

Policy for palpable breast masses seen by Urgent Care (updated 2/11/2023)

- If a member is seen in urgent care and emergent imaging is indicated *to rule out abscess* place an order for:
 - 9USC (ultrasound soft tissue chest or “US /Chest, Limited” with EAP=76604C)
 - If the patient has an abscess M-F 8a-2p, contact Holly Kulm, Hope Deprez, and Andrea Keltesch to see if the abscess can be drained in breast clinic. Send one message to all 3 individuals.
 - This is the least expensive option for the patient and avoids an ER visit.
 - Otherwise, most ER and FM physicians do not drain breast abscesses in UC and the patient should be sent to the ER for drainage if you don’t receive a reply within 20 min or if outside of M-F 8a-2p.
- Regardless of if there is an abscess or not, **also** use the palpable mass protocol on KPCO Clinical Library to determine what combination of US and mammogram are needed outpatient:
<https://cl.kp.org/co/cpg/cpg/pps/breast-palpable-mass.html?q=Women%27s%20Health&context=clinical-decision-support>
 - Place order for palpable mammogram +/- palpable ultrasound per the guideline.
 - Send the Breast Care Coordinators a message in Health Connect to: “Radiology BCC CO all locs”
 - Breast Care Coordinators will outreach the member to schedule follow up imaging.