culture, sexual orientation, gender identity, family configuration, creed, faith history, socioeconomic status, or developmental and physical ability. We exist to love God and encourage the full participation of ALL people in a life of worship."

For more information contact: 6001 Germantown Avenue Philadelphia, PA 19144 Call: 215-438-3677 or please visit **First United Methodist Church of Germantown**.

- Grace Epiphany Episcopal Church

"Grace Epiphany Church is a community of faith in the Episcopal tradition that strives to welcome and affirm all of God's people; to nurture through Word and Sacrament; and to reach out in service and compassion. At Grace Epiphany, you're not just welcome... you belong."

For more information contact: 224 East Gowen Avenue Philadelphia, PA 19119 Call: 215-248-2950 or please visit **Grace Epiphany Episcopal Church**.

- Haven The Inclusive Muslim Union of Philadelphia

Mission: To create an accessible and inclusive space for Muslims to connect socially, spiritually, and culturally.

Vision: A regular program where attendees are given space to comfortably express themselves and engage with each other on a community level.

Values: Equality and accessibility for all sectarian, sexual, and gender identities

For more information please contact:

<https://www.facebook.com/havenimup/>

Email: havenimup@gmail.com

- Kol Tzedek

"We are artists, organizers, academics, parents, professionals, students, social workers, midwives, and misfits. We are a mixed multitude; people of varied ages, racial identities, abilities, and genders committed to racial and economic justice. We are Black, Latinx, Asian, multiracial, white, Ashkenazi, Sephardi, and Mizrahi. We are people who ask a lot of questions. We are neighbors and friends who cook, sing, and care for one another. And we have decided to bind our lives together in sacred community."

For more information contact: 707 S. 50th St. Philadelphia, PA 19143 Call: 267-702-6187 or please visit **Kol Tzedek**.

- Lutheran Church of the Holy Communion

"Holy Communion Lutheran Church is a Reconciled in Christ congregation, which means that gay, lesbian, bisexual, and transgender people are welcome and encouraged to participate fully in the life of the congregation. GLBT people are active in a variety of ways in our congregation and on our staff."

For more information contact: 2110 Chestnut Street, Philadelphia, PA 19103 Call: 215-567-3668 or please visit **Lutheran Church of the Holy Communion**.

- Mishkan Shalom

"We are rich in diversity – in Jewish observance, faith, family structure, ethnicity, political viewpoints, income and where members live. People from traditional Jewish backgrounds and families value the congregation's embrace of those who may have felt excluded or invisible in other Jewish settings such as multi-faith families (partners who are not Jewish are full members as well), Jews by choice, Jews of color, single Jews, families formed by adoption, single parent families,

Jews with disabilities, Jews with limited means, those with little familiarity with Jewish practice and gay/lesbian/bisexual/transgender/queer Jews."

For more information contact: 4101 Freeland Ave. Philadelphia, PA 19128
Call: 215- 508-0226 or please visit **Mishkan Shalom**.

- Old First Reformed Church

"In 1995, Old First put its belief in people as God's wonderful creation into words by officially becoming an "Open and Affirming" congregation (ONA) of the United Church of Christ. That means that we are committed to welcoming people of every race, language, age, gender, ethnicity, economic status, mental or physical ability, and sexual orientation into the full life and ministry of the church."

For more information contact: 151 N 4th Street, Philadelphia, PA 19106
Call:215-922-4566 or please visit **Old First Reformed Church**.

- St. Luke's United Church of Christ

" Draw the circle wide with us. No matter who you are or where you are on life's journey--you are welcome to join us in worship, in serving the community and in caring for our neighbors and the environment."

For more information contact: 10151 Bustleton Ave. Philadelphia, PA 19116
Call:215-637-8866 or please visit **St. Luke's United Church of Christ**.

- St. Mary's Church, Hamilton Village

"St. Mary's was in the forefront of racial integration in the Episcopal Church and in Philadelphia, advocated early and strongly for the inclusion and ordination of women, was an early home in the city for lesbian and gay religious advocacy organizations as well as being a safe gathering place for lesbian and gay youth in the city. For four years, our bell tower provided sanctuary to Vietnam War resisters, and as an early response to the AIDS epidemic, we founded a respite center for children and families affected by HIV/AIDS. Today, we serve as home base for UCHC, an interfaith homeless feeding program, partner with the Nationalities Service Center to support newly arrived refugees in our city, and strive in all things to live out our faith with our hands and feet."

For more information contact : 3916 Locust Walk Philadelphia, PA 19104 Call: 215- 386-3916 or please visit **St. Mary's Church, Hamilton Village**.

- Tabernacle United Church

"We are a congregation that seeks to extend the love and acceptance God offers each of us to the community around us. Empowered by the liberating ministry of Jesus Christ, we believe in centering the prophetic voices of marginalized communities. We are an eclectic congregation led by queer and transgender staff and welcome all people, including those who have been excluded elsewhere because of gender identity or expression, sexual orientation, race, ethnicity, ability, economic status, marital status, housing status, age, or faith "

For more information contact: 3700 Chestnut St. Philadelphia, PA 19104 or please visit **Tabernacle United Church**.

- Unitarian Universalist Church of the Restoration

"We are a religiously diverse, LGBTQ+ embracing, intentionally multiracial and multicultural Unitarian Universalist faith community. In our congregation, we journey together in Love toward restoring spiritual wholeness."

For more information contact : 6900 Stenton Avenue Philadelphia, Pa 19150
Call: 215-247-2561 or please visit **Unitarian Universalist Church of the Restoration**.

- University Lutheran Church of the Incarnation

"University Lutheran Church is both a campus ministry and a parish congregation of families and single adults. We are a congregation of the Evangelical Lutheran Church in America, welcoming all persons regardless of sexual orientation or gender presentation"

For more information contact :3637 Chestnut Street Philadelphia, PA 19104
Call: 215-387-2885 or please visit **University Lutheran Church of the Incarnation**.

- Whosoever Metropolitan Community Church

"Whosoever Metropolitan Community Church of Philadelphia is a gay friendly church welcoming the LGBTQ community. Being empowered through discipleship, WMCCP"

- For more information contact: 3637 Chestnut St Philadelphia, Pennsylvania, 19104 Call: 215-294-2020 or please visit **Whosoever Metropolitan Community Church**. Christ Church

"As a welcoming church, Christ Church is blessed to have gay and lesbian parishioners involved in every aspect of our life together. The LGBTQ fellowship is witness to the inclusion and embrace of God's love. We seek to provide a space of hope and support for those who have not known this inclusion, as well for their friends, family, and advocates in the city of Philadelphia. For parishioners and beyond, we look to the full inclusion of LGBTQ people in every aspect of society. Please consider donating [here](#) to support this ministry to, with, and by the LGBTQ community. Our witness to God's inclusive love is as needed as it ever has been."

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- Congregation Rodeph Shalom

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Vision: A regular program where attendees are given space to comfortably express themselves and engage with each other on a community level.

Values: Equality and accessibility for all sectarian, sexual, and gender identities

For more information please contact:
<https://www.facebook.com/havenimup/>

Email: havenimup@gmail.com

Child Care Services, Pre-K Schools & After Care Programs

- Child Care
 - Affordable Child care- Philadelphia's [Early Learning Resource Center \(ELRC\)](#) can help you find quality child care and apply for financial support to pay for child care. To learn more, visit the ELRC website or call 1 (888) 461-KIDS (888-461-5437)

Expanding access to affordable, quality early childhood education is one of the City's top education priorities. Since 2017, the City has funded free, quality pre-K for thousands of three- and four-year-olds through PHLpreK.

<https://www.phila.gov/services/education-learning/find-child-care-and-early-childhood-education/>

Use these resources to find a program for your family:

- o Visit the PHLpreK website or call the hotline at 1 (844) PHL-PREK (844-745-7735).
 - o Explore free pre-K offered by the School District of Philadelphia.
 - o Explore free kindergarten offered by the School District of Philadelphia.
- Pre-K
 - The Waldorf School of Philadelphia

"The Waldorf School of Philadelphia is a modern, organic learning environment in the heart of Germantown, based on Rudolf Steiner's philosophy of education. Our mission is to create a vibrant learning community based on a deep understanding of the child, integrating the intellectual with the artistic and the practical with the beautiful. We provide a decidedly independent form of education that creates decidedly independent thinkers. Learning that inspires. Learning that endures. And learning that your children will treasure forever."

For more information contact: 6000 Wayne Ave Philadelphia, PA 19144
Call: (215) 248-1662 email: info@phillywaldorf.com or visit **The
Waldorf School of Philadelphia**

- William Penn Charter School

“Quaker values are at the heart of everything we do and expect of our students, including what is taught, how it is taught, students' behavior and their relationships with each other. Penn Charter seeks to build a community representing diversity in race, religion, ethnicity, socioeconomic background, gender, sexual orientation — as well as learning style, opinion and hometown”

For more information contact: 3000 West School House Lane
Philadelphia, PA 19144 Call: 215.844.3460 or visit **William Penn
Charter School**

- After Care
 - City of Philadelphia Out-of-School Time Activity programs locator. The City of Philadelphia does not operate, endorse, or control the programs available in this tool. [Read our full disclaimer.](#)

Please visit the **OST program locator**

How to Help Create LGBTQ+ Inclusive Schools

- **Family Equality**

"Family Equality's mission is to advance legal and lived equality for LGBTQ families, and for those who wish to form them, through building community, changing hearts and minds, and driving policy change."

ToolKit: Creating LGBTQ+

For more information contact: 475 Park Ave South, Suite 2100, New York, NY 10016 Call: 646-880-3005 or please visit the link **Family Equality**

- **GLSEN**

*"GLSEN believes that every student has the right to a safe, supportive, and LGBTQ-inclusive K-12 education. We are a national network of educators, students, and local GLSEN Chapters working to make this right a reality. Our research and experience has shown that there are four major ways that schools can cultivate a safe and supportive environment for all of their students, regardless of sexual orientation, gender identity or expression." To learn more please visit **GLSEN***

- Youth Mental Health Services

- **The Trevor Project**

"The Trevor Project is determined to end suicide among LGBTQ youth by providing life-saving and life-affirming resources including our nationwide, 24/7 crisis intervention lifeline, digital community and advocacy/educational programs that create a safe, supportive and positive environment for everyone."

Please call: 1-866-488-7386 or please visit **The Trevor Project.**

The Suicide and Crisis Lifeline is: 988

- **Philly HopeLine**

"A free helpline sponsored by Uplift Center for Grieving Children and the [School District of Philadelphia](#). It is staffed by Master's degree-level clinicians from Uplift, and is open to all School District of Philadelphia students & families. Service is available in both English and Spanish. "

Hours of operations: Monday – Friday: 10 a.m. – 8 p.m.
Holidays: 12 p.m. – 4 p.m.

***For Queer and Trans Youth Grief and Emotional Support
Hours: Tuesdays 1pm-4pm & Thursdays 4pm-8pm***

Call 1-833-PHL-HOPE (1-833-745-4673) or visit [Philly HopeLine](#)

Higher Education Scholarships

- Octavius Catto Scholarship - Community College of Philadelphia
Free College and the Support You Need to Succeed

"The Octavius Catto scholarship is an important new anti-poverty initiative designed to put more Philadelphians on the path to success at Community College of Philadelphia. The program aims to make the transformative power of education available to students by providing funding and additional supports."

Eligible full-time students will receive last-dollar funding for up to three years, enhanced coaching and advising, and support for food, transportation and books.

For information about the scholarship, eligibility and application process visit the [Octavius Catto Scholarship program](#).

- Best Colleges

College Scholarships For LGBTQ+ Students

As a prominent minority group, BestColleges.com has outlined a wide range of LGBTQ+ scholarships and financial aid opportunities available for college students. Please view the list at [BestColleges.com](#).

Senior Services

- **Lutheran Settlement House**

"Lutheran Settlement House is a non-profit, community based social service organization that serves over 14,000 women, men, and children each year through four program areas: Adult Education and Employment, Domestic Violence, Senior Services, and Homeless Services."

For more information contact: 1340 Frankford Ave Philadelphia, PA. 19125

Call: 215-426-8610 or please visit [Lutheran Settlement House](#).

- **William Way LGBT Community Center**

"The William Way LGBT Community Center is a proud member of the SAGE Affiliates Network, a national network that links seniors with vital services in their communities. Our LGBT Senior Program is known nationally as SAGE Philadelphia."

The Center's building is currently closed due to the pandemic, but many of our programs and services are available virtually.

For questions about the programming please contact the Senior Program Coordinator, Ed Miller at 215-732-2220 email emiller@waygay.org

For general information please contact the Front Desk Monday-Friday 11am - 5pm.

Phone: 215-732-2220 email: info@waygay.org You can view programs at [William Way LGBT Community Center](#)

- **Project NoriCi at Northern Living Center**

"The North City Queer Elder Project, also known as Project NorCi (nor-cee), was created to promote social equity and equal access to social services for LGBTQ+ senior citizens in North Philadelphia and beyond. A program within NCC Northern Living Center"

For more information about services please contact 827 N Franklin St.
Philadelphia, Pa 19123 Call: 215-978-1352 or visit their website at [North City Congress](#)

Resources for Civic Engagement

- PHLCityID Program

Municipal ID Program is open 7 days a week: Monday thru Friday, from 8:30am to 4:00pm.

Municipal ID Program always prioritized the safety of our participants, and in these uncertain times, this is no different. That's why we are practicing and enforcing best practices for social distancing and self-isolation in the mist of COVID -19. Municipal ID Program also follows the CDC's recommended guidelines to keep our employees and participants safe.

In addition to all precautions that we are practicing, we are taking the following precautions with our employees:

- *All workers are required to have a face mask*
- *Workers will sanitize and disinfect shared services frequently*

To ensure employees and participants maintain distance, we will be placing decals on the floor to direct traffic flow, having hand sanitizing accessible to participants, limit the number of participants in at a time, and will be allowing only participants to enter to Room 167.

Participants can visit our web page to learn more about **PHLCityID**. This page will help participants to:

- Understand more about the point system
- Use **Document calculator** to check up on the requirement documents
- Make an **appointment**
- Check on **PHLCityID mobile site** near participants residence, etc.
- **Mobile site Request:** Organizations can request PHLCityID mobile site by accessing our web page and fill out a **form**.

Municipal ID Program encourages our participants to have **an appointment**, wear masks or facial coverings, wash/sanitize your hands before coming to the City Hall - Room 167, and — most importantly — stay at home if you are feeling sick.

- Guidance for Attending Demonstrations and Protests Safely:

Because of the large number of people that have participated in protest activities in Philadelphia, the Department of Public Health believes that there may be an increased likelihood that participants may have been exposed to COVID-19. Those who were at or near a protest—even if they wore a mask—should follow these recommendations to combat the spread of the virus:

- Monitor for symptoms like new-onset fever, cough, or shortness of breath for 14 days.
- Try to stay away from other people for 14 days; if you can't stay at home, be sure to wear a mask properly and try to stay at least six feet from others.
- Get tested for COVID-19 seven days after having been in a crowd; those seeking testing do NOT need to identify that they were at a protest but instead should say they were near someone who may have had COVID-19.

Voter Registration Information

Your next opportunity to vote at the **November 8th election** period is quickly approaching and there are many ways for you to get involved, including:

- Checking your Registration Status
 - To check if you are a registered voter in the state of Pennsylvania and eligible to vote in this election cycle as well as register for a ballot application (if applicable), you can [Find your Voter Registration Status here](#).
- Checking your Polling Location
 - You can input your home address to find your polling location, accessibility and parking information, a preview of the upcoming election ballot, as well as your elected officials and their contact information [using this link](#).
 - Call (215)-686-1590 if you have any trouble finding your address.
- Registering Online
 - Register to vote in the November 8th election by [filling out the online application](#) by **October 24, 2022**
 - You can submit your application online or deliver/mail to your county voter registration office by October 24, 2022
- Voting by Mail
 - You can also vote by mail using a Mail-in Ballot which is available to any and all voters, or an Absentee Ballot which is reserved for individuals who will be outside of the city on Election Day, have an illness or physical disability preventing them from using the polls, are observing a religious holiday, or are a member of the armed forces.
 - [Click here](#) to apply for a Mail-in or Absentee Ballot.
 - You can [check the status of your application here](#).
 - If you'd rather mail in your applications you can download your [Mail-In Ballot Application](#) or download your [Absentee Application](#).
 - The physical address for mailing in applications is
 - **County Board of Elections, City Hall, Room 142, Philadelphia, PA 19107**
 - Must apply for Mail-in and Absentee Ballots by **November 1, 2022**
 - Ballots must be received by the County Board of Elections no later than 8:00 pm on Election Day (November 8th) and only picked up and returned by the individual voter. The exception to this rule is if you have an illness or disability barring you from access and have also

correctly completed a **Designation of Agent Form**, allowing another person to transport your ballot.

- For more information and resources regarding voting by mail, click here: <https://vote.phila.gov/voting/vote-by-mail/vote-by-mail/>
- Educate Yourself
 - What Do You Need to Bring?
 - If it is your first time voting in a new division you will need to show some form of Identification, but otherwise ID is not required to vote.
 - Who is up for Election?
 - To check out the candidates that will be on your ballot on November 8th, [click here](#).

Community Groups

- Philadelphia Family Pride

"PFP is a non-profit membership organization for LGBTQ+ parents, prospective parents and our children of all ages in the greater Philadelphia region"

For more information contact: Philadelphia Family Pride PO Box 31848
Philadelphia, PA 19104 email: info@phillyfamilypride.org or please visit **Philadelphia Family Pride.**

- PFLAG Philadelphia-

"Mission to build on a foundation of loving families united with LGBTQ people and allies who support one another, and to educate ourselves and our communities to speak up as advocates until all hearts and minds respect, value and affirm LGBTQ people."

For more information contact: 3907 Spruce Street Philadelphia, Pennsylvania 19104 Call: (215) 572-1833 email: pflagphila@yahoo.com or please visit **PFLAG Philadelphia.**

- Community-based Organizations

- GALAEI

"Galaei is a Queer and Trans, Black, Indigenous, and People of Color (QTBIPOC) radical social justice organization. Continuing to serve the Latinx community, while widening our embrace, Galaei provides and facilitates Queer educational services, community wellness, and is committed to healing historical harm. Galaei is dedicated to creating access, opportunities, sexual empowerment, and economic development for all QTBIPOC individuals while fighting systemic oppression, structural racism, discrimination, and white supremacy."

For more information contact: 118 Fountain Street Philadelphia, PA 19122 Call: 215-398-5003 or please visit **GALAEI.**

- Attic Youth Center

"The Attic Youth Center creates opportunities for LGBTQ youth (ages 13-23) to develop into healthy, independent, civic-minded adults within a safe and supportive community. Offers free counseling and groups."

For more information contact: 255 S. 16th St., Philadelphia, PA 19102
Call: 215-545-4331 or please visit **Attic Youth Center**.

Resources in Additional Languages

- COVID-19 resources from the City of Philadelphia can be found in additional languages [here](#).
- COVID-19-related national and statewide resources for undocumented folks and a grants resources list including Spanish language information, courtesy of Betancourt Macias is available [here](#).
- Juntos is providing resources for the undocumented and documented Latinx community of South Philly. Other resources are available in Spanish at [Juntos](#).
- Additional Spanish language resources are available at [Kensington Voice](#).

Resources for Staying Connected

- Office of Innovation and Technology

The City recognizes that having access to the internet is critical for families and individuals during this time of crisis. While practicing social distancing and dealing with the closures of many businesses and social services, internet access will help families and individuals do a wide range of activities, from schoolwork to job searching to paying bills.

Learn more about resources for staying connected at the [Office of Innovation and Technology](#).

- Internet Access Centers

Access Centers provide Philadelphia's most vulnerable students with a safe place for digital learning when caregivers work outside the home and have no childcare supports. Registration is required.

The staff at these centers:

- Supervise students during digital learning time.
- Provide meals.
- Run activities.

Access Centers are:

- Designed to serve our most vulnerable children.
- Available by registration only. Access Centers are not drop-in sites.
- Free of charge.
- Open to Philadelphia students entering kindergarten through sixth grade.
- Located throughout the city.

The City is partnering with community-based organizations to offer these services during COVID-19. For more information about Access Centers, [visit the City's website here](#).

- Free Library of Philadelphia Digital Resources

The Free Library maintains robust digital resources that you can access anywhere, including ebooks, audiobooks, movies, TV, and music, over 100 databases, and online courses from Mango Languages and Lynda.com from LinkedIn.

Resources from the Free Library are available to help students continue their learning from home at www.freelibrary.org/ehomework. You'll need your Free Library card number and PIN to log on.

- William Way LGBT Community Center

"We know many in our LGBTQ+ communities have been hit hard by the coronavirus pandemic, and the staff at the William Way LGBT Community Center are here to serve you. We are continuing to provide social groups, educational programming, counseling and support services, art exhibits, and cultural experiences—all virtually. We are following the lead of the local libraries and schools to ensure the safety of both staff and guests by providing robust virtual services and other services by appointment."

For more information about virtual service offerings, visit William Way's Blog here.

- Project NorCi

Project NorCi is an initiative aimed at providing a safe space and social service accessibility to LGBTQ+ seniors in communities in North Philadelphia. Senior support groups will also be available (virtually at first) to address a variety of subject matters.

Project NorCi will operate out of **North City Congress'** Northern Living Center, located at 827 N. Franklin St., Philadelphia, PA 19123. For more information, please contact Daniel Orsino at 215-978-1352, 215-485-6142, or dorsino@north-city.org



In order to provide our LGBTQ communities with accurate information, please check back regularly for ongoing updates as the public health situation evolves.

The Office of LGBT Affairs remains committed to its mission to serve the LGBTQ residents of Philadelphia through advocacy and inclusion.

Please share this guide with your communities.