

Privacy Policy for Tile Tango Pop

Tango Pop – Privacy Policy

Effective Date: August 6, 2025

At Tile Tango Pop, we respect your privacy and are committed to safeguarding your personal information. This Privacy Policy explains, in clear language, what data we collect, how we use it, who we share it with, and your rights regarding that information. By using our Service, you agree to the practices described in this policy.

1. About This Policy

This policy applies to all interactions with the Tile Tango Pop mobile application and related services. It covers all users, whether you are a guest player.

2. Information We Collect

We collect two main types of information:

Information you provide directly – for example:

- Your email address or other contact details
- Information you submit through forms, support requests, or account settings

Information collected automatically – for example:

- Device type and unique device ID
- IP address
- Gameplay activity, clicks, and app usage patterns
- Performance, diagnostic, and crash data

3. How We Use Your Information

We process your data to:

- Run the game smoothly and save your progress
- Respond to support requests and feedback
- Improve game design, performance, and marketing campaigns
- Maintain security, prevent fraud, and enforce our terms

4. When We Share Your Information

We only share your data when necessary, such as:

- With service providers who assist with game operations, communications, analytics, or technical support
- With affiliated companies that follow the same privacy standards
- With other players only if you choose to interact in public areas

We may also share data to comply with legal obligations, protect our rights, investigate misuse, or ensure user/public safety.

5. Data Retention & Deletion

We keep your personal data only as long as needed for the purposes described above or as required by law. Usage data is usually retained for a shorter period unless required for security or legal compliance.

You may request deletion of your data by emailing jatribd.com@gmail.com. Approved requests will be processed and your data deleted within 90 days.

6. Our Partners & Third-Party Services

We work with trusted third parties:

- Adjust Analytics – Tracks game performance, measures campaigns, prevents fraud

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- Alibaba Cloud (Aliyun) – Securely hosts our app and stores logs/performance data

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- AppLovin Advertising SDK – Delivers ads, collects ad IDs, IP addresses, approximate location, and usage behavior for ad targeting and analytics

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These partners act under their own privacy policies and may collect data in compliance with relevant laws.

7. Your Rights (GDPR, CCPA, and Other Regions)

If you are located in the EU, UK, Switzerland, California, or other regions with privacy laws, you may have the right to:

- Access the personal data we hold about you
- Request correction of inaccurate information
- Request deletion of your personal data
- Restrict or object to certain processing
- Request a copy of your data in a portable format
- Withdraw consent for processing (where applicable)
- Opt-out of “sale” or “sharing” of personal data (for CCPA users)

To exercise these rights, contact us at jatribd.com@gmail.com.

8. Compliance for EU, UK, and Swiss Users

We comply with the EU–US, UK–US, and Swiss–US Data Privacy Frameworks. If you live in these regions and we cannot resolve your concern directly, you may escalate it to TRUSTe or seek resolution through binding arbitration.

9. Children’s Privacy

Tile Tango Pop is intended for users aged 13 and above.

- We do not knowingly collect personal information from children under 13 (or under the age required in your region, e.g., 16 in some EU countries).
- If we discover we have collected such information, we will delete it promptly.
- In certain jurisdictions, parental consent is required before collecting data from minors.

10. Changes to This Policy

We may update this Privacy Policy to reflect new laws, technology, or business practices. When changes are significant:

- We will notify you in-app or by email
- We will update the Effective Date above

11. Contact Us

If you have questions or concerns about your privacy, contact us:

 Email: jatribd.com@gmail.com