



PRISMS

Partnership Requirements | IT Leaders

GETTING STARTED

- Meet the Prisms Technical Operations Team at least 6 weeks prior to Teacher Institute
- Review our [IT & Admin Resources](#)
 - Identify any network or security concerns related to the VR headsets
 - Whitelist necessary domains (list [here](#))
- Support Prisms' integration with your existing LMS (Clever, ClassLink, Schoology, Canvas, Google, Infinite Campus, LTI 1.3 Advantage, OneRoster 1.1)
- Plan for equipment delivery, setup, and dissemination to schools
- Read Pico's [Health and Safety Guidelines](#) or Quest's [Health and Safety Guidelines](#)

ON EQUIPMENT DELIVERY

- Coordinate the unboxing and setup of VR headsets.
 - Allot ~2 minutes per Pico; ~4-6 minutes per Quest (may vary)
- Confirm all headsets connect to WiFi (Prisms will provide instructions)
- Asset tag VR headsets & controllers (may vary; labeling guide [here](#))
- Set up charging infrastructure and review carts for any damage sustained in shipping (FAQ [here](#))
- Ensure teachers have a supply of AA batteries for controllers

THROUGHOUT THE YEAR

- Alert Prisms of any equipment defects for RMA
- Support with WiFi and other network- and hardware-related troubleshooting efforts, if necessary
- Help coordinate Prisms app updates through the [ManageXR](#) MDM platform
 - Prisms will overview ManageXR as part of our introductory conversations
 - App updating is typically 1-2x (max) per academic year