



Code of Conduct for all Parents and Guardians (also applicable to any adult accompanying a junior to the tennis club)

See also:

- [Code of Conduct for All Members](#)
- [Code of Conduct for Juniors / Children](#)
- [Code of Conduct for Volunteers, Staff and Coaches](#)

Hartwood Lawn Tennis Club is fully committed to safeguarding and promoting the well-being of all its members.

The club believes that it is important that members, coaches, administrators and parents/guardians associated with the club should, at all times, show respect and understanding for the safety and welfare of others. Therefore, members are encouraged to be open at all times and to share any concerns or complaints that they may have about any aspect of the club with either the Club's Chairman (chair@hartwoodtennis.co.uk) or the Welfare Officer (Juniors) (welfare.officer.junior@hartwoodtennis.co.uk) or the Juniors Captain (juniors.captain@hartwoodtennis.co.uk).

As a member of Hartwood Lawn Tennis Club you are expected to abide by the following code of practice:

- Encourage your child to learn the rules of tennis and play within them
- Discourage unfair play and arguing with officials
- Help your child to recognise good performance, not just results
- Never force your child to take part in sport
- Set a good example by recognising fair play and applauding the good performances of all
- Never ridicule, admonish, punish or belittle a child for making a mistake or losing a match
- Publicly accept judgements made by officials
- Support your child's involvement and help them to enjoy their sport
- Use correct and proper language at all times
- Your first question following any match should be: "Did you enjoy it?" not "Did you win?"
- At no stage should you communicate with your child or interfere with the on-court helpers and referees during a match – just enjoy the game and let officials take care of the rules!
- Purchase balls and rackets that match the stage your child is in.
- Be patient. Steady progression is unusual in children; peaks and plateaus are common.



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- Positively reinforce your child and show an interest in their tennis
- Use appropriate language at all times
- Be realistic and supportive
- Treat all children, adults, volunteers, coaches, officials and members of staff with respect
- Behave responsibly at the venue; do not embarrass your child
- Accept the official's decisions and do not go on court or interfere with matches
- Encourage your child to play by the rules, and teach them that they can only do their best
- Deliver and collect your child punctually from the venue
- Ensure your child has appropriate clothing for the weather conditions
- Ensure that your child understands [their code of conduct](#)
- Adhere to the club's safeguarding policy, [diversity and inclusion policy](#), rules and regulations
- Provide emergency contact details and any relevant information about your child including medical history
- Pay any fees for training or events promptly
- Ensure that Children who are on Club premises, but not participating in a tennis session, are supervised at all times by a parent, guardian, or other adult nominated by them (a 'Caregiver' for short).
- Observe the following rules about travel to the club:
 - Juniors under 12 should be brought to and collected from coaching sessions by a Caregiver.
 - Juniors aged 10 or 11 may arrive or leave unaccompanied only where the parent or guardian has provided written consent to the Head Coach or the Club.
 - Juniors 9 and under must not travel to or from the Club unaccompanied under any circumstances.