



ANNUAL REPORT 2022

Stawell Neighbourhood House

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ACKNOWLEDGEMENTS

Acknowledging the traditional owners

In the spirit of reconciliation Stawell Neighbourhood House acknowledges the traditional custodians of country throughout Australia and their connections to land, sea and community. We pay our respects to their elders past and present and extend that respect to all Aboriginal and Torres Strait Islander peoples today.

Recognising and Thanking our Partners

The work we have been able to achieve this financial year is due to the funding we receive through State Government and Grants to ensure high quality service delivery.

Our gratitude and appreciation is extended to the Victorian State Government Department of Family, Fairness and Housing (DFFH), and to the Adult, Community and Further Education Board (ACFE) as our main sources of financial support.

We would also like to extend our appreciation to the DFFH for being proud recipients of the Community Food Relief Fund which has been actualized throughout this financial year.

Through the delivery of support to community through the Food Connect Program we would like to thank our food providing partners: Food Bank Victoria, Stawell Woolworths, Green Eggs, Mobil and members of the community who donate fresh produce.

As we continue to support our community in partnership with many other community organisations we would like to express our thanks and gratitude to the following organizational partners: Stawell Interchurch Council, Budja Budja Co-operative, Goolum Goolum, Salvation Army, Grampians Community Health, Grampians Youth Events, Stawell Mens Shed, Northern Grampians Shire Council, Wimmera

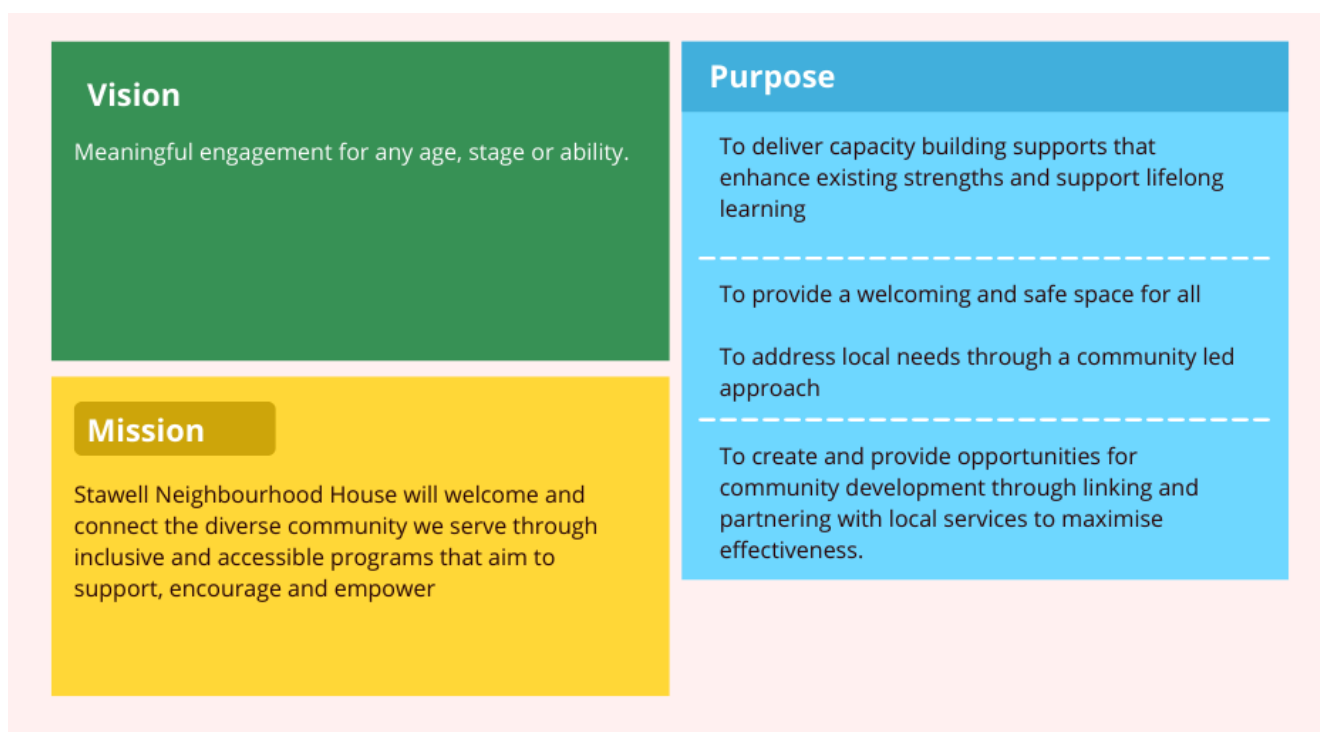


Development Association, Ballarat Regional Multicultural Centre, Womens Health Grampians, Grampians Disability Advocacy and our Peak Body Neighbourhood House Victoria.

Last but not least we would like to extend our thanks, gratitude and appreciation to Pinnacle Incorporated and Gymnastics who we share space with.

Strategic Plan Overview

In 2022 we have embarked upon designing and delivering against our strategic plan for the next three years. This has seen us redefine our Vision, Mission and Purpose as:



We plan to realise the potential of this through 5 broadly stated focus areas and goals that place the community at the centre of all we do:



Looking Forward

When we reflect on the challenges and highlights of the last period it encourages positive thought and forward planning for the year ahead. As an organisation and a team we are looking forward to: continuing program growth based on community input and desire, working closely with partner providers to maximize what can be offered to best meet the needs of our diverse community, encouraging greater participation in meaningful activity from all community members and to strengthen our membership within Stawell Neighbourhood House to best support the Committee and Operational Team to continue to strengthen the work we all do.

Specific activities we are looking to strengthen, grow or enhance include:

- Support to youth through social and recreational engagement
- Support to the LGBTQIA+ community, loved ones and allies
- Support and engagement with the CALD community

- Strengthen the support we offer to those seeking support for food security
- Strengthen our course offering through ACFE
- Encourage and support more volunteers to assist in our growth and program delivery

GOVERNANCE AND OPERATIONAL REPORTS

Chairpersons Report

Coordinators Report



Program Highlights

Through our service agreement SNH is required to provide ongoing service to the community through 40 opening hours a week (9:00-5:00 Monday-Friday) and provide support to the community for an average of 80 hours per week with an annual target of 4160 direct hours of service provision annually.

From July-December we were faced again with the ongoing uncertainty and service disruptions due to the changing landscape of the pandemic and associated lockdowns but as the data shows there has been a steady increase in engagement and support being provided since restrictions have eased.

We are proud to report that in light of this we have still been able to deliver above our benchmark requirements for the financial year. The table below illustrates our hours of service provision to community for the financial year and demonstrates total hours of service provision: **4,697** which is **537** hours above benchmarking.

	Jul 2 1	A u g 2 1	S e p t 2 1	O c t 2 1	N o v 2 1	D e c 2 1	J a n 2 2	F e b 2 2	M a r 2 2	A p r i l 2 2	M a y 2 2	J u n 2 2
Planned/program engagement t (hours)	24 8	9 1	7 8	6 3	2 0 5	2 1 2	1 7 7	3 3 9	5 1 7	4 9 3	8 5 6	6 6 2
Unplanned engagement t	43	4 2	4 4	4 2	4 3	4 4	5 7	9 0	1 1 1	9 2	9 2	5 6





Average support per week (hours)	66	30	29	24	58	58	97	107	142	137	214	162
Total hours provided:	291	133	122	105	248	256	234	429	628	585	948	718

1. Accredited training

As part of the support we offer we provide accredited training courses through engagement of registered training providers. The courses delivered throughout 2021-2022 were:

Course name	Number of times delivered	Total student numbers
First Aid and CPR	10	85
Safe Food Handling Practices	1	6
Responsible Service of Alcohol	2	15

These courses are offered routinely throughout the year to support those seeking further education and employment or those just seeking to develop their skill.

2. Pre-accredited training

Stawell Neighbourhood House are fortunate to be the Learn Local provider to the area and are registered through the Department of Education and Training to deliver Adult, Community and Further Education Courses to our community. Some courses scheduled for delivery through this period had to be ceased due to the unpredictable nature of lockdowns and restrictions however two students successfully completed the Introduction to Hospitality Course.

3. Food Connect

Under the auspice of Second Bite and with support from Food Bank, Woolworths, Mobil, Green Eggs and local community members we have been providing consistent support to address those experiencing food insecurity. This was a pivotal focus throughout the pandemic. Once restrictions began to ease we conducted an

evaluation with our regular visitors to the Food Connect program to better understand the support required and the support we can offer.

The outcome of this has been the development of a strong partnership with Stawell Interchurch Council Cottage. This has led to us being able to focus on increasing our service to the community for fresh food items and where we have a surplus to prepare fresh cooked meals to community members in need. This partnership has supported a stronger relationship between the two providers but has also enabled us to offer this support with a more welcoming atmosphere, fewer rules and across each day of the week.

Through our focus on fresh food we are also able to support partners such as Budja Budja Co-operative, the Salvation Army and the local schools by providing them with fresh fruit and vegetables monthly. Due to the economic climate we are all adapting to the data we have collected has shown that over the course of the financial year we have gone from supporting an average of 42 (July 2021) households a month up to an average of 206 (June 2022). Some of these households are single person households while most are family groups with at times up to 10 people in the family. In total this year we have distributed **15,689kgs** of food to community members in need.

4. FREEZA

This year has led to a greater engagement and presence with Grampians Youth Events through their FREEZA funding. Through working alongside GYE we have held 6 Funky Friday events each with a different theme and also supported the planning of larger events to be delivered in 2022-2023.

Through this work it has been encouraging to see greater engagement of young people within SNH which is shaping our models of service delivery into the future.

5. Ongoing programs

This year we have seen continued engagement from a number of our ongoing programs such as; Dungeons and Dragons, Chain Gang, Fibre Friends, Writers Group, Tai Chi and have also welcomed back Yoga, established the “Step into Self-Care” group and provided support to Rainbow Alliance, Prostate Cancer Support group, How Are You Travelling and reinvigorated the War on Waste group with a renaming of Sustain Planet Stawell.



Volunteers, Staffing and Governance Structure

Volunteers:

We would like to recognize the contribution of our valuable volunteers and thank them for all the hard work they put in to being the heart and soul of all that we do at Stawell Neighbourhood House:

- Evelyn Henderson
- Ingrid Rudolph
- Sandra Cox
- Jordan Gorter
- Allan Rees Jr

Staff:

The dedicated team responsible for the programs and service delivery success at Stawell Neighbourhood House for this reporting period have been:

- Gina Stephens – Community Development Worker
- James McKay – Bookkeeper (prior to 2022)
- Peter Greenberger – Bookkeeper (2022)
- Michelle Jess – Tutor (Introduction to Hospitality)
- Louise Mountford – Coordinator (2022)

Committee of Management:

The committee have been responsible to lead the strategy and provide ongoing governance support for this reporting period:

- Chantal Thomas – Chairperson
- Jenny Greenberger – Treasurer
- Annie McPherson – Secretary (2021)
- Nicolene Harvey – Secretary (2022)
- Cr Lauren Dempsey – General Member
- Ty Taylor – General Member
- Toni Chegwin – previous committee member (2021)

FINANCIAL REPORTS

Treasurers Report



Financial Highlights



Independent Auditors Report

Trustees Declaration

Statement of Financial Position 2021/2022

Profit and Loss Statement



ANNUAL GENERAL MEETING

AGM Minutes 2021

AGM Agenda 2022



ADDITIONAL INFORMATION

Glossary

CALD	Culturally and Linguistically Diverse
CoM	Committee of Management
CoRE	Communities of Respect and Equality
DFFH	Department of Families, Fairness & Housing
DET	Department of Education & Training
GCH	Grampians Community Health
GYE	Grampians Youth Events
LGBTQIA+	Lesbian, Gay, Bisexual, Transgender, Queer, Intersex, Asexual, plus
NGSC	Northern Grampians Shire Council
RSA	Responsible Service of Alcohol
SNH	Stawell Neighbourhood House
SRH	Stawell Regional Health

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