Welcome to the <u>Productivity Stacks</u> swipe file! We've pulled every tool, system and person from our article to provide a simple swipe file. We hope it helps you!

# **Starting Stack**

## **Systems**

- Learning and figuring out as you go
- Networking and referral system

### People

- Founders Chantelle and Eric Turner
- Their network in the industry

#### **Tools**

- Phone
- Gmail
- LinkedIn



# **Growing Stack**

## **Systems**

- · Signing right of first refusal agreements with contractors
- Long-term scheduling and planning of events
- Leveraging technology knowhow to pivot with clients to a new format
- Carrying over leadership, business, and management learnings from network marketing experience

### People

- Founders Chantelle and Eric Turner
- Network of contractors
- Clients

#### **Tools**

- · Right of first refusal contracts
- Google Sheets
- Google Drive
- Gmail
- Google Chat
- ClickFunnels
- Audible



# Scaling & Success Stack

# **Systems**

- Creating/building own tool from simpler ones
- Paying only for tools that are a good fit for business needs
- · Communicating boundaries early with clients
- Time blocking
- Performance pressure

## People

Founders Chantelle and Eric Turner

#### Tools

- Google Sheets
- Google Drive
- Gmail
- Google Chat
- Hubspot
- Quickbooks
- <u>Vectorworks</u>
- Harvest
- ClickFunnels
- Audible



## Turner's Read-Listen List

- Tony Robbins
- Audiobooks by ClickFunnels founder <u>Russell Brunson</u> taught Chantelle learned a lot about marketing.
- Go for No! Yes is the Destination. No is How You Get There by Richard Fenton and Andrea Waltz is a great educational resource for those in sales.
- The One Thing: The Surprisingly Simple Truth about Extraordinary Results by Gary
  Keller and Jay Papasan helps you figure out what the most important thing is that will
  drive you forward to the next phase in your business.
- Rich Dad's CASHFLOW Quadrant: Rich Dad's Guide to Financial Freedom and other books by Robert Kiyosaki helped Chantelle with the financial side of things.
- <u>Delivering Happiness</u> by Zappos CEO Tony Hsieh gave insights about how you want to run your business.
- Never Lose a Customer Again: Turn Any Sale into Lifelong Loyalty in 100 Days by Joel Coleman is a great read on customer retention and customer fulfillment.
- Giftology: The Art and Science of Using Gifts to Cut Through the Noise, Increase Referrals, and Strengthen Retention by John Ruhlin

## How Turner Used the Stack

Read the full article to get more on how she implements these systems, tools, and people here:

<u>Co-founder and CFO Chantelle Turner on How Leveraging Industry Experience, Connections, and Lessons From Previous Businesses Helped Their Events Production Company Grow Through the COVID Pandemic</u>

