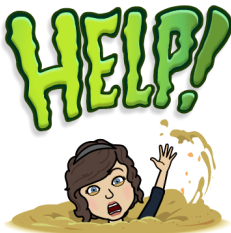




# Chromebook Help @ DCMS

Use this document to troubleshoot Deer Creek's most common Chromebook issue.

[Click here to check the District website for a more comprehensive list.](#)

<u>Websites not loading?</u>	<u>Device running slowly?</u> <u>Out of memory?</u>	<u>Trouble viewing videos?</u> <u>Trouble viewing websites?</u>	<u>Still not working?</u>
<p><b>Clear Your Cookies.</b> If you have trouble loading certain websites or if your Gmail account is unable to be accessed, try clearing cookies.</p> <p><a href="#">Video</a></p>	<p><b>Delete some of your Downloads</b> Chromebooks have very little actual storage space. Downloads might be bogging your system down. Try deleting downloads to free up space.</p> <p><a href="#">Video</a></p>	<p><b>Remove Extensions</b> Unapproved extensions can cause security issues and decrease functionality of your device. (games, wallpapers, themes, ad blockers are not approved) Please remove unapproved extensions.</p> <p><a href="#">Video</a></p>	<p><b>Reset your Device</b> If your device is not responding, will not power on, or is stuck on a screen, try resetting your device.</p> <p><b>At home:</b> <a href="#">Video</a> <a href="#">Written Directions</a></p> <p><b>At school:</b> <a href="#">Written Directions</a></p>
Need a new charger?	Is your Chromebook broken? Need a loaner?		For more information,
<p><b>Order this one 45W on Amazon!</b></p>	<p><a href="#">Fill out this Google Form!</a></p> 		<p>check out the</p>