



ASIAN AMERICANS ADVANCING JUSTICE | AAJC AND APIAVOTE CENSUS LANGUAGE HOTLINE SOCIAL MEDIA TOOLKIT

During this COVID-19 pandemic, many members of the Asian American, Native Hawaiian, and Pacific Islander (AANHPI) community will not be able to receive in-person assistance at libraries or community organizations when they have questions about the census. This is especially true for folks who lack broadband internet connection, are Low English Proficient and/or have low literacy levels. That’s why it is more important than ever for us to serve as a resource and drive people to Advancing Justice | AAJC and APIAVote’s census language hotline so folks can get the assistance they need over the phone and in-language.

What can the hotline help me with?

Our hotline can answer questions about the census such as “where can I fill out the form?” or “how do I answer the race question?”, but is NOT available for filling out the census form over the phone.

If you are calling to respond to the 2020 Census, please call the Census Bureau’s language support lines:

<https://www.census.gov/newsroom/press-releases/2020/languages.html>

What languages do you provide support in?

The hotline is available in English, Korean, Vietnamese, Cantonese, Mandarin, Hindi, Urdu, and Bengali.

When can I call the hotline?

You can call the hotline at any time. The hotline is run by our staff and volunteers from 8:30AM-8:30PM ET / 7:30AM-7:30PM CT / 6:30AM-6:30PM MT / 5:30AM-5:30PM PT / 2:30AM-2:30PM HT. If you call during these hours, you will be able to reach a person who can help you during the call. If you call outside these hours, please leave a voicemail with your number and someone will call you back.

How can I learn more?

You can learn more about the hotline at www.CountUsIn2020.org/hotline. If you are looking for additional in-language resources, you can find our translated factsheets at www.CountUsIn2020.org/resources on each language page or request [customizable templates](#) where you can update and edit the translations. Please also share our [census flyers](#)!

Please help us amplify our hotline on your organization's social media platforms so we can all work together in getting our communities counted! Thank you so much!

Sample Tweets and Graphics to Help Promote:

English Graphic and Tweets:

TWEET #1: The #2020Census is essential to making sure the AANHPI community receives the funding it needs for schools, hospitals, roads, and other resources! Make sure to count your household at my2020census.gov!

TWEET #2: Not sure how to count college students on the #2020Census? Or how to fill out the race question? Call Asian Americans Advancing Justice | AAJC and APIAVote's census language hotline or leave a voicemail at any time. Visit countusin2020.org for AANHPI resources.

Questions About the Census?



Call our census language hotline for answers to your questions in English, Mandarin (普通話/普通话), Cantonese (廣東話/广东话), Korean (한국어), Vietnamese (tiếng Việt), Tagalog, Urdu (اردو), Hindi (हिन्दी), and Bengali/Bangla (বাংলা)!



844-2020-API or 844-202-0274




Staffed live 8:30 AM to 8:30 PM Eastern Time
7:30 AM to 7:30 PM Central Time
6:30 AM to 6:30 PM Mountain Time
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2:30 AM to 2:30 PM Hawaii Time



www.CountUsIn2020.org/hotline


Translated Graphics

Bangla Graphic:




আপনি কী ফ এনি জিগণোট সম্পন্ন করনে চেচা? ফসিসোস ব্যুনরো ফকোনেশ্চানোর অ্যুনেসনেল ফসটোর (জিগণো ব্যুনরো প্রশমোলো সসেহোে ফকস্দ) ব্যোংলোনে ভোষো সসেহোে প্রদেচা কনর দি নেব্ আপোর জব্বে ফদদেওর জিু আপনি ফসিসোস ব্যুনরো ফকোনেশ্চানোর অ্যুনেসনেল ফসটোরর হাংনলশ লোইনি **844-330-2020** ষনর কল করনে পোনরি।

জিগণো সম্পনকে ফকোনো প্রশ্ন আনে কী ফেমি “নমে কী প্রশ্ন আনে” ব্বে “অলোইনি কীভোনব্ এটি পূরণ করনে হনব্”? আপনি **Asian Americans Advancing Justice | AAJC** ও **APIAVote**-এর জিগণোর ভোষো হটলোইনি **844-2020-API** যা **844-202-0274** ষনর কল করনে পোনরি এব্ং ব্যোংলোনে সসেহোে জিু **5** চোপষি।



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www.CountUsIn2020.org/hotline

Simplified Chinese for Mandarin Graphic:



您想通过电话填写人口普查吗？请拨打人口普查局问卷协助中心的中文 线电话 **844-391-2020**。

对人口普查有疑问吗？例如想要询问“表格上有哪些问题”，或者“可以如何在线填写表格”？您可以拨打 **Asian Americans Advancing Justice | AAJC** 和 **APIAVote** 的人口普查语言热线 **844-2020-API** 或 **844-202-0274**，并按 **2** 获取中文协助。



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www.CountUsIn2020.org/hotline

Traditional Chinese for Mandarin Graphic:



您想透過電話填寫人口普查嗎？請撥打人口普查局問卷協助中心的中文熱線電話 **844-391-2020**。

對人口普查有疑問嗎？例如想要詢問「表格上有哪些問題，或者「可以如何線上填寫表格」？您可以撥打 **Asian Americans Advancing Justice | AAJC** 和 **APIAVote** 的人口普查語言熱線 **844-2020-API** 或 **844-202-0274**，並按 **2** 獲取中文協助。



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www.CountUsIn2020.org/hotline

Simplified Chinese for Cantonese Graphic:



你想唔想通过电话填写人口普查问卷呢？请致电人口普查局调查问卷帮助中心嘅广东话专线，电话系 **844-398-2020**。

你对人口普查有疑问咩？例如话，“表格上有边啲问题”，或者“点样係网上填表”？请致电 **Asian Americans Advancing Justice | AAJC** 同埋 **APIAVote** 嘅人口普查语言热线，电话系 **844-2020-API** 或者 **844-202-0274**，按 **2** 获得广东话帮助。



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www.CountUsIn2020.org/hotline

Traditional Chinese for Cantonese Graphic:



你想唔想通过电话填写人口普查问卷呢？请致电人口普查局调查问卷帮助中心嘅广东话专线, 电话系 **844-398-2020**。

你对人口普查有疑问咩？例如话，“表格上有边啲问题”，或者“点样係网上填表”？请致电 **Asian Americans Advancing Justice | AAJC** 同埋 **APIAVote** 嘅人口普查语言热线, 电话系 **844-202-API** 或者 **844-202-0274**, 按 **2** 获得广东话帮助。



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www.CountUsIn2020.org/hotline

Hindi Graphic:



क्या आप फ़ोन पर जनगणना की जानकारी भरना चाहते हैं? जनगणना ब्यूरो प्रशावली सहायता केंद्र हिंदी में भाषा समर्थन प्रदान नहीं करता है, लेकिन आप जवाब देने के लिए जनगणना ब्यूरो प्रशावली सहायता केंद्र की इंग्लिश लाइन पर **844-330-2020** पर कॉल कर सकते हैं।

जनगणना के बारे में प्रश्न हैं, जैसे कि, " फॉर्म में कौनसे प्रश्न हैं" या "आप इसे ऑनलाइन कैसे भर सकते हैं"? इन सब के लिए **Asian Americans Advancing Justice | AAJC** और **APIAVote** जनगणना की भाषा हॉटलाइन **844-202-API** या **844-202-0274** पर कॉल कर सकते हैं और हिंदी में सहायता के लिए **6** दबा सकते हैं।



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www.CountUsIn2020.org/hotline

Japanese Graphic:



国勢調査に電話で回答することを望んでおられますか? 国勢調査局の調査支援センターの日本語回線 **844-460-2020**までお電話ください。

“回答用紙にはどんな質問がありますか?” または “オンラインで回答する方法は?” など、国勢調査に関する質問があれば、**Asian Americans Advancing Justice | AAJC** や **APIAVote** の国勢調査他言語ホットライン **844-2020-API** に電話するか、**844-202-0274** に電話してから **1** を押し、英語で案内を受けてください。



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Korean Graphic:



전화로 인구통계조사를 작성하고 싶으신가요? 인구통계조사국 설문지 지원 센터의 한국어 전화번호 **844-392-2020**로 전화하세요.

“조사 양식에 어떤 질문이 있나요?” 또는 “온라인으로 어떻게 작성할 수 있나요?” 와 같은 인구통계조사에 관한 질문이 있으신가요? **Asian Americans Advancing Justice | AAJC** 및 **APIAVote** 의 인구조사 언어 핫라인 (**844-2020-API** 또는 **844-202-0274**) 에 전화하고 **4** 를 눌러 한국어 도움을 받아보세요.



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Tagalog Graphic:



Gusto mo bang sagutan ang senso sa pamamagitan ng pagtawag sa telepono? Tawagan ang Tagalog na linya ng Sentro ng Tulong para sa Kuwestyonaryo ng Kawanihan ng Senso sa **844-478-2020**.

May mga tanong ka ba tungkol sa senso, tulad ng, "ano ang mga tanong na nasa form" o "paano ka makakapagsagot online"? Tawagan ang hotline ng senso ng lengguwahe ng **Asian Americans Advancing Justice | AAJC** at **APIAVote**'s sa **844-2020-API** o **844-202-0274** at pindutin ang **7** para sa tulong sa Tagalog.



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Urdu Graphic:



کیا آپ فون پر مردم شماری مکمل کرنا چاہتے ہیں؟
مردم شماری بیورو کے سوالنامے کی معاونت کا مرکز
Census Bureau Questionnaire Assistance Center
اردو میں لسانی معاونت فراہم نہیں کرتا تاہم آپ جواب دینے کے لئے **844-330-2020** پر مردم شماری بیورو کے سوالنامے کی معاونت کے مرکز کی انگریزی لائن کو کال کر سکتے ہیں۔

مردم شماری کے بارے میں سوالات ہیں، جیسا کہ
فارم پر کیا سوالات دیے گئے ہیں "یا" آپ اسے آن لائن کس طرح مکمل
کر سکتے ہیں؟

کی **APIAVote** اور **Asian Americans Advancing Justice | AAJC**
مردم شماری کی لسانی ہاٹ لائن **844-202-0274** پر **844-2020-API**
کال کریں اور اردو میں معاونت کے لئے **6** دبائیں۔



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Vietnamese Graphic:



Bạn có muốn điền vào khảo sát dân số qua điện thoại? Hãy gọi điện cho đường dây tiếng Việt của Trung tâm Hỗ trợ Bảng câu hỏi của Cục Thống kê Dân số theo số **844-461-2020**.

Bạn có câu hỏi nào về thống kê dân số, chẳng hạn như, “những câu hỏi nào có trong mẫu” hay “bạn có thể điền nó trực tuyến như thế nào”? Hãy gọi điện cho đường dây nóng ngôn ngữ thống kê dân số của **Asian Americans Advancing Justice | AAJC** và **APIAVote** theo số **844-202-API** hoặc **844-202-0274** và nhấn **3** để được hỗ trợ bằng tiếng Việt.



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NHPI Tweets and Graphic:


- 1) Have you filled out your #census form yet? Make your voice heard for a better future! Call @AAAJ_AAJC and @APIAVote's census language hotline at 844-202-0274. Leave a voicemail at any time. Visit CountUsIn2020.org/nhpi for NHPI language materials.
- 2) Calling all NHPIs to stand up for your community by getting counted in the #2020census. Call @AAAJ_AAJC and @APIAVote's census language hotline at 844-202-0274. Leave a voicemail at any time. Visit CountUsIn2020.org/nhpi for NHPI language materials.

Questions About the Census?





Call our census language hotline for answers to your questions in English!

844-2020-API or 844-202-0274



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