Paver/Travertine Stripping Waiver

If paver stripping is a part of your estimate or service, this means a deeper restoration process is needed prior to properly cleaning, sanding, and sealing your pavers or travertine. Stripping is needed when the existing sealer has failed. Sealer may fail causing pavers to turn white, cloudy, or hazy. The reasons for this include: trapped water vapor (typically occurs with oil-based acrylic sealers), incorrect application of sealer (too thick) failure to correctly prep the surface prior to sealing, and/or resealing with an incompatible product.

Cigar City Softwash and its subcontractors take as many precautions as possible to limit adverse effects from stripping, however chemically stripping pavers is a harsh process that may cause damages in and around the pavers. Some of our precautions include: installing a pool sock on the return basket, using a pool vacuum that bypasses the filter/pump, cleaning away from the pool, using paint shields to prevent overspray, adding enzymes or chemical removers to balance the pool, and wetting foliage and other plants surrounding pavers during stripping.

Cigar City Softwash. and its subcontractors are not responsible for any damages caused by the chemical stripping process, this includes, but is not limited to: paint removal on cage aluminum, exterior walls and/or doors; sealer residue on screens or walls, in pools or pool tile; pavers or travertine shifting or becoming unlevel; pool equipment damages or failures (filter, vacuum, pump, etc); and adverse reactions to pool chemical levels and/or appearance; and damages, burns, or death to plant, grass or fish.

Please note that it is recommended that you leave your pool filter system running after stripping, cleaning, sanding, or sealing for 48 hours. After 48 hours we recommend having your pool serviced to maintain its reliability.

Cigar City Softwash should be notified immediately of any damages or adverse reactions that may have resulted from our service for documentation and training purposes.

By signing below, I understand and agree with the stripping process and the adverse reactions or damages that may occur and agree to hold Cigar City Softwash harmless from any damages that may occur during the stripping process.

_____ _____

Customer Name Address

_____ _____

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Customer Signature Date

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