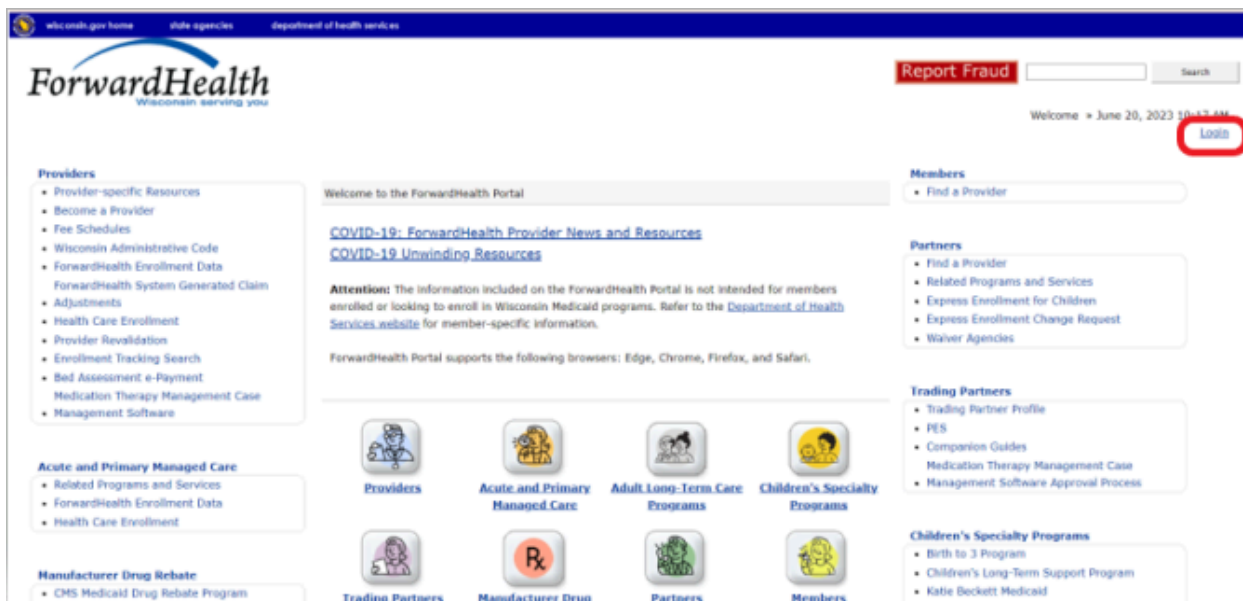
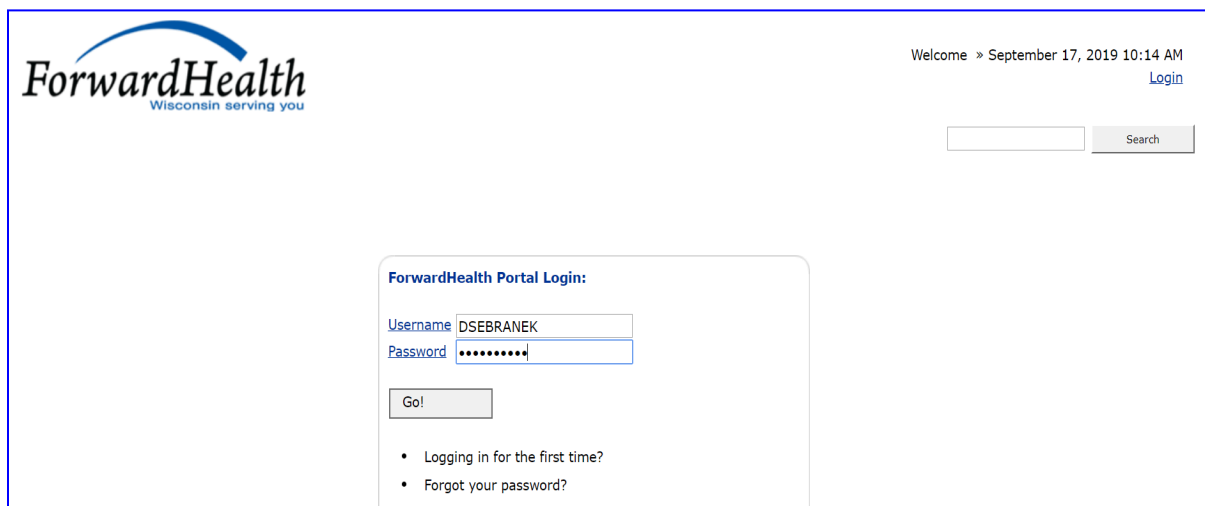


ForwardHealth Login & Verifying Eligibility

1. Access the Forwardhealth Portal at www.forwardhealth.wi.gov. Select Login from the upper right corner.



2. Log in with your username (**all CAPS**) and password. Do **NOT** click on "Logging in for the first time".



3. The first time you login, you will be asked to change your password.

Password Criteria:

- Password length: 8 to 15 characters
- At least one upper case, one lower case letter
- At least one number
- Password cannot be your name or email name.

If you get an incorrect password message, do not try to login more than two times or you will be locked out of the system. Contact the Health Services Administrative Assistant to reset your password. If you get “locked out” of the portal, call 1-866-908-1363.

4. When logging in for the first time, Accept the User Agreement and complete the Security Questions.

Verifying Badgercare Plus (Medicaid) Enrollment

Select “Enrollment” from the list across the top.

The screenshot shows the top navigation bar with links: Home, Search, Providers, **Enrollment**, Max Fee Home, Account, and Contact Us. Below the navigation bar, a message states: "You are logged in with NPI: 1245410224, Taxonomy Number: 261QP2300X, Zip Code: 53703 - 1". A small icon of a person with a magnifying glass is next to the word "Enrollment".

The main content area is titled "Enrollment Verification". It contains the following text and links:

- Required fields are indicated with an asterisk (*).
- [View the Enrollment Verification User Guide](#)
- One of the following is required:
 - Member ID
 - Social Security Number and Date of Birth
 - Member First/Last Name and Date of Birth

Below the list, there are input fields for the following information:

Member ID	<input type="text"/>	First Name	<input type="text"/>
Last Name	<input type="text"/>	Date of Birth	<input type="text"/>
Social Security Number	<input type="text"/>	From Date of Service*	<input type="text" value="09/18/2019"/>
		To Date of Service*	<input type="text" value="09/18/2019"/>

In general, use Last Name, First Name and Date of Birth to check eligibility. Use current date if you want to know if the student is enrolled today. If not today, use the date range.

If you have the SSN and Date of Birth, you can search with that information, or if you have the member ID, you can search by that alone.

Select **Search**. The next screen will provide the enrollment information.

Contact the Health Services Administrative Assistant to reset your password. If you get “locked out” of the portal, call 1-866-908-1363.