

For Connect 2025

Geotab GO Focus

User Guide

Introduction

Geotab's GO Focus device is an AI-powered, privacy-focused, forward-facing dash cam that augments the data provided by a GO device and adds contextual information about what is happening on the road.

Requires a GO9 or newer device (GO9, GO9B, GO9 Plus).

GO Focus device installation instructions

For instructions on how to install the GO Focus in a vehicle, refer to either of the following documents:

- [GO Focus quick start guide](#) (contains simplified installation instructions)
- [GO Focus installation & support document](#) (contains more detailed installation instructions and technical specifications)

GO Focus functionality in MyGeotab

In MyGeotab, you can:

- [Manually pair and unpair GO Focus devices and assets](#)
- [View all installed devices](#)
- [Manage GO Focus device settings](#)
- View any [faults generated by the GO Focus](#), and any recorded video footage either via the [Trips History feature](#) or the [Video Center](#)

Pairing and unpairing GO Focus to assets

In MyGeotab, you can pair or unpair GO Focus devices and assets.

Use cases for manual pairing

Generally, you do not need to manually pair a GO Focus device with an asset. After installing and connecting the GO Focus to the GO device, it is automatically paired and added to the database associated with the GO device.

However, you may sometimes need to manually pair the GO Focus/GO device if installation issues occur, or if a device is replaced.

Use case for manual unpairing

If you plan on removing an asset from MyGeotab but plan to continue using its associated GO Focus, you must manually unpair the GO Focus device from the asset. After it is unpaired, the GO Focus device can be paired with another asset (either another asset in a different vehicle, or replacing an asset in the same vehicle).

Note that if you plan on reusing both the GO Focus and the GO device, no further action is needed. When the GO & GO Focus devices are reconnected or moved to another database, auto-pairing should happen as long as the GO device was added to the relevant database prior to GO Focus installation.

Pairing/unpairing process

1. In the MyGeotab main menu, navigate to **Safety > Cameras & Video > Cameras**.
2. On the **Cameras and sensors** page, click the  icon associated with the device you wish to pair or unpair, and then select either **Pair to another asset** or **Unpair**:

Device details	Asset	Recordings	Device status
☐ GO Focus Firmware Version: 1.0.55.0 ADAS Model: 0.7.4	View asset details	View recordings	Offline Last online: about 9 hours ago
☐ GO Focus Firmware Version: 1.0.55.0 ADAS Model: 0.7.4	View asset details	View recordings	Offline Last online: 1 day ago
☐ GO Focus Firmware Version: 1.0.18.4 ADAS Model: 0.7.2	View asset details	View recordings	Offline Last online: about 1 month ago



- View asset
- View exceptions
- View on the map
- View trips
- Pair to another asset
- Unpair

3. If you are pairing to another asset, a popup appears. Specify the new asset in the dropdown menu and then click **Update pairing**:

Pair to another asset

 Currently paired to: GO Focus - 1.0.55.0

Device serial number:

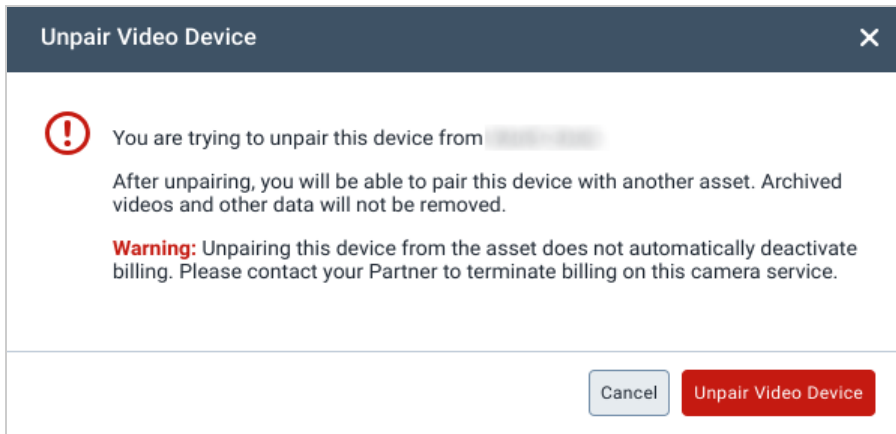
Some results may not be displayed. Narrow your search to view more results.

Assets available for pairing:

Keep pairing

Update pairing

4. If you are unpairing, a warning appears asking you to confirm the action:



Viewing installed GO Focus devices

Navigate to the **Video Devices** page. On the **Video Devices** page, the table displays a list of currently installed GO Focus devices, the current assigned driver, the associated Serial Numbers and the serial number of the paired GO device.

In the MyGeotab main menu, navigate to **Safety > Cameras & Video > Cameras**.

The **Cameras and sensors** page lists all installed camera and sensor devices (including GO Focus, denoted in the leftmost column). Note that this list only displays devices that you have permission to manage.

Also listed in the table columns:

- Relevant **Device details** including firmware version and AI version
- General **Asset** (vehicle) information
- Any available **Recordings**, which can be accessed by clicking **View recordings**
- **Device status** (connectivity status), with most recent connection time

Device details	Asset	Recordings	Device status
☐ GO Focus Firmware Version: 1.0.55.0 ADAS Model: 0.7.4	[Redacted]	View recordings	● Offline Last online: about 9 hours ago ...
☐ GO Focus Firmware Version: 1.0.55.0 ADAS Model: 0.7.4	[Redacted]	View recordings	● Offline Last online: 1 day ago ...
☐ GO Focus Firmware Version: 1.0.18.4 ADAS Model: 0.7.2	[Redacted]	View recordings	● Offline Last online: about 1 month ago ...

Modifying GO Focus device settings

1. In the MyGeotab main menu, navigate to **Safety > Cameras & Video > Cameras**.
2. On the **Cameras and sensors** page, click the name of the device you want to manage in the **Device details** column. You are taken to the **Asset edit** page for that particular device.
3. On the **Asset edit** page, select the **Video device settings** tab.

* **NOTE:** If you do not see this option or are unable to make changes, please confirm with your administrator that your user has the appropriate permissions to edit settings. More information on security clearances can be found in the [Security Clearances](#) section of this document.

4. On the **Video device settings** tab, modify the settings as needed.
5. Click **Save** to save the changes.

Viewing GO Focus faults

1. In the MyGeotab main menu, navigate to **Maintenance > Diagnostics > Faults**.
2. On the **Faults** page, select **Filter** at the top left.
3. The **Filter** menu allows you to filter the list of faults by various criteria including by date range, specific vehicle, and specific fault type. Since we're interested in viewing faults that apply to the GO Focus, apply a date or vehicle filter as needed, and then apply any of the following **Diagnostics** filters as needed:
 - Camera SD Card Not Mounted
 - Camera Hardware failure: unable to start camera imager and record video
 - Camera reset due to app freeze
 - SD card may be fragmented or corrupt
 - IOX failed to download last request
 - IOX firmware upgrade failure
 - IOX modem connection failure
 - IOX received an unrecognized command

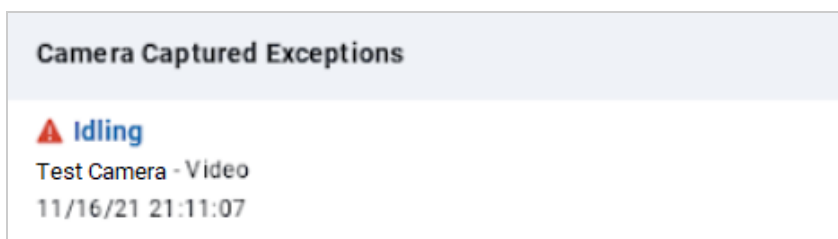
*** NOTE:** Faults can be used to create rules or be included in reports. These faults can be used to identify issues with GO Focus devices.

View GO Focus device video footage

There are various options to view GO Focus device video footage for exception events, outlined in the sections below.

Viewing device footage on the Trips History page

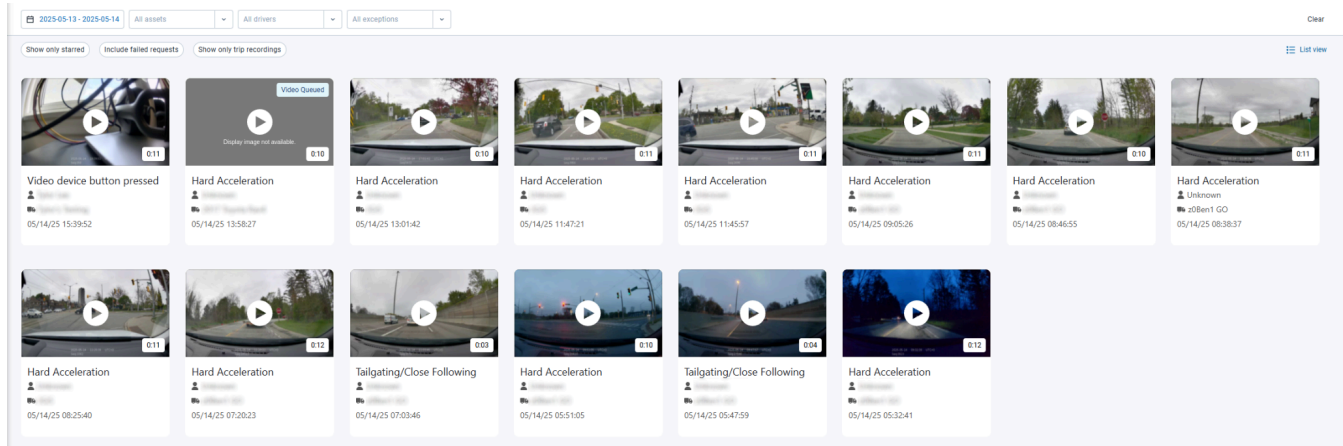
1. Navigate to **Map > Trips History**.
2. On the **Trips History** page, use the **Search** bar to search for the asset.
3. In the **Camera Captured Exceptions** panel, located on the right side of the page, select an exception event to view the camera footage. If nothing is listed, then that means no exception events have been recorded by that asset.



Viewing device footage in the Video Center

1. In the MyGeotab main menu, navigate to **Safety > Cameras & Video > Video Center**.

2. In the **Video Center**, select filters as needed for date range, assets, drivers, and rules or exceptions.



*** NOTE:** While reviewing video related to an exception event, you can change the status and leave comments that appear on the **Exceptions Detail** page for the specific event. You cannot change the status or add comments for any custom videos requested from the Trips History page.

Rules

Video capture is supported for specific rules, and is automatically enabled. The rules enabled by default are as follows:

- Minor Collision
- Major Collision
- Tailgating/Close Following
- Driver Button Press

*** NOTE:** Video cannot be captured for additional rules in MyGeotab and no options to enable it are currently available for GO Focus devices.

Security Clearances

Similar to most functionality in MyGeotab, access to various parts of the Add-In is controlled using MyGeotab's security clearance system to provide different levels of access to users.

By default, all functionality is enabled for the Administrator role. Once the Add-In is installed, all functionality is enabled for the remaining clearances. To provide access to specific user roles, follow the steps below.

1. Navigate to the **Administration > Users** page.
2. On the **Users** page, click **Clearances**.

3. On the **Clearances** page, select the user clearance level for a list of Camera Add-In security identifiers.

SaveRemoveAdd Sub-Clearance

Security Clearance Edit

Show help

Parent:

Administrator

Name:

Supervisor

Camera

Access to feature:

✕

Administer camera settings

✕

Administer paired cameras

✕

View "mygeotab-camera-addin" add-in

✕

View camera live video

✕

View exceptions

✕

View recorded video

*** NOTE:** Most of the MyGeotab options are unavailable for default user clearance levels (Administrator, Supervisor, Default User, and more). Only add-in clearances will be editable for these levels. For more information on custom clearances, refer to the [How to Create a Security Sub-Clearance](#) community article.

Security Identifier	Functionality
View "mygeotab-camera-addin" add-in	Show or hide entire Add-In across MyGeotab
Administer camera settings	Allows users to edit camera settings and calibration options, and fleet-wide camera settings. Includes all camera settings, such as formatting SD card and ADAS calibration.
Administer paired cameras	Allows users to add or pair new cameras and unpair existing cameras.
View camera live video	Allows users to view live video on the Map page.
View recorded video	Allows users to view video recordings from events, request video upload from the map, and view the video gallery and gallery content.

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