

NARDINI SPORTS PERFORMANCE

Payment, Cancellation & Refund Policy

At Nardini Sports Performance (NSP), we are committed to providing high-quality training programs and services. This policy outlines guidelines for payments, cancellations, and refunds to ensure fairness and clarity for all clients.

1. Payment Terms

- All program fees must be paid in full prior to the start of the training program unless otherwise agreed in writing.
- Monthly memberships, packages, or installment plans are due on the agreed-upon billing date.
- Payments can be made via credit card, debit card, cash, or other approved methods.

2. Cancellation Policy

- Cancellations of individual sessions must follow the Attendance & Make-Up Session Policy for eligibility of make-up sessions; cancellations made less than 24 hours before a session will be forfeited.
- Cancellation of a full program, package, or membership must be submitted in writing at least 14 days prior to the next billing cycle or start of the program.
- Early withdrawal from a program may be subject to a cancellation fee unless due to documented medical reasons.

3. Refund Policy

- No refunds will be issued for missed sessions, unexcused absences, or non-participation once a program has begun.
- Refunds for cancellations made prior to the program start date may be issued, minus a non-refundable administrative fee (if applicable).
- Refunds for injury or medical-related withdrawals will be considered on a case-by-case basis and may require a doctor's note.
- Refunds will not be issued for changes in athlete availability, scheduling conflicts, or loss of interest.

4. Program Modifications

- NSP reserves the right to modify schedules, class formats, or instructors as needed. Refunds are not issued for such modifications unless a program is canceled entirely by NSP.

5. Account Credits

- In certain situations, NSP may issue an account credit instead of a refund; credits are valid for 12 months from the issue date.

Acknowledgment

I have read and understand the Nardini Sports Performance Payment, Cancellation & Refund Policy and agree to its terms.

Athlete Name: _____

Parent/Guardian Name (if under 18): _____

Athlete Signature (if 18 or older): _____ **Date:** _____

Parent/Guardian Signature (if under 18): _____ **Date:** _____