Privacy Policy for Bangladesh Emergency Directory
Effective Date: October 1, 2026
Application: Bangladesh Emergency Directory (বাংলাদেশ ইমার্জেন্সি ডিরেক্টরি)
Package ID: com.bangladeshemergencydirectory.app
Developer / Organization: Roza International (Tanjil Ahmed)
Contact Email: rozainternational24@gmail.com

Bangladesh Emergency Directory ("we", "our", or "us") is dedicated to protecting your privacy. This Privacy Policy explains how our mobile application collects, uses, and safeguards information when you use our service.

1. Information We Collect
We only collect information necessary to provide emergency directories and citizen safety alerts:
• Location Data (Optional): With your explicit consent, we access your device's approximate or precise location to show nearby emergency services (police stations, hospitals, ambulances, fire stations, blood banks) and local disaster alerts in your district. Location data is processed locally on your device and is not sold.
• User-Submitted Emergency Reports: When you post an alert or report in the Social Feed or Community Chat, the text, district/upazila name, author name, and optional uploaded photo are submitted so nearby citizens can stay informed. Anonymous reporting is supported.
• Device Identifiers & Diagnostics: We may collect non-personally identifiable diagnostic and crash information to improve app stability and emergency response speed.

2. Third-Party Services & Advertising
This application uses Google AdMob to display advertisements to support free emergency directory operations:
• Google AdMob: Google Mobile Ads SDK may collect advertising identifiers (GAID), IP address, and app interaction data to deliver non-personalized or personalized ads in accordance with Google's policies. You can review Google's Privacy Policy at: https://policies.google.com/privacy
• Supabase: Used for secure cloud synchronization of citizen community updates and emergency alerts.

3. How We Use Information
The information collected is used solely to:
• Display the nearest emergency contacts, hospitals, and fire stations.
• Facilitate real-time emergency disaster alerts and citizen safety feeds.
• Maintain, monitor, and improve the reliability and response time of the app.

4. Data Retention and Security
We implement industry-standard security protocols to protect your information. Emergency directory data is publicly accessible safety information. We do not sell, rent, or trade your personal data to third parties.

5. Children's Privacy
Our service does not knowingly collect personally identifiable information from children under 13 years of age. If you believe your child has provided us with personal information, please contact us to remove it immediately.

6. Changes to This Privacy Policy
We may update our Privacy Policy periodically. Any updates will be published with a revised "Effective Date".

7. Contact Us
If you have any questions or data requests regarding this Privacy Policy, please contact:
Organization: Roza International
Developer: Tanjil Ahmed
Address: Dhaka, Bangladesh
Email: tanjilisohel@gmail.com