Privacy Policy

Last Updated: December 18, 2024

Introduction

Welcome to Mindgrow ("we," "our," or "us"). We respect your privacy and are committed to protecting your personal information. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you use our online learning platform, website (mindgrow.io), and related services (collectively, the "Services").

Information We Collect

Personal Information You Provide

- Account information (name, email address, password)
- Payment information (processed through secure third-party payment processors)
- Profile information (profession, interests, profile picture)
- Communication preferences
- Course progress and completion data

Information Automatically Collected

- Device information (browser type, IP address, device identifiers)
- Usage data (pages visited, time spent, interactions with content)
- · Cookies and similar tracking technologies
- Location information (with your consent)

How We Use Your Information

We use your information to:

- Provide and maintain our Services
- Process your subscription and payments
- Personalize your learning experience
- Send important notifications about your account and courses
- Deliver marketing communications (with your consent)
- Improve our Services and develop new features
- Analyze usage patterns and optimize performance
- Prevent fraud and ensure platform security

Information Sharing and Disclosure

We may share your information with:

- Service providers who assist in operating our platform
- Payment processors for subscription management
- Analytics providers to improve our Services
- Law enforcement when required by law
- Third parties in the event of a business transfer or merger

We do not sell your personal information to third parties.

Data Security

We implement appropriate technical and organizational measures to protect your information against unauthorized access, alteration, disclosure, or destruction.

Your Rights and Choices

You have the right to:

- Access your personal information
- Correct inaccurate data
- Request deletion of your data
- Opt-out of marketing communications
- Manage cookie preferences
- Cancel your subscription and trial

Children's Privacy

Our Services are not intended for children under 13. We do not knowingly collect information from children under 13 years of age.

International Data Transfers

If you access our Services from outside the United States, your information may be transferred to and maintained on servers located in the U.S.

Changes to This Privacy Policy

We may update this Privacy Policy periodically. We will notify you of any material changes by posting the updated policy on our website and updating the "Last Updated" date.

California Privacy Rights

California residents have additional rights under the California Consumer Privacy Act (CCPA), including:

- Right to know what personal information is collected
- Right to delete personal information
- Right to opt-out of the sale of personal information
- Right to non-discrimination for exercising these rights

Contact Us

If you have questions about this Privacy Policy or our privacy practices, please contact us at:

Mindgrow LLC Los Angeles, California Email: support@mindgrow.io

Cookie Policy

We use cookies to:

- Maintain your session
- Remember your preferences
- Analyze platform usage
- Personalize content
- Improve user experience

You can control cookie settings through your browser preferences.