

## **TEAM MANAGER RESOURCES**

## **Team-to-Team Rescheduling of Matches**

Chat with Opponents, Check with your Club, Submit to TCSL for Approval

TCSL and NPL seasons have "reschedule windows" that allow for teams to change match dates after the TCSL schedule is released. This process also applies to communicating a field change or cancellation due to weather during the season.

The deadline to submit reschedules for the Summer season is April 10, 2025!

After this point TCSL will consider reschedules only for weather or other emergent issues brought to our attention by our member clubs (flooding, field damage, etc.).

It is expected that clubs will arrange for substitute coaches and club pass players as needed to ensure matches can be played as scheduled.

## The process to reschedule a match during the reschedule window is as follows (completed in order)

To view your team schedule, log in to GotSport HERE.

How to: View Team Schedule as Coach or Manager

1) Communicate with opponent and coordinate the new date/time/location for the rescheduled match.

It is very important that this correspondence happens within GotSport chat for the specific match. This ensures that all team contacts receive the information and allows TCSL to provide support if necessary. Having access to the entire communication thread is very helpful in these circumstances.

How to Communicate ("Chat") with Opponents in GotSport

- \*\*With each chat message, an automatic email will be sent to all team contacts\*\*
- 2) The **home team** will then need to secure field availability from their club to ensure that there is field availability for the date on which you are trying to reschedule.



3) Once teams have communicated via the "Chat" above and a date/time/location is agreed upon, the **home team** submits a "Request" to the TCSL office with details of the new date/time/location.

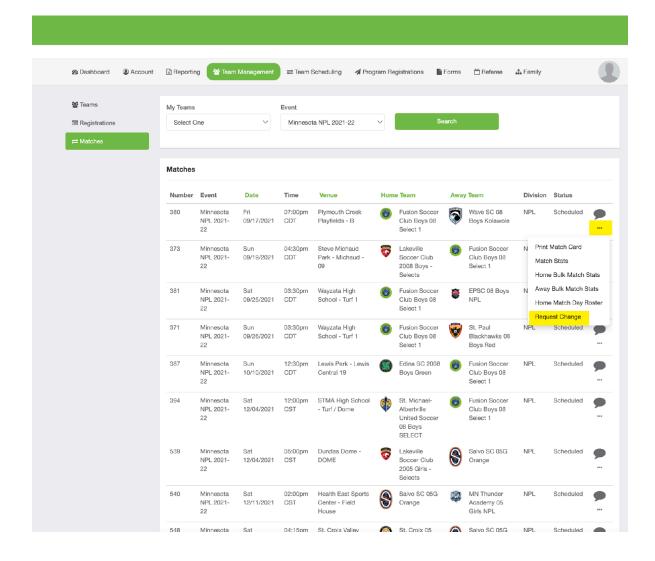
\*\*Do not submit the "Request" until the home club has confirmed field availability AND the opponent has agreed to the new date/time via chat.\*\*

## How to submit a reschedule request as the Home Team:

From the Dashboard, select "Team Management", "Matches", and select appropriate filters, if necessary.

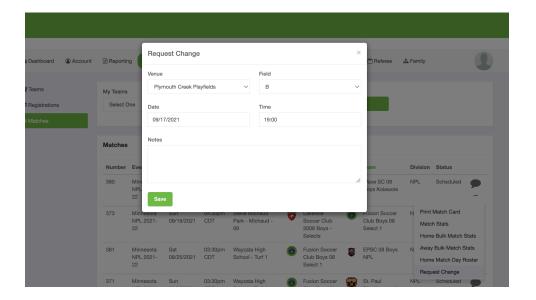
Click on the three dots next to the game in question, and select "Request Change". NOTE: "request Change" is only available if you are the Home Team.





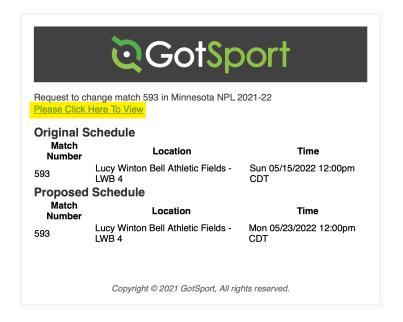


Enter the agreed upon details and click "Save".



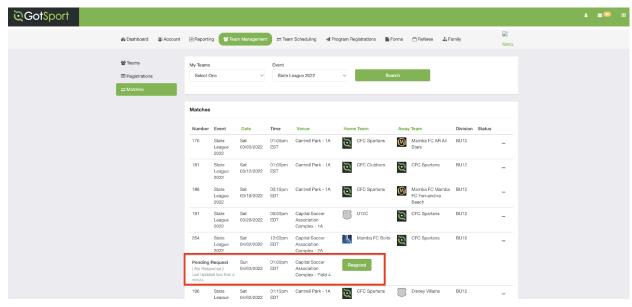
[Sidenote: if you are accessing the final match in your schedule, you may need to scroll up so access all options for that event after clicking he "..." as shown here.]

This will trigger an email to the away team to approve this reschedule.

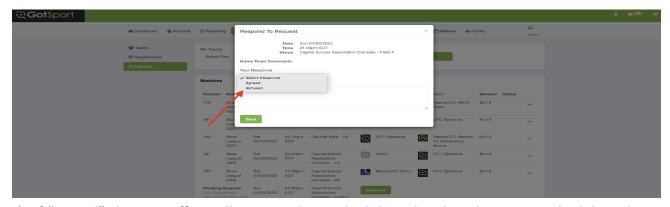




The away team will then see the "pending" request on their list of matches and have the option to respond by clicking on "Respond"



The two response options will be "Agreed" or "Refused".



2) If "Agreed", the TCSL office will approve the reschedule and update the master schedule and both home team and away team will receive an email confirmation.

Upon approval, the home referee assignor and home field coordinator will also receive the details via email.

NOTE: TCSL staff may approve submitted requests without away team approval if the team chat shows that both teams are in accord with the submitted details. In this case, the away team will see "Request Approved" when they go to accept.