

Introduction

ExoVerse Roleplay | Staff Team Standards

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Introduction

Thank you for your interest in the ExoVerse Roleplay Staff Team!

This document serves as the official standards document applying to all members of the staff team and the revision for the written test to become a Trial Moderator in the community.

We share our staff team standards publicly so we can be transparent about staff member expectations.

Highlighted content in yellow will be on the test; take notes.

You will be contacted if your results are a pass.

[CLICK HERE TO SEE IF YOU ARE ELIGIBLE](#)

[CLICK HERE TO TAKE THE TRIAL MODERATOR TEST](#)

Legend

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Community Standing



Community Standing

Staff members of the ExoVerse Roleplay FiveM server are expected to maintain an exemplary level of conduct both within the game and in all community interactions. Your actions directly reflect on the server and its values.

In-Game Conduct

- **Respectful Interaction:** Always interact with players and other staff members respectfully, regardless of the situation and rank. Avoid any form of harassment, discrimination, or offensive language.
- **Fair Play:** Uphold the rules of the server at all times. Do not use your staff privileges for personal gain or to give an unfair advantage to yourself or others.
- **Professional Demeanour:** When performing staff duties, maintain a professional and unbiased attitude.
- **Roleplay Integrity:** Act as a positive example of proper roleplay. Do not engage in actions that would diminish the quality of roleplay for other players.

Out-of-Game Conduct

- **Positive Representation:** Be mindful that your actions and comments in other communities, social media, or other FiveM servers can reflect on ExoVerse Roleplay. Maintain a positive and respectful image.
- **Conflict Avoidance:** Avoid engaging in or escalating drama outside of the server. If you encounter issues, address them professionally and privately, or report them to higher staff if necessary.
- **Confidentiality:** Do not share internal staff discussions, decisions, or sensitive information outside of the staff team.
- **Community Engagement:** Actively participate in community discussions, offer assistance, and contribute positively to the overall atmosphere of the server.

Consequences of Not Meeting Standards

Failure to adhere to these community standards may result in disciplinary action, ranging from warnings to removal from the staff team, depending on the severity and frequency of the infraction.

Maintaining good community standing is crucial for the success of ExoVerse Roleplay and for fostering a welcoming environment for all players. We trust our staff to lead by example and uphold these principles.

Fair Decision Making



Fair Decision Making

Staff members are expected to exercise fair and impartial judgment in all situations. This section outlines the principles and procedures for making equitable decisions that uphold the integrity of ExoVerse Roleplay.

Principles of Fair Decision Making

- **Impartiality:** Decisions must be free from personal bias, favouritism, or prejudice. Treat all players and situations equally, regardless of your personal relationship with them.
- **Objectivity:** Base decisions on facts and evidence, not on assumptions or speculation. Gather all relevant information before forming a judgment.
- **Consistency:** Apply rules and consequences consistently across similar situations. Avoid making arbitrary or unpredictable decisions.
- **Transparency (where appropriate):** Players should understand the general reasoning behind decisions that affect them.
- **Accountability:** Be prepared to explain and justify your decisions, and be open to constructive feedback.

Dealing with Conflict of Interest

A conflict of interest arises when your personal relationships, interests, or biases could improperly influence your judgment.

- **Identify Conflicts:** Be aware of situations where you might have a conflict of interest, such as:
 - Making a decision involving a friend, family member, or someone you have a personal dispute with.
 - Making a decision that could directly benefit you or someone close to you.
 - Making a decision where you have a strong personal opinion that might override objective judgment.
- **Disclose Conflicts:** If you identify a potential conflict of interest, you must disclose it to a higher-ranking staff member.
- **Recuse Yourself:** In cases of significant conflict, you should recuse yourself from the decision-making process. The matter should then be handled by another impartial staff member.

Steps for Making Fair Decisions

1. **Gather Information:**
 - Collect all relevant facts from all parties involved.
 - Review server logs, chat history, and any available evidence.
 - Listen to perspectives from both sides of a dispute without interruption.
2. **Assess the Situation:**
 - Identify the specific rules or guidelines that apply to the situation.
 - Consider the severity of the infraction (if applicable) and its impact on the community.
3. **Consult (if necessary):**
 - If you are unsure or the situation is complex, consult with another staff member or a higher-ranking staff member.
 - Collaboration can help ensure a well-rounded and fair decision.
4. **Make a Decision:**
 - Based on the gathered information and principles of fairness, make a well-reasoned decision.
 - Ensure the decision is proportionate to the offence and aligns with server policies.
5. **Communicate the Decision:**
 - Clearly and respectfully communicate the decision to the affected parties.
 - Provide a brief and objective explanation for the decision without engaging in lengthy debates or arguments.

Handling Player Appeals

Players may occasionally appeal staff decisions. It is important to handle these appeals professionally and objectively.

- **Listen to Concerns:** Listen to the player's appeal with an open mind and allow them to present their case.
- **Re-evaluate (if necessary):** If new information is presented, or if you believe there's a need to re-evaluate, do so.
- **Uphold or Modify:** Either uphold your original decision with a clear explanation or modify it if a mistake was made or new information warrants a change.
- **Escalate if Needed:** If you are unable to resolve the appeal, or if the player wishes to appeal further, direct them to a higher-ranking staff member.
- **Appeals may only be conducted by Administrators** or higher via support ticket only; all appeals must be transcribed.

By adhering to these guidelines, the ExoVerse Roleplay staff team can ensure that all decisions are made fairly, promoting a just and enjoyable environment for all players.



Permissions

SECTION REMOVED
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Directorship



Directorship Adherence

For the ExoVerse Roleplay Staff Team, understanding and adhering to the vision set by the server directorship is paramount. Directorship provides the overarching guidance and strategic direction that ensures the server's stability, growth, and the consistent quality of the player experience.

The Role of Directorship

The directors' team of ExoVerse Roleplay is responsible for:

- **Vision and Strategy:** Defining the long-term goals and strategic direction for the server and its community.
- **Policy and Rules:** Establishing and enforcing the fundamental rules, policies, and guidelines that govern the server.
- **Community Standards:** Setting the tone for community conduct, ensuring a welcoming and fair environment for all players.
- **Decision-Making:** Making critical decisions that impact the server's future, including major updates, rule changes, and crisis management.
- **Leadership and Guidance:** Providing leadership to the staff team, offering guidance, and resolving complex issues.

Why Adherence is Crucial

Adhering to the directorship's views and decisions is vital for several reasons:

- **Unified Vision:** It ensures that all staff members are working towards a common goal, creating a cohesive and consistent experience for players.
- **Server Stability:** A unified approach prevents conflicting decisions and policies, which can lead to confusion and instability within the community.
- **Effective Governance:** It allows for efficient and authoritative governance, enabling quick responses to challenges and clear communication of rules.
- **Trust and Confidence:** When staff consistently uphold the directorship's decisions, it builds trust and confidence among players in the server's leadership.
- **Professionalism:** It reflects a professional and disciplined staff team capable of executing a unified strategy.

Responsibilities of Staff Members

As a staff member, your responsibilities regarding directorship include:

- **Understanding the Vision:** Familiarize yourself with the server's mission, vision, and current strategic objectives.
- **Implementing Policies:** Consistently apply and enforce all server policies and rules as established by the director's team.
- **Communicating Decisions:** Clearly and accurately communicate the directorship's decisions and rationale to players when appropriate, avoiding personal interpretations.
- **Providing Feedback:** Offer constructive feedback to the director's team on community sentiment and operational challenges, always within appropriate channels.
- **Respecting Authority:** Respect the authority and decisions of directorship, even if you personally hold a different opinion. Discussions for alternative approaches should occur privately and constructively with directorship, not in public forums or with general players.
- **Avoiding Undermining:** Never publicly or privately undermine the directorship's decisions or authority. If you have concerns, address them through official staff communication channels.

Handling Disagreements

It is natural to have differing opinions. When you find yourself disagreeing with a director's decision:

- **Seek Clarification:** First, seek to understand the reasoning behind the decision by respectfully asking for clarification.
- **Internal Discussion:** Discuss your concerns with directorship or higher-ranking staff members privately, presenting your perspective professionally and constructively.
- **Accept Final Decision:** Once a decision has been made and affirmed by directorship, it is your responsibility to support and implement it, regardless of your personal preference.

By actively supporting and adhering to the directorship's views, the staff team collectively contributes to a well-managed, harmonious, and thriving ExoVerse Roleplay community. Your commitment to this principle is essential for the long-term success and positive reputation of the server.

Our Directors Team

Our Directors share equal rank and power, collectively owning the server. We operate as a unified team, each contributing unique skills and abilities.

Jack C. | *Media Relations, Community Management* | Discord: **doeboyx**

Dominik T. | *Development, Community Management* | Discord: **elevio**

Z. Rogers | *Finances, Community Management* | Discord: **z.rogers7605**

Collaborative Team Effort

Collaborative Team Effort

For the ExoVerse Roleplay Staff Team, working together effectively is not just about internal efficiency; it's about creating a cohesive and enjoyable environment for everyone—staff, community members, departments, and civilians alike. This collaborative approach ensures fairness, fun, and the overall success of our FiveM server.

Working Together as a Staff Team

A strong and united staff team is the foundation of a thriving community.

- **Mutual Support and Communication:**
 - Actively support fellow staff members, offering assistance and advice when needed.
 - Maintain open and respectful communication channels, sharing information, insights, and concerns to ensure everyone is on the same page.
 - Utilize designated staff communication platforms to discuss issues, share updates, and coordinate actions.
- **Shared Responsibility:**
 - Understand that the responsibility for the server's health and player experience is shared by all staff.
 - Step up to assist in areas outside of your direct responsibility when a need arises and you have the capacity.
- **Constructive Feedback:**
 - Provide and receive feedback professionally and constructively. Focus on the issue, not the person, to foster continuous improvement.
 - Engage in regular internal discussions to review processes, identify areas for improvement, and celebrate successes.

Engaging with the Community and Its Departments

The staff team acts as a bridge between the server's leadership and its player base, including all in-game departments and civilian players.

- **Active Listening:**
 - Pay close attention to community feedback, suggestions, and concerns expressed in Discord, or in-game.
 - Understand the perspectives of various in-game departments (e.g., police, EMS, legal) to ensure staff actions support their roleplay.

- **Transparent Communication (Where Appropriate):**
 - Communicate staff decisions, rule clarifications, and server updates clearly and concisely to the community.
 - Explain the "why" behind decisions to foster understanding and trust, without compromising sensitive internal information.
- **Fairness and Impartiality:**
 - Apply rules and make decisions impartially for all players, regardless of their role, department, or personal relationships.
 - Ensure that all players, including those in departments and civilians, have an equal opportunity for enjoyable and fair roleplay experiences.
- **Departmental Collaboration:**
 - Work with department leadership to understand their needs and challenges, ensuring staff support aligns with their operational goals.
 - Mediate conflicts or misunderstandings between different departments or between departments and civilians, promoting respectful interaction.

Ensuring Fun and Fairness for All

The ultimate goal of collaborative effort is to ensure every member of the ExoVerse Roleplay community has a positive experience.

- **Promoting Positive Roleplay:**
 - Actively encourage and facilitate engaging, serious, and creative roleplay scenarios for all types of players.
 - Intervene when necessary to prevent or resolve situations that detract from the fun or fairness of roleplay, such as powergaming, metagaming, or toxicity.
- **Accessibility and Inclusivity:**
 - Strive to create an inclusive environment where all players feel welcome and respected.
 - Be mindful of different playstyles and preferences, working to accommodate them within the bounds of server rules.
- **Conflict Resolution:**
 - Address conflicts and disputes promptly and fairly, mediating discussions and applying resolutions that maintain harmony.
 - Teach players how to resolve minor issues themselves where appropriate, fostering a more self-sufficient community.
- **Proactive Engagement:**
 - Don't just react to problems; proactively seek ways to enhance the player experience, whether through new events, clearer guidelines, or improved support.

Area of Collaboration	Staff Team Actions	Benefit to Community
Internal Cohesion	Mutual support, open communication, shared responsibility	Unified staff approach, consistent rule enforcement
Community Engagement	Active listening, transparent updates, impartial decisions	Trust in staff, clear understanding of server direction
Departmental Support	Understanding department needs, mediating inter-department conflicts	Smooth operations for departments, reduced friction
Player Experience	Promoting positive RP, conflict resolution, inclusivity	Fun and fair environment for all players

By embracing a spirit of collaborative effort, the ExoVerse Roleplay Staff Team can effectively serve as the backbone of the community, ensuring that the server remains a vibrant, fair, and enjoyable place for everyone to roleplay.



Activity & Dual-Clan



Activity & Dual-Clan

Staff Activity Expectations

Maintaining a consistent and reasonable level of activity is crucial for the effective functioning of the ExoVerse Roleplay Staff Team. Our staff members are the backbone of our community, ensuring smooth operations, fair play, and a positive environment for all players.

Expected Activity

- **Reasonable Engagement:** Staff members are expected to engage actively in both in-game duties and Discord moderation on a regular basis. This includes monitoring channels, responding to player queries, enforcing rules, and participating in staff discussions.
- **Consistency:** While we understand that real-life commitments can fluctuate, we expect a consistent presence. Sporadic appearances or prolonged periods of inactivity without prior notification can impact the team's ability to operate effectively.
- **Communication is Key:** If you anticipate an extended period of inactivity (e.g., due to vacation, personal commitments, or illness), you are required to inform a higher-ranking staff member in advance. This allows the team to plan for coverage and minimize disruption.

Consequences of Inactivity

Failure to meet reasonable and consistent activity expectations, especially without prior communication, may result in:

- A discussion with a higher-ranking staff member to understand the reasons for inactivity and set a plan for improvement.
- Temporary suspension of staff privileges.
- Review of your staff position, potentially leading to demotion or removal from the staff team if inactivity persists.

Dual-Clanning Policy

ExoVerse Roleplay understands that members may wish to participate in other communities. Our dual-clanning policy is designed to balance this desire with the need to maintain focus and loyalty within our staff team.

Policy for Staff Under Administrator Rank

- **Permitted Dual-Clanning:** All staff members under the rank of Administrator are permitted to be part of other FiveM communities.
- **No Conflict of Interest:** While dual-clanning is allowed, staff members must ensure that their activities in other communities do not create a conflict of interest with their duties and responsibilities within ExoVerse Roleplay. This includes, but is not limited to, sharing confidential information, actively recruiting ExoVerse Roleplay members to other communities, or engaging in actions that could undermine the integrity or reputation of ExoVerse Roleplay.
- **Priority to ExoVerse Roleplay:** When performing staff duties, your primary allegiance and focus must be on ExoVerse Roleplay. Any actions that suggest a divided loyalty or prioritize another community over ExoVerse Roleplay will be considered a breach of this policy.

Policy for Administrator Rank and Above

- **Restricted Dual-Clanning:** Staff members holding the rank of Administrator or higher are not permitted to dual-clan. This policy reflects the elevated level of responsibility, trust, and commitment required for these senior roles. Administrators are expected to dedicate their full attention and loyalty to the ExoVerse Roleplay community and its directorship.

Consequences of Policy Violation

Violation of the dual-clanning policy, particularly for Administrators, or engaging in conflicts of interest while dual-clanning, will result in disciplinary action, up to and including immediate removal from the staff team.

We believe that a clear understanding of these activity and dual-clanning standards will help foster a dedicated, transparent, and respectful staff team that is committed to the success of ExoVerse Roleplay.



Staff Duties: Gameplay



Staff Duties: Gameplay Responsibilities

This section outlines the fundamental in-game responsibilities and duties of a staff member within the ExoVerse Roleplay FiveM server. These duties are crucial for maintaining a healthy and enjoyable roleplay environment for all players.

Enforcement of Server Rules

One of the primary duties of a staff member is to ensure that all players adhere to the established server rules. This includes:

- **Monitoring Gameplay:** Actively observe player interactions and activities to identify potential rule breaches.
- **Investigating Reports:** Respond to and investigate player reports of rule violations, gathering evidence and speaking with all parties involved.
- **Taking Action:** Apply appropriate disciplinary actions, such as warnings, kicks, temporary bans, or permanent bans, in accordance with server policies and the severity of the infraction. Use your best discretion!
- **Educating Players:** Inform players about server rules and guidelines, especially new members, to help them understand and comply. Not every rule break is worthy of discipline if it can be a learning experience.

Maintaining Roleplay Quality

Staff members are responsible for upholding the integrity and quality of the roleplay experience. This involves:

- **Promoting Serious Roleplay:** Encourage and facilitate a serious roleplay environment by addressing actions that detract from it, such as "RDM" (Random Deathmatch), "VDM" (Vehicle Deathmatch), or "FailRP" (Failure to Roleplay).
- **Intervening in Non-RP Situations:** Step in when roleplay is being broken or compromised, guiding players back into character or resolving situations that are hindering legitimate roleplay.
- **Event Facilitation:** Assist in the organization and moderation of server-wide roleplay events, ensuring they run smoothly and adhere to server rules.

Player Support and Assistance

Providing support and assistance to players is a key aspect of staff duties.

- **Answering Questions:** Be available to answer player questions regarding server rules, gameplay mechanics, and roleplay scenarios.
- **Resolving Minor Disputes:** Mediate minor in-game disagreements between players to prevent them from escalating into larger conflicts.
- **Technical Support (Basic):** Offer basic troubleshooting advice for common in-game issues or direct players to appropriate resources for more complex technical problems.
- **New Player Onboarding:** Help new players understand the server's unique features, rules, and expectations to ensure a smooth integration into the community.

Server Administration and Monitoring

Staff members contribute to the overall health and functionality of the server.

- **Spawn Point Monitoring:** Ensure that players are not abusing spawn points or engaging in "spawn killing."
- **Asset Monitoring:** Check for any in-game assets (vehicles, items, properties) that are being exploited or used in violation of server rules.
- **Lag and Performance:** Report any significant server lag or performance issues to an Administrator+ for investigation. Including threats of hackers/modders.
- **Anti-Cheat Support:** Work with anti-cheat systems to identify and address players using unauthorized modifications or cheats.

Communication and Reporting

Effective communication and reporting are essential for a cohesive staff team.

- **Internal Communication:** Maintain open communication with other staff members regarding in-game issues, player reports, and disciplinary actions.
- **Reporting to Higher Staff:** Report complex or escalated issues, persistent rule-breakers, or significant server problems to higher-ranking staff or directorship.
- **Documentation:** Accurately document all significant interactions, decisions, and disciplinary actions taken in official staff logs.

By diligently performing these basic gameplay duties, staff members play a vital role in maintaining the integrity, fun, and fairness of the ExoVerse Roleplay FiveM server.



Staff Duties: Discord



Staff Duties: Discord Responsibilities

This section outlines the essential responsibilities and duties of a staff member within the ExoVerse Roleplay Discord server. These duties are critical for fostering a welcoming, organized, and helpful environment for all community members.

General Discord Moderation

One of the primary duties of a staff member is to ensure the Discord server adheres to established rules and promotes positive interactions. This includes:

- **Monitoring Channels:** Actively observe all public and private channels for adherence to server rules, appropriate content, and respectful communication.
- **Enforcing Rules:** Apply appropriate actions such as warnings, timeouts, kicks, or bans in your best discretion. Reserve Discord server bans to Administrator+.
- **Addressing Spam and Harassment:** Swiftly remove spam, hateful content, harassment, and any other disruptive behaviour to maintain a healthy environment.

Member Support and Engagement

Providing support and fostering engagement are key aspects of staff duties.

- **Answering Questions:** Be available to answer member questions regarding server rules, FiveM gameplay, roleplay scenarios, and general community information.
- **Guiding New Members:** Assist new members in navigating the Discord server, understanding roles, and finding relevant channels.
- **Resolving Minor Issues:** Mediate minor disagreements between members to prevent them from escalating.
- **Promoting Positive Interaction:** Encourage constructive discussions and positive interactions within the community.
- **Event Promotion:** Assist in promoting server-wide events and activities within Discord channels.

Role Management and Verification

Staff members are often responsible for managing member roles and verification processes.

- **Role Assignment:** Accurately assign and remove roles to members based on their in-game status, community contributions, or specific permissions.
- **Verification Process:** Guide new members through any required verification processes to gain full access to the server.
- **Troubleshooting Roles:** Assist members who are experiencing issues with role assignment or access to specific channels.

Communication and Reporting

Effective communication and reporting are essential for a cohesive staff team.

- **Internal Communication:** Maintain open communication with other staff members regarding Discord issues, member reports, and disciplinary actions.
- **Reporting to Higher Staff:** Report complex or escalated issues, persistent rule-breakers, or significant Discord problems to higher-ranking staff or directorship.
- **Documentation:** Accurately document all significant interactions, decisions, and disciplinary actions taken in official staff logs or channels.

Channel Management

Staff members contribute to the overall organization and functionality of the Discord server.

- **Channel Monitoring:** Ensure that channel topics remain relevant to their designated purpose.
- **Cleaning Up Channels:** Periodically clear out old or irrelevant messages in designated channels to keep them tidy and easy to navigate (where applicable and with prior approval).
- **Reporting Technical Issues:** Report any significant Discord server issues (e.g., bot malfunctions, channel permission errors) to an Administrator+ for investigation.

By diligently performing these Discord-related duties, staff members play a vital role in maintaining the integrity, organization, and positive atmosphere of the ExoVerse Roleplay Discord server.

 Proper Roleplay



The Importance of Exemplary Roleplay and Community Standards Adherence

In the ExoVerse Roleplay community, every staff member plays a crucial role in shaping the server's environment. Being an exemplary roleplayer and engaging in roleplay in line with community standards is not merely a suggestion but a fundamental expectation that underpins the success and integrity of our FiveM server.

Being an Exemplary Roleplayer

As a staff member, your roleplay directly influences the quality and atmosphere of the entire server.

Setting the Standard

- **Leading by Example:** Your actions in-game demonstrate to other players what constitutes good, serious, and engaging roleplay. When staff members consistently adhere to high roleplay standards, it encourages others to do the same.
- **Encouraging Immersion:** By committing to immersive and realistic roleplay, you help foster an environment where all players can deeply engage with their characters and the world around them. This reduces instances of "FailRP" and enhances the overall experience.
- **Promoting Creativity:** Exemplary roleplay often involves creative storytelling and dynamic interactions. As a staff member, showcasing these qualities can inspire other players to explore more complex and interesting roleplay scenarios.

Consequences of Poor Roleplay

- **Diminished Quality:** Subpar roleplay from staff members can quickly degrade the quality of roleplay across the server, as players may follow suit.
- **Loss of Trust:** If staff members are perceived as not taking roleplay seriously, it can erode player trust in their ability to enforce rules and maintain server integrity.
- **Negative Atmosphere:** Inconsistent or poor roleplay can lead to frustration and a less enjoyable experience for dedicated roleplayers, potentially driving them away from the community.

Engaging in Roleplay in Line with Community Standards

Adhering to community standards in your roleplay ensures fairness, respect, and a positive environment for everyone

Addressing Conflict & Drama Avoidance



Addressing Conflict & Drama

Avoidance

For the ExoVerse Roleplay Staff Team, effectively addressing conflict and actively avoiding drama are essential skills that contribute significantly to a healthy and positive community environment. This page outlines the strategies and principles for staff members to manage disagreements, de-escalate tensions, and maintain a respectful atmosphere within our FiveM server and Discord.

Principles of Conflict Resolution and Drama Avoidance

- **Maintain Impartiality:** Always approach conflicts without personal bias. Your role is to mediate fairly, not to take sides.
- **De-escalate, Don't Escalate:** Your primary goal in any tense situation is to reduce, not increase, the level of hostility or drama.
- **Focus on Solutions:** Guide discussions towards constructive outcomes and resolutions rather than dwelling on blame.
- **Lead by Example:** Your calm and professional demeanor in the face of conflict sets the standard for the rest of the community.
- **Confidentiality:** Handle sensitive information related to conflicts with discretion, sharing only what is necessary with relevant staff.

Strategies for Addressing Conflict Between Community Members

When conflicts arise between players or community members, staff should follow these steps:

1. **Early Identification and Intervention:**
 - Monitor in-game chat, Discord channels, and player reports for signs of escalating disagreements or rule violations.
 - Intervene as soon as possible to prevent minor disputes from becoming major conflicts.
2. **Gather Information Objectively:**
 - Listen to all parties involved, allowing each person to express their perspective without interruption.

- Collect relevant evidence (e.g., chat logs, screenshots, video clips) if available and necessary to understand the situation fully.
- Ask clarifying questions to ensure you have a clear understanding of the core issues.

3. Mediation and Guidance:

- Bring the involved parties together (in a private channel or in-game, if appropriate and safe) to discuss the issue calmly.
- Encourage respectful communication and discourage personal attacks.
- Remind members of the server's rules and community standards.
- Guide them toward finding common ground or a mutually agreeable solution.

4. Enforce Rules Consistently:

- If a rule has been broken, explain which rule and why, then apply the appropriate disciplinary action as per server policies.
- Ensure that actions are consistent with previous similar incidents to maintain fairness.

5. Follow-Up:

- Check in with the involved parties later to ensure the resolution is holding and that no lingering animosity exists.
- Document the conflict, the steps taken, and the resolution in staff logs.

Strategies for Drama Avoidance

Preventing drama from taking root in the community is as important as resolving it.

1. Promote Positive Interactions:

- Actively encourage friendly conversation, helpfulness, and constructive engagement in all community spaces.
- Highlight positive community contributions and exemplary behavior.

2. Clear Communication of Rules and Expectations:

- Ensure server rules and expectations are easily accessible, clearly written, and frequently referenced.
- Address misunderstandings about rules promptly to prevent them from becoming sources of conflict.

3. Discourage Gossip and Rumor Spreading:

- Act quickly to shut down any discussions that involve gossip, speculation, or unsubstantiated rumors about other members.
- Remind members to address concerns directly with the individuals involved or with staff, rather than through public channels.

4. Set Boundaries for Personal Disputes:

- Advise members that personal disagreements not related to server gameplay or community rules should be handled privately, outside of official server channels.
- Intervene if personal disputes spill over into public spaces and disrupt the community.

5. Address Toxicity Promptly:

- Do not allow toxic behavior (e.g., constant negativity, excessive complaining, harassment) to fester. Address it directly and apply warnings or disciplinary actions as necessary.
- Recognize that allowing a small amount of toxicity can quickly lead to widespread drama.

6. Maintain Professional Distance:

- While friendly, staff members should maintain a professional distance to ensure objectivity and avoid getting personally entangled in player disputes.
- Avoid engaging in or contributing to banter that could be misinterpreted or lead to conflict.

Escalation Protocol

Stage	Action	Responsible Staff	Notes
1	Initial Intervention & Mediation	Trial Moderator / Moderator	For br de re
2	Formal Warning & Documentation	Moderator / Administrator	If ru ac
3	Temporary Disciplinary Action (Kick/Temp Ban/Timeout)	Administrator / Director	For se re hi
4	Permanent Disciplinary Action (Permanent Ban/Role Removal)	Director	For pe on re Di

Stage	Action	Responsible Staff	No
5	Appeal Process	Administrator+	Al by su tra "F

By actively employing these strategies for conflict resolution and drama avoidance, the ExoVerse Roleplay Staff Team ensures a stable, respectful, and enjoyable environment where all community members can focus on what they love: roleplaying.



Trial Moderator Period



Trial Moderator Period

This section outlines the standards and expectations for the Trial Moderator period within the ExoVerse Roleplay Staff Team. This assessment phase is crucial for ensuring new staff members are a good fit for our community and understand their responsibilities.

Assessment Period

The Trial Moderator assessment period consists of **2 weeks** of observation by higher-ranking staff members and directorship. During this time, the applicant must demonstrate their commitment and understanding of staff duties.

Observed Duties

During the 2-week observation period, Trial Moderators are required to dedicate **at least 6 hours of observed duties**. These duties may include:

- Monitoring in-game activity for rule breaches.
- Assisting players with questions and minor disputes.
- Moderating Discord channels.
- Participating in staff discussions and training sessions.

Higher-ranking staff will monitor the quality and effectiveness of these observed duties, providing constructive feedback and guidance.

Hours outside of active RP time does not count. All hours must be during an RP session, and documented/observed by higher ranking members.

Restricted Permissions

Trial Moderators will operate with **restricted permissions** compared to the rest of the staff team. This is designed to allow them to learn and adapt to their new responsibilities under supervision, minimizing potential risks.

Guidance for Ban Decisions

Due to restricted permissions and the nature of the trial period, Trial Moderators **may need to be guided by higher-ranking staff to make ban decisions**. This ensures that all critical disciplinary actions are handled consistently and in accordance with server policies, while also providing valuable learning opportunities for the Trial Moderator.

Areas of Responsibility

Trial Moderators will primarily focus on:

- Learning and applying server rules and policies.
- Observing and reporting rule violations.
- Providing basic player support.
- Understanding the staff communication protocols.
- Developing fair decision-making skills.

Expectations During the Trial Period

- **Proactive Engagement:** Actively seek out opportunities to perform duties and engage with both players and staff.
- **Openness to Feedback:** Be receptive to guidance and constructive criticism from higher-ranking staff.
- **Adherence to Standards:** Maintain exemplary conduct, both in-game and out-of-game, as outlined in the Community Standing section.
- **Communication:** Communicate openly with higher-ranking staff about any challenges, questions, or concerns.

Upon successful completion of the 2-week trial period and demonstration of the required dedication and understanding, the Trial Moderator will be eligible for promotion to a full staff position of Moderator.

! Eligibility

! Eligibility

This page outlines the essential criteria for all applicants interested in joining the ExoVerse Roleplay (EV:RP) Staff Team. We are looking for dedicated individuals who are committed to upholding the values and standards of our community.

To be considered for a position on the EV:RP Staff Team, applicants must meet the following eligibility requirements:

- **Age Requirement:** Applicants must be at least 16 years of age or older.
- **FiveM Roleplay Experience:** Candidates should possess demonstrated experience in FiveM roleplay and have prior experience in similar environments.
- **Community Standing:** Applicants must maintain a good standing within the EV:RP community, reflecting a history of positive interactions and adherence to server rules.
- **Online Conduct:** A clean online record is required. This includes having no Valve Anti-Cheat (VAC) bans, no history of hacking, and no malicious online footprint.
- **Commitment to Duties:** Applicants must be prepared to dedicate sufficient time to:
 - Actively playing and engaging within the server.
 - Welcoming and assisting newcomers to the community.
 - Consistently enforcing server rules and guidelines.

Meeting these eligibility requirements is the first step towards becoming a valued member of the ExoVerse Roleplay Staff Team.

If there is a low demand of staff members due to sufficient staff member numbers, it is possible to expect delays in the entry-level process. Decisions are made on a first-come, first-serve basis.