

**THE MAIN FEATURES-GPAT 2020**

# **THE MAIN FEATURES- GPAT 2020**



**E-Book with Question & Answer**

**Entrance Exam for GPAT-2020**

[trysarkarijobs.com](http://trysarkarijobs.com)

# THE MAIN FEATURES-GPAT 2020

INFORMATION BULLETIN: GPAT 2020

## GPAT-2020

### (GRADUATE PHARMACY APTITUDE TEST)

#### Important-Dates

##### EVENTS DATES

On-line submission of Application Form *01.11.2019 to 30.11.2019 (upto 11.50 p.m.)*

Successful transaction of fee *01.11.2019 to 01.12.2019*

*(through Credit card/Debit card/Net banking/UP and PAYTM service upto 11.50 p.m.)*

Choice of City *01.11.2019 to 02.12.201 (upto 11.50 p.m.)*

Date of Examination *28<sup>th</sup> January,2020*

Timing of the Examination *02.30 p.m.  
to 05.30 p.m. Declaration of Result By 07<sup>th</sup>  
February 2020*

#### Address for correspondence

Block C-20/1A/8, Sector 62, Gautam  
Budh Nagar, Noida -201309 (UP)

Help Line: For Technical Support, contact following during working days between 10.00 a.m. to 5.00 p.m. Call Centre Numbers: 0120-6895200

Website: [www.nta.ac.in](http://www.nta.ac.in) and [gpat.nta.nic.in](http://gpat.nta.nic.in) email: [gpat.nta2019@gmail.com](mailto:gpat.nta2019@gmail.com)

Note: For any Query use the Register Query Link in the Menu TAB of Candidate Login Page.

# THE MAIN FEATURES-GPAT 2020

0

**INFORMATION BULLETIN:  
GPAT 2020**

## CONTENTS

### **SR DETAILS PAGE#**

- 1 Introduction & Scheme of Examination **2**
- 2 GPAT- 2020 Eligibility **2**
- 3 Reservations **3-4**
- 4 Schedule for Events with dates **4**
- 5 Instructions for filling Online Application Form **5-6**
- 6 Test Pattern **7**
- 7 Syllabus **7**
- 8 Allotment of Test City/Centre for GPAT – 2020 **8**
- Examination
- 9 Display of Provisional Answer Keys for Challenge and **8**  
Question Paper Attempted
- 10 GPAT Score **9**
- 11 Test Practice Centres **9**
- 12 Query Redressal System (QRS) **10**

# THE MAIN FEATURES-GPAT 2020

13 Code of Conduct for Candidates **10**

14 Guidelines to Candidates for Computer Based Test **11-12**

15 Weeding Out Rules **12**

16 Legal Jurisdiction **12**

Appendix-I: Certificate regarding physical limitation in an examination to write  
Appendix-II: Letter of Undertaking for Using Own Scribe Appendix-III: List of  
examination Cities for GPAT-2020 Appendix-IV Service/Processing Charges &  
Goods & Service Tax (GST) and Procedure for  
Payment of Fees

1

**INFORMATION BULLETIN:  
GPAT 2020**

## **INTRODUCTION & SCHEME OF EXAMINATION**

NATIONAL TESTING AGENCY (NTA) had successfully conducted the GRADUATE PHARMACY APTITUDE TEST - 2019 (GPAT-2019) for admission to various M. pharma or its equivalent courses across the country. The 800 participating institutes of GPAT-2019 were the institutions which had accepted the GPAT Score.

The GPAT 2020 will be conducted by National Testing Agency (NTA) on the same pattern as per the Year 2019 i.e., Computer Based Test on January 28, 2020 from 02.30 p.m. to 05.30 p.m. for admission to M. pharma or its equivalent courses across the country. The result of GPAT-2020 will be declared by February 7, 2020 as GPAT Score which will be accepted by over 800 participating Institutes. The participating Institutes of GPAT-2020 are the Institutions which will be accepting the GPAT Score. Candidates **must** apply separately to the desired GPAT-2020 participating institutes with the GPAT Score 2020. Then, each participating institute will release their respective cut – off GPAT Score which candidates should meet to get qualified for admission to that particular institute. Candidates are advised to see the details of the admission process of each participating institute of GPAT-2020 on their respective website.

# THE MAIN FEATURES-GPAT 2020

GPAT Website: [gpat.nta.nic.in](http://gpat.nta.nic.in)

Helpline number: 0120-689-5200 Email: [gpat.nta2019@gmail.com](mailto:gpat.nta2019@gmail.com)

## GPAT - 2020 ELIGIBILITY

The candidate must hold a bachelor's degree in pharmacy (4 years after 10+2, including lateral entry students) or equivalent from a recognized university. Candidates appearing for the final year of bachelor's degree B. Pharmacy (10+2+4) whose result will be declared before commencement of admission for academic year 2020-21 can also apply for GPAT - 2020 computer-based test (CBT).

B.Tech. (Pharmaceutical and Fine Chemical Technology)/ equivalent candidates are not eligible to apply.

The candidate must be a citizen of India. **There is no age restriction for appearing in GPAT - 2020.**

2

**INFORMATION BULLETIN:  
GPAT 2020**

## RESERVATIONS

For admission to a participating institute, please see the reservations applicable in that particular institute. In case of institutes run by Central Government, 10% of the seats are reserved for Category General-Economically Weaker Section (GEN-EWS), 15% of the seats are reserved for the category Scheduled Caste (SC), 7.5% for the category Scheduled Tribe (ST) and 27% for the category Other Backward Classes belonging to the "Non Creamy layer" (OBC-NCL). Each category will have 5% horizontal reservations for Persons with Disabilities (PwD) as defined in The Rights of Persons with Disabilities Act, 2016 (RPwD Act 2016).

# THE MAIN FEATURES-GPAT 2020

Other Backward Classes - Non Creamy Layer (OBC–NCL) are as per the Central list of Other Backward Classes available on National Commission for Backward Classes (NCBC), Government of India website [www.ncbc.nic.in](http://www.ncbc.nic.in) Thus, the candidates falling in this list may mention OBC in the Category Column. State list OBC Candidates who are not in OBC-NCL (Central List) must choose General.

Section 2(r) of the RPwD Act, 2016 states the following:

Persons with benchmark disabilities (PwD) means a person with not less than forty percent (40%) of a specified disability where specified disability has not been defined in measurable terms and includes a person with disability where specified disability has been defined in measurable terms, as certified by the certifying authority. “Specified Disability” means the disabilities as specified in the Schedule of the RPwD Act 2016. The categories of disabilities are:

1. Blindness and low vision
2. Deaf and hard of hearing
3. Locomotor disability including cerebral palsy, leprosy cured, dwarfism, acid attack victims and muscular dystrophy
4. Autism, intellectual disability, specified learning disability and mental illness, and
5. Multiple disabilities from amongst persons under clauses (i) to (iv)
6. Other ‘specified disabilities’ mentioned in the Schedule of the RPwD Act 2016.

Please refer to Office Memorandum issued by Ministry of Social Justice & Empowerment dated 29 August 2018 (F.No.34-02/2015-DD-III), guideline IV, second paragraph quoted below:

The facility of Scribe/Reader/Lab Assistant should be allowed to any person with benchmark disability as defined under section 2(r) of the RPwD Act, 2016 and has limitation in writing including that of speed if so desired by him/her.

In case of persons with benchmark disabilities in the category of blindness, Locomotor disability (both arm affected-BA) and cerebral palsy, the facility of scribe/reader/lab assistant

# THE MAIN FEATURES-GPAT 2020

shall be given, if so desired by the person.

In case of other category of persons with benchmark disabilities, the provision of scribe/reader/lab assistant can be allowed on production of a certificate to the effect that the person concerned has physical limitation to write, and scribe is essential to write examination on his behalf, from the Chief Medical Officer/Civil Surgeon/Medical Superintendent of a Government health care institution as per performa at **Appendix I**.

The order further allows the candidate to opt for their own scribe/reader provided the qualification of the scribe is one step below the qualification of the candidate taking the examination. The candidate with bench-mark disabilities opting for their own scribe/reader should submit details of their own scribe as per performa at **Appendix II**.

One hour compensatory time will be allowed to the Candidates who are availing the facility of scribe/reader/lab assistant. The reservation policy, as announced by the government from time to time will be followed by the admitting institutes. The candidates are advised to look for the details at the time of admission.

**Important Note: No change in the category will be entertained after the last date of GPAT 2020 application form [SCHEDULE FOR EVENTS WITH DATES](#)**

**EVENTS DATES** On-line submission of Application Form (Upto 11.50  
01.11.2019 to 30.11.2019 p.m.) Date for successful final transaction of  
fee 01.11.2019 to 01.12.2019

(through Credit/ Debit Card/ Net Banking/UPI/PayTM service up to 11.50 p.m. up to bank hours) Fee

payable for General/Gen-EWS/OBC (NCL) Boys - Rs 1600/- Girls – Rs. 800/- GPAT - 2020 SC/ST/PwD/

Transgender Boys - Rs 800/- Girls – Rs. 800/- **Service/Processing charges & Goods & Service Tax**

**(GST) are to be paid by the candidate, as applicable.** Date for Choice of City 01.11.2019 to

02.12.2019 (11.50 p.m.) Date of Examination 28<sup>th</sup> January, 2020 (Tuesday) Timing of Examination 02.30

p.m. to 05.30 p.m. Printing of Admit Cards from NTA's website From 24<sup>th</sup> December, 2019 Display of

recorded responses and Answer Keys for Date shall be displayed on the NTA's website inviting

challenges on NTA's website Declaration of Result on NTA's website By 07<sup>th</sup> February, 2020 **Procedure**

**for Payment of Fees and Service/ Processing Charges & Goods & Service Tax (GST) to be paid, are given in Appendix-IV**

# THE MAIN FEATURES-GPAT 2020

INFORMATION BULLETIN:  
GPAT 2020

## INSTRUCTIONS FOR FILLING ONLINE APPLICATION FORM

Candidates have to apply for **GPAT- 2020 “Online” ONLY** by accessing the website [gpat.nta.nic.in](http://gpat.nta.nic.in). The Application Form other than online mode would not be accepted, in any case. **Only one application is to be submitted by a candidate. More than one application i.e. Multiple application forms submitted by a candidate will be rejected**

It is suggested that you have the following ready before starting the filling of the application form:

- A computer with good Internet connectivity
- All your qualification details
- Scanned clear passport photograph in JPG/JPEG format (size between 10 kb–200 kb)
- Scanned clear signature in JPG/JPEG format (size between 4 kb–30 kb)
- A valid e-mail Id as all communication will be made on this e-mail Id
- A valid mobile number as all information via SMS will be sent to this number
- A valid debit/credit card or Net banking account for online payment
- A printer connected to your system to print confirmation page

➤ Download information Bulletin. Read it carefully to ensure your eligibility and acquaint with the requirements for submission of Online Application Form.

➤ No corrections can be made at a later stage after submission of an application. **No change will be accepted through offline mode i.e. through fax/application including**



# THE MAIN FEATURES-GPAT 2020

e-mail etc.

➤ **Follow following 5 (Five) Steps to Apply Online:**

Step-1: Fill in the online Application Form and **Note down the system generated Application Number**

Step-2: Upload scanned images of Candidate's Passport size Photograph (between 10 kb– 200 kb) and Candidate's Signature (between 4kb – 30 kb) in JPG/JPEG format.

Step-3: Make payment of fee using Credit/Debit Card, Net Banking, UPI, PayTM and keep proof of fee paid.

Step-4: Print at least four printout of Confirmation Page after successful remittance of fee

Step-5: Choose the city for giving the examination GPAT-2020

➤ **All the 5 Steps can be done together or separately also.**

5

**INFORMATION BULLETIN: GPAT 2020**

**Note:**

# THE MAIN FEATURES-GPAT 2020

(i) **The final submission of online Application form will remain incomplete if Step - 2 Step - 3, Step - 4 and Step - 5 are not completed. Such forms will stand rejected and no correspondence on this account will be entertained.** (ii) No request for refund of fee once remitted by the candidate will be entertained (iii) The entire application process of **GPAT - 2020** is online, including uploading of scanned images, Payment of Fees and Printing of Confirmation page. **Therefore, candidates are not required to send/submit any document(s) including Confirmation page to NTA through Post/Fax/ By Hand/E-mail.** (iv) **Candidates are advised to keep visiting the NTA's website regularly for latest updates and to check their e-mails.** (v) **The NTA can make use of the data generated for the purpose of research and analysis.**

All the candidates who have submitted the online application and paid the examination fee till last date will be allowed to appear in GPAT - 2020 and their admit cards will be uploaded on the website as per schedule. The NTA do neither verify the information filled by the candidates in the application form nor verify any certificate of category/educational qualification for deciding the eligibility of candidates. The certificates of educational qualification and category (if applied under reserved category) will be verified by the concerned institution. The candidates are, therefore, advised to ensure their eligibility and the category (if applying under reserved category). The NTA will, in no way, be responsible for any wrong/incorrect information furnished by the candidate(s) in their online application form. The letter/e-mails in this regard will not be entertained by the NTA.

The candidates are required to check the status of fee payment at NTA website ([gpat.nta.nic.in](http://gpat.nta.nic.in)) and if the status is 'OK' the candidate will be able to take the **printout of Confirmation Page**. In case, the fee payment status is not 'OK' the candidates are advised as following: -

- If the fee is paid through credit/debit card and status is not OK, it means the transaction is cancelled and the amount will, automatically, be refunded to concerned credit/debit card within 15 days. Therefore, such candidates have to pay the fee once again and ensure the OK fee status.

# THE MAIN FEATURES-GPAT 2020

INFORMATION BULLETIN:  
GPAT 2020

## TEST PATTERN

The medium of Question Paper shall be in English only.

GPAT is an online computer-based test of 3 hours duration with 125 objective type questions. **Important Note:**

i) Each question carries 04 (four) marks. ii) For each correct response candidate will get 04 (four) marks. iii) For each incorrect response 01 (one) mark will be deducted from the total score. iv) To answer a question, the candidates need to choose one option corresponding to the

correct option. v) However, after the process of challenges of the key, if more than one option is found to be correct then the multiple correct options will be given the four marks (+4).

Any incorrect option marked will be given the minus one mark (-1). Un-answered/Un-attempted will be given no marks. In case, a question is dropped/ignored, all candidates will be given four marks (+4) irrespective of the fact whether the question

has been attempted or not attempted by the candidate.

At the test Centre, each candidate will be seated at a desk with a computer terminal and he/she will be provided with rough papers for calculations and a **PEN**. After the test, the candidate must leave the rough papers at the desk. Rough work cannot be done on any other paper/sheet, as nothing will be allowed inside the examination room/hall.

Candidates are **NOT** allowed to carry Instrument/ Geometry/ Pencil box, Handbag, Purse, Any kind of Paper/ Stationery/ Textual material (printed or written material), Eatables and Water (loose or packed), Mobile Phone/ Ear Phone/ Microphone/ Pager, Calculator, Camera, Tape Recorder, any metallic item or electronic gadgets etc. in the examination Room/ Hall.

## SYLLABUS

# THE MAIN FEATURES-GPAT 2020

Details are given on the link

<https://gpat.nta.nic.in/WebInfo/Handler/FileHandler.ashx?i=File&ii=103&iii=Y>

7

**INFORMATION BULLETIN:  
GPAT 2020**

## **ALLOTMENT OF TEST CITY/CENTRE FOR GPAT-2020 EXAMINATION**

The City for examination will be chosen by the applicants after submission of examination fees on first come- first served basis. However, before submitting the fees, the candidate can check the availability of the seat. It may be noted that if the last few seats are available in a city, these may get filled by the time of completing the payment formalities.

The applicants can choose any available city which will be immediately allotted to the applicant. Please note that this will be active only after payment of fees.

There will be a drop down list of States then choose the city where the applicant wishes to give the examination in online computer based test mode.

The city of examination once chosen and allotted cannot be changed and any request in this regard will not be entertained.

NTA will allocate the examination centre in the chosen city, which will be displayed in the admit card.

NTA may change the chosen city and/or the allocated centre for logistic and administrative reasons.

The Cities where the GPAT – 2020 will be conducted are given in  
**Appendix-III**

## **DISPLAY OF PROVISIONAL ANSWER KEYS FOR CHALLENGE AND QUESTION PAPER ATTEMPTED**

# THE MAIN FEATURES-GPAT 2020

After the GPAT - 2020 examination, the NTA will display answer keys & Question Paper attempted by the candidate on the NTA's website [gpat.nta.nic.in](http://gpat.nta.nic.in). The details of the date shall be displayed on the NTA's website. The candidates, who are not satisfied with provisional answer keys, may challenge by filling online application form and paying a processing charge of Rs.1000/- per question. The processing charge can be paid by credit/debit card/Net banking. **The processing charge once paid is non-refundable.**

The NTA's decision on the answer keys challenges shall be final and no further communication will be entertained.

8

## INFORMATION BULLETIN: GPAT 2020 GPAT SCORE

The result will be compiled on the basis of final answer keys. No grievance with regard to answer key(s) after declaration of result of GPAT-2020 will be entertained. The raw (actual) marks obtained by a candidate will be considered further for computation of the result of GPAT-2020. No score card will be dispatched to the candidates and the candidates are advised to download their score cards from the website: [gpat.nta.nic.in](http://gpat.nta.nic.in) only.

There shall be no provision for revaluation/rechecking of the Score. No correspondence in this regard shall be entertained.

The National Testing Agency (NTA) is an examination conducting body and will provide GPAT Score 2020. The NTA does not collect the information regarding the total number of seats available in the institutions and reservation criteria followed by the institutions.

**Rules for tie-breaking:-** In case of a tie among candidates with equal marks, it

# THE MAIN FEATURES-GPAT 2020

will be resolved by the following in descending order:

- Marks Obtained in Pharmaceutics
- Marks obtained in Pharmaceutical Chemistry
- Candidates having less negative responses in the paper.
- Candidates older in age. .

## TEST PRACTICE CENTRES

National Testing Agency (NTA) has established a network of Test Practice Centres spread all over India to help the students aspiring to appear in examinations to be conducted by the NTA from 2020 onwards. The students can practice and train themselves before the examination for the “Computer Based Test (CBT)” mode of examinations.

The experienced, qualified and professional Nodal officer and staff available at the TPC will help and motivate the students to clear their doubts and solve problems and to make them familiar with the CBT mode of examinations.

For details see the NTA Website  
[www.nta.ac.in](http://www.nta.ac.in)

9

**INFORMATION BULLETIN:  
GPAT 2020**

## QUERY REDRESSAL SYSTEM (QRS)

National Testing Agency (NTA) has established a Query Redressal System (QRS), an online web- enabled system developed by NTA. QRS is the platform based on web technology which primarily aims to enable submission of queries/grievances by the Registered Candidate(s) of GPAT-2020 Examination with (24x7) facility for speedy and favourable redressal of the queries/grievances. A Unique Registration Number will be generated for tracking the status of the queries/grievances.

# THE MAIN FEATURES-GPAT 2020

The Registered Candidate(s) are advised to use the online facility for speedy and favorable response before mailing their queries on the official email id of GPAT i.e.

[gpat.nta2019@gmail.com](mailto:gpat.nta2019@gmail.com)

## CODE OF CONDUCT FOR CANDIDATES

Candidates shall maintain perfect silence and attend to their Question Paper only. Any conversation or gesture or disturbance in the Examination Room/Hall shall be deemed as misbehavior. If a candidate is found using unfair means or impersonating, his/her candidature shall be cancelled and he/she will be liable to be debarred for taking examination either permanently or for a specified period according to the nature of offence.

Candidates are not allowed to carry any textual material, Calculators, Docu Pen, Slide Rules, Log Tables, and Electronic Watches with facilities of calculator, printed or written material, and bits of papers, mobile phone, pager or any other device, except the Admit Card inside the Examination Room/Hall. If any candidate is in possession of any of the above item, his/her candidature will be treated as unfair means and his/her current examination will be cancelled & he/she will also be debarred for future examination(s) & the equipment will be seized.

The Candidates, especially those who are carrying the barred items, including the metallic objects such as Kara and Kirpan etc., should report their respective Examination Centers one and half hour before the gate closing time, for ensuring timely checking/frisking and entry to the Examination Hall.

If upon screening at the Examination Centre, it is discovered that any candidate is actually carrying, within the 'Kara' and 'Kirpan', a suspect device, he/she may be asked not to take it in the Examination Hall (as directed by the Hon'ble Delhi High Court vide its Order dated 03.05.2018). The decision of NTA on unfair means will be final and no correspondence will be entertained in this regard.

## GUIDELINES TO CANDIDATES FOR COMPUTER

# THE MAIN FEATURES-GPAT 2020

## BASED TEST

Candidates MUST bring the following documents on the day of examination at the test centre. Candidates who will not bring these will not be allowed to sit in the examination.

- Print copy of Admit Card downloaded from NTA's website.
- One passport size photograph (same as uploaded on the Online Application Form) should be taken for pasting on the specific space in the attendance sheet at Centre during GPAT Examination.
- Any one of the authorized photo IDs (must be original, valid and non-expired) – PAN card/ Driving License/ Voter ID/ Passport/ Aadhaar Card (With photograph)/ Ration Card
- PwD certificate issued by the authorized medical officer, if claiming the relaxation under PwD category

The candidates shall report at the Examination Centre two hours before the commencement of the examination so as to complete the frisking and registration formalities well before the time. Registration desk will be closed 60 minutes prior to the commencement of examination.

Candidates shall not be permitted to enter the Examination Center after 1:30 p.m. The candidates are advised to read the instructions on the admit card carefully and follow them during the conduct of the examination.

The candidate must show, on demand, the Admit Card downloaded/printed from the NTA's website for entry in the examination room/hall. A candidate who does not possess the valid Admit Card shall not be permitted for the examination under any circumstances by the Centre Superintendent.

A seat indicating roll number will be allocated to each candidate. Candidates should find and sit on their allocated seat only. Any candidate found to have changed room/hall or the seat on his/her own other than allotted, his/her candidature shall be cancelled and no



# THE MAIN FEATURES-GPAT 2020

plea would be accepted for it.

No candidate, without the special permission of the Centre Superintendent or the Invigilator concerned, will leave his/her seat or Examination Room/Hall until the full duration of the paper is over. Candidates must follow the instructions strictly as instructed by the Centre Superintendent/Invigilators. Candidates should not leave the room/hall without handing over their rough sheets to the invigilator on duty in the Room/Hall.

Smoking, chewing gutka, spitting etc. in the Examination Room/Hall is strictly prohibited.

11

## INFORMATION BULLETIN: GPAT 2020

For those who are unable to appear on the scheduled date of tests for any reason, the NTA shall not be responsible for conduct of re-test, under any circumstances.

## WEEDING OUT RULES

The record of GPAT-2020 would be preserved upto 60 days from the date of declaration of result.

## LEGAL JURISDICTION

All disputes pertaining to the conduct of GPAT-2020 Examination including Results shall fall within the jurisdiction of Delhi only.

The Sr. Director (Admin) of the NTA shall be the official by whose designation the NTA may sue or be sued.

## **Certificate regarding physical limitation in an examination to write**

This is to certify that, I have examined Mr/Ms/Mrs \_\_\_\_\_(name of the candidate with disability),

a person with \_\_\_\_\_(nature and percentage of disability), S/o\D/o \_\_\_\_\_ a resident of

\_\_\_\_\_ (Village/District/State) and to state that he/she has physical limitation which hampers

his/her writing capabilities owing to his/her disability

NAME Name of ID Proof ID Number

Signature

Chief Medical Officer/ Civil Surgeon/ Medical Superintendent

Government health care institution

Name and Designation.

Name of Government Hospital/ Health Care Centre with Seal

Place:

Date:

## Letter of Undertaking for Using Own Scribe

I \_\_\_\_\_, a candidate with \_\_\_\_\_ (name of the disability) appearing for the \_\_\_\_\_ (name of the examination) bearing Application No. \_\_\_\_\_ at \_\_\_\_\_ (name of the centre) in the District \_\_\_\_\_, \_\_\_\_\_ (name of the State). My qualification is \_\_\_\_\_.

I do hereby state that \_\_\_\_\_ (name of the scribe) will provide the service of scribe/reader/lab assistant for the

undersigned for taking the aforesaid examination.

I do hereby undertake that his qualification is \_\_\_\_\_. In case, subsequently it is found that his qualification

is not as declared by the undersigned and is beyond my qualification, I shall forfeit my right to the admission and claims relating there to.

(Signature of the candidate with disability)

Place:

Date:

Photograph

# THE MAIN FEATURES-GPAT 2020

of Scribe

(Self-Attested Photograph)

NAME of Scribe ID of the Scribe ID Number

14

## INFORMATION BULLETIN: GPAT 2020

### APPENDIX - III

#### LIST OF EXAMINATION CITIES FOR GPAT-2020

GPAT-2020 will be conducted in the following cities, provided there are sufficient numbers of candidates in the city. State wise list of Cities in India for GPAT-2020:

<https://drive.google.com/file/d/1v0CtiddKKZWYqMxSPBO8zqVOwvj9ODoO/view?usp=sharing>

Helpdesk: For any transaction related queries/ inquiry, please contact at:

#### (a) If Paying using SBI

##### Bank:

**Level Name Email ID Contact Number** 1 Helpdesk [Dgmcs.cc@sbi.co.in](mailto:Dgmcs.cc@sbi.co.in) 18004253800 2 Helpdesk [Sbi.05222@sbi.co.in](mailto:Sbi.05222@sbi.co.in) 9999682123 3 Customer Care [agmcustomer.lhodel@sbi.co.in](mailto:agmcustomer.lhodel@sbi.co.in) 1800112211 4 Through SMS **UNHAPPY (add text)** 9999682123

##### **Level Name Email ID Contact Number**

1 Helpdesk [pgsupport@billdesk.com](mailto:pgsupport@billdesk.com) 01202400850/1

9971262371 2

Complaint [ro.noida@syndicatebank.co.in](mailto:ro.noida@syndicatebank.co.in) 01202400850/1

Management Services 3 Customer Care [ro.noida@syndicatebank.co.in](mailto:ro.noida@syndicatebank.co.in) 9971262371 4 Through SMS [ro.noida@syndicatebank.co.in](mailto:ro.noida@syndicatebank.co.in) 01202400850/1

##### **Level Name Email ID Contact Number** 1 Shri Vikram Singh [Vikram.singh4@hdfcbank.com](mailto:Vikram.singh4@hdfcbank.com)

9799810080 2 Shri Ripon Bhattacharjee [ripon.bhattacharjee@hdfcbank.com](mailto:ripon.bhattacharjee@hdfcbank.com) 9625031697 3 Shri Achin Lamba [achin.lamba@hdfcbank.com](mailto:achin.lamba@hdfcbank.com) 9625048643

##### **(d) If Paying using ICICI Bank:**

**Level Name Email ID Contact Number** 1 Aiysha Khatun [support.nta@ingenico.com](mailto:support.nta@ingenico.com)

01204728426 2 Karan Sinha [karan.sinha@icicibank.com](mailto:karan.sinha@icicibank.com) 8826107923 3 Jai Sethi

[Jai.sethi@icicibank.com](mailto:Jai.sethi@icicibank.com) 9013799596

# THE MAIN FEATURES-GPAT 2020

**Level Name Email ID Contact Number** 1 Education Payment Support  
[education.support@paytm.com](mailto:education.support@paytm.com) 0120-4789521 2 Manasvi Haseeja  
[education.support@paytm.com](mailto:education.support@paytm.com) 0120-4789522 3 Ambreen Fatma  
[education.support@paytm.com](mailto:education.support@paytm.com)

19

## INFORMATION BULLETIN: GPAT 2020

**Help Line:**  
**For Technical Support,**  
**contact following during working days**  
**between 10.00 a.m. to 5.00 p.m.**

**Call Centre Number: 0120-6895200** (An Autonomous Organization under the Department of Higher Education, Ministry of HRD , Government of India)

**Address for correspondence :** Block  
C-20/1A/8, Sector 62, Gautam Budh  
Nagar, Noida -201309(UP) **Website:**  
[www.nta.ac.in](http://www.nta.ac.in) and [gpat.nta.nic.in](http://gpat.nta.nic.in)  
**e-mail:** [gpat.nta2019@gmail.com](mailto:gpat.nta2019@gmail.com)

**Help Line: For Technical Support, contact following during**  
**working days between 10.00 a.m. to 5.00 p.m.**  
**0120-6895200**

20