

Email Of Refund Money To Customer – #4

Dear _____,

My name is _____. On _____ I purchased a widget store, from _____ . I returned the widget to your customer service department because it was missing _____ and could not assembled. Product was not arrived. I contacted to the customer service department on _____.

On each of those occasions, your customer service representative assured me that the missing part is end route from your warehouse. Your customer service representative told me that it is not a stored policy to refund my money because I opened the package and partially assembled the widget.