

Seminole County School System

Press Release

February 5, 2025



Attached below is an update regarding the recent PowerSchool cyber incident. We at Seminole County School System want to ensure you have the latest information and reassure you that we are actively taking all necessary measures on our end. If you have any questions or concerns, please don't hesitate to reach out.

From PowerSchool:

We are writing to update you regarding the recent cybersecurity incident involving PowerSchool, the software vendor that provides our Student Information System (SIS). Today, January 29, 2025, PowerSchool initiated the process of notifying individuals whose information was determined to be involved. In the coming weeks, Experian (on behalf of PowerSchool) will also be distributing direct email notifications to involved individuals for whom we have sufficient contact information. This email notice will include further information about the information of theirs involved and the resources PowerSchool is offering. Additionally, we have coordinated with Experian to set up a call center for your families and educators in case they have questions about these offerings. As a reminder, PowerSchool is offering **two years of complimentary identity protection** services for all current and former students and educators whose information was determined to be involved. We are also offering **two years of complimentary credit monitoring services** for all adult students and educators whose information was determined to be involved. We are doing this regardless of whether an individual's Social Security Number was exfiltrated.

We care deeply about keeping the students, families, and educators we support informed of this process. Please refer to the PowerSchool website for the latest information on the cybersecurity incident.

Thank you for your partnership in supporting this process and the trust you have placed in our response. We acknowledge the significance of this incident and are committed to emerging from it stronger and better equipped to serve you and the communities we share.

Experian Service linked here:

<http://www.powerschool.com/security/sis-incident/notice-of-united-states-data-breach/>.

Protecting our students and teachers remains our top priority. Thank you again for all of your support and understanding during this time.

Sincerely,

Hardeep Gulati

Chief Executive Officer, PowerSchool