- Find nearest public library
- Find nearest sports center
- Find nearest car park
- Find venue for public events, e.g. seminars, concerts
- Pay utility bills (water, electricity)
- Pay automobile bills, fines
- Know how to register for marriage
- Know how to register for birth, death
- Know current community events
- Know local crime reports
- Know local issues, e.g. leakage, damaged roads, construction sites, etc
- Know how much is the tax
- Know how to pay tax
- Know how to start a business