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Al Meezan Technology Privacy Policy
Service Agreement / Terms & Conditions

By Signing in to your account, you agree to the terms set out in this agreement.

1. Terms of Service

- 1.1 Al Meezan Technology Services will endeavor to provide an operational Vehicle Al Meezan Technology Services to the customer for the agreed duration with reasonable **Support Service** necessary to keep the service quality.
- 1.2 The customer's vehicle travel history record information collected and stored is solely for the purpose of establishing a working service and for internal business records. At no point in time, it will be shared with a third party unless required as part of Al Meezan Technology Services legal obligations.
- 1.3 The Customer agrees to ensure that **Approved Installation** of hardware is done as per the provided instructions., in case the customer prefers to install the hardware by their own means.
- 1.4 Customer agrees to ensure that the unauthorized use of the **Software Platform** and hardware to be prevented.
- 1.5 Al Meezan Technology Services assumes no responsibility for the claims of loss or damage that happens whether directly or indirectly, because of a vehicle theft or any other criminal act with the vehicle / equipment causing the tracking hardware / software loss or permanent damage, vehicles being taken to areas with no cellular coverage at all.
- 1.6 The Subscription period will be for a period of 365 Calendar days from the **Commencement Date** with no interim pause periods due to vehicle or tracker being unused.

- 1.7 In case of vehicle theft, vandalism with the vehicle or with a tracker, AI Meezan TechnologyServices will be able to provide the last recorded location date and time and assumes no further liability towards vehicle / tracker recovery.
- 1.8 AI Meezan TechnologyServices is constantly exploring options for the betterment of **software and hardware** for improvement of system's functionality. The customer agrees to adapt to the operational changes / updates in the **software & Hardware** during the subscription period.
- 1.9 The tracker installation performed by AI Meezan TechnologyServices will be stealth to the best operational level, however, it does not guarantee that the tracker cannot be found or vandalized.
- 1.10 The vehicle travel history record of up to 90 days will be maintained by AI Meezan TechnologyServices and can be made available to customers on a case-to-case basis upon request.

2. Service Conditions.

- 2.1 AI Meezan TechnologyServices **Hardware** and **software** are of high standard and provide quality **service** to the customers. However, the quality and availability of the **service** may be affected by factors outside of Inner Fleet Pro reasonable control. The factors including but not limited to the vehicle being driven to remote / uninhabited areas, parked in basements or sealed locations, weather, floods, cellular and internet service coverage / outages, vandalism, act of God are deemed beyond datalyst africa control. In such a rare situation, the **Service** will then be provided **on an "as-available" basis**. AI Meezan TechnologyServices does not warrant that the **Service** will "always" be available uninterrupted and is error-free.
- 2.2 In case of a rare occasion of tracker malfunction, a replacement tracker will be provided. The warranty does not apply to the items damaged or unused (not installed) by the customer.

- 2.3 The tracker warranty is not applicable in case of evidence of temper / damage to the installation or in case of vehicle collision impacting the area of device installation. The subscription period will keep lapsing with a required purchase of new hardware charge for the remaining period
- 2.4 If the **Service** is impacted due to vehicle repairs requiring tracker removal, the reinstallation of tracker will remain under customer responsibility.
- 2.5 It is the customer's responsibility to comply with the laws of your state and in no way the tracking system or device should be used against the applicable laws.
- 2.6 As a location service provider, Al Meezan TechnologyServices has agreements in place with third party service providers such as mobile SIM card services, digital maps providers and web server hosting services in a bid to provide a quality service to the users. Hence, the service relies on several external factors any of which can be a limitation to service being available or functioning correctly.
- 2.7 There may be location errors on occasions because of GPS Data and typographic errors in map data