

Privacy Policy for Revora

Effective date:25/9/2025

Revora's team operates the Revora mobile application. This Privacy Policy explains how we collect, use, and protect your information when you use our services.

1. Information We Collect

When you use Revora, we may collect the following types of information:

- **Personal Information:** Name, phone number, email address.
 - **Car Information:** License plate, model, color, and photos you upload.
 - **Location Information:** To provide accurate service availability and connect you with washers.
 - **Payment Information:** Processed securely through third-party providers (we do not store credit card details).
 - **Usage Data:** App usage, preferences, and device information (non-personally identifiable).
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2. How We Use Your Information

We use your information to:

- Provide, operate, and improve the Revora service.
- Process bookings, payments, and confirmations.
- Communicate with you about your orders and updates.
- Ensure trust and safety between customers and washers.
- Comply with legal obligations.

3. Sharing of Information

We **do not sell or rent** your personal information to third parties.

We may share information with:

- **Service providers:** Such as payment processors and SMS/notification services.
- **Legal authorities:** If required by law or to protect user safety.

4. Data Security

We take reasonable measures to protect your information from unauthorized access, alteration, or disclosure. However, no method of transmission over the Internet is 100% secure.

5. Children's Privacy

Revora is not directed to children under the age of 13. We do not knowingly collect data from children.

6. Your Rights

You may:

- Access, update, or delete your personal information by contacting us.
- Request account deletion by emailing **support@revora.com** (replace with your real support email).


7. Changes to This Policy

We may update this Privacy Policy from time to time. Updates will be posted within the app and on our website.

8. Contact Us

If you have questions about this Privacy Policy, contact us at:

+201550456778

 Cairo, Egypt