



Call for Consultancy Service

For conducting Qualitative study on Mobile Health Service (MHS) and Maternity Waiting homes (MWHs) intervention implemented in Afar, Amhara and Oromia regions, Ethiopia

Emory University Ethiopia, a registered NGO active since 2011, works with the Federal Ministry of Health, regional health bureaus, Zonal and woreda health offices, and key partners. Focused on improving health care quality in Maternal, Newborn, Child, and Adolescent Health (MNCAH), Nutrition, and community engagement, Emory University Ethiopia operates in Amhara, Afar, Oromia, and Benishangul-Gumuz Regions.

The organization is currently conducting a qualitative study to assess and document the status of implementation and contributions of the Mobile Health Service Teams (MHST) and Maternity Waiting homes (MWHs) to the maternal and Child health in Afar, Amhara and Oromia regions, Ethiopia. The study protocol is reviewed and approved by the IRBs of the respective Regional Health Bureaus. Hence, Emory University seeks a qualified qualitative study expert, who leads and conduct the overall data collection, analysis and report write up.

The studies will involve qualitative methods to gather and analyze data, interpret findings, and produce high quality reports. Hence, Emory University is looking for well qualified and legally registered consulting organization or individual having consulting firm to do the study.

A. Overview of the interventions

Emory University, funded by UNICEF Ethiopia and collaborating with regional health bureaus, has been implementing Maternal, Newborn and Child Health (MNCH) focused emergency project entitled "Service Delivery Innovations in conflict and drought affected areas." This initiative targets eight conflict-affected woredas in the Afar and Amhara regions and four drought-affected Woredas in Oromia region. The list of intervention Woredas is annexed.

As part of the interventions, Establishment and operational support of Mobile Health Service Teams (MHST) and renovation, refurbishment and supplying Maternity Waiting homes (MWHs) with food and nonfood items have been implemented in both conflict and drought affected settings, particularly in hard-to-reach areas of the project supported woredas. The MHSTs were instrumental in delivering basic maternal, newborn, and child health (MNCH) services to communities particularly women children in and hard to reach and remote areas. On the other hand, this project supported the renovation, refurbishment and supplying 20 Maternity Waiting homes (MWHs) with food and nonfood items to create convenient and safe space for pregnant mothers to stay in right before their labor.

This assessment, therefore, aims to assess the role of MHSTs and the MWHs in enhancing access and utilization of the MNCH services for communities impacted by conflict and drought, while also documenting best practices for future scale-up. Specifically, it will identify the MNCH services provided, explore how a well-structured MHST and upgraded MWHs can ensure sustainable access, and assess the enablers, challenges, and barriers to delivering these essential services. This comprehensive approach will provide insights necessary for improving health outcomes in vulnerable communities in the future and inform decisions and policies in this regard.

B. Objectives:

- To document the process of establishing and operating mobile health services in the targeted project sites
- To document the process of the renovation, refurbishment and availing food and nonfood supplies to Maternity waiting homes in the targeted project sites
- To analyze the MNCH services provided by the MHS and Maternity Waiting Homes (MWHs) to the communities affected by conflict and drought in the targeted project sites
- To explore Enablers, challenges of providing MNCH services through the MHS and Maternity Waiting homes in the targeted project sites
- To document best practices and lessons learned for scale up of Mobile Health Services and Maternity waiting homes

C. Scope of Work:

The selected consulting organization/individual will be responsible for the following tasks:

- i. Review IRB-approved protocols and familiarize with objectives and methods.
- ii. Review and update the data collection tools (KII guide and FGD tools) in consultation with Emory University Ethiopia Country Office team.
- iii. Recruit, train, and manage data collectors and supervisors (as necessary).
- iv. Conduct qualitative data collection by traveling to all the intervention regions, zones and Woredas. This will involve conducting and transcribing 17 key Informant interviews with RHB representative, Woreda representative, MHST team leaders and conducted 4 FGDs with beneficiaries of the MHS and MWHs users and transcribing the voice records. (2 in Afar and 2 in Borena Zone of Oromia). Detail clarification can be requested from the Emory University Ethiopia Country Office, if needed
- v. Analyze the transcribed data by using SPSS and ATLAS.ti; interpret findings and provide recommendations.
- vi. Produce detailed draft report (30-40 pages) containing introduction, methods, results, discussions, conclusions and recommendations.
- vii. Obtain feedbacks from the Emory University Ethiopia Country Office and incorporate the comments.
- viii. Produce the final report and submit to the Emory University Ethiopia Country Office

D. Duration and Place of Work

The consultancy work will take place in three regions including Afar, Amhara and Oromia. The detailed consultancy work schedule is indicated in the table attached below.

S.N	Task/Activities	Time
Preparatory works		
1	Application submission of technical proposal and financial (budget) breakdown	Nov 13, 2024
2	Review of the proposals, screening and Notification	Nov 14, 2024
4	Inception report	Nov 15, 2024
5	Revising and updating data collection tools and recruiting data collection assistants	Nov 15, 2024
Actual research works		
6	Conduct all the data collection and transcriptions (KII and FGDs)	Nov 15-30, 2024
7	Data analysis, producing draft report and submitting	Dec 1-5, 2024
9	Draft reports review and feedback by Emory University Ethiopia country Office team	Dec 06, 2024

10	Comments incorporation and final report submission	Dec 10, 2024

E. Deliverables

- i. Submit separate technical and financial proposal
- ii. Present an inception report with a clear schedule
- iii. Provide updated data collection tool (KII and FGD guide).
- iv. Recruit and train data collection teams as needed.
- v. Daily and regular updates on data collection progress.
- vi. Submit draft reports for feedback; incorporate comments and submit final reports.
- vii. Deliver all cleaned datasets and transcripts (audio, transcripts, codes, Atlas.ti data).
- viii. Produce and submit Final Report

F. Required Educational Qualification & Work Experience:

- i. Minimum of PhD holder in Public Health, with 10 years or more services experiences.
- ii. Has published at least 10 qualitative study in reputable national or international journals.
- iii. Proven experience in similar qualitative study conducting/consultancy
- iv. Qualified research team with relevant qualifications and experience (if needed).
- v. Agree to Emory University Ethiopia Country Office's Code of Conduct, confidentiality, and ownership of data.

G. Application Requirements

- i. application letter along with short CV of the professionals who will be involved in the research work.
- ii. Shall submit renewed license, VAT registration certificate, TIN number,
- iii. Company profile that clearly demonstrate its capacity and professional experience highlighting major achievements.

H. Application Process:

Please note that qualified individuals or consultancy firms meet the above criteria are invited to submit their technical and financial proposals separately with application letter, CV of the professionals, renewed license, company profile, VAT registration certificate, TIN number, **on or before November 13, 2024** via email to recruitment.euehr@yahoo.com or jmekonnen01@gmail.com with the purpose of the application in the email subject line or in person to Emory University Office located around Bole Medhanielem Church, in front of Yugo City Church, on the 3rd floor of building where Emory University sign board is posted.