

Akash Limbu

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<https://github.com/AkashWanem>

An individual that is experienced with languages such as javascript, React, SQL and programs like MongoDB. Previously an undergraduate from Birmingham City University in Economics and also worked as an intern in an Enterprise firm. This shift in career paths marks my ability to adapt and adjust to a new environment quickly and expresses my determination on chosen targets. Excited by the mechanics of computer's technological advancement and the aspects of debugging and problem solving has boosted my interest in coding, therefore making me work rigorously to strive for an excellent role in Web development.

EXPERIENCE

NODE4 Limited, Derby — *Service Desk Analyst*

July 2022 - PRESENT

Working as a part of the first line support team to resolve customer technical issues via phone call or ticket management system (POPX & Harmony). Recognising the nature and characteristics of the issue and triaging them according to their severity.

Liaising with internal departments, the network providers and the customer themselves to understand the depth of the issue and resolve them to meet the SLA (Service Level Agreement). We also raise connectivity issues with the internet provider and make arrangements for the engineer's visit on behalf of the customer.

Using RDP to access virtual servers to manage customer's Active Directory, monitor alerts, activate maintenance mode, detect any services has stopped, action data-overdues and monitor CPU and Memory of the device's Task.

Royal Mail parcel Sorting center, Atherstone — *Casual Mail Sorter/ Customs checker*

October 2017 - PRESENT

Understanding how a functioning nationwide organisation profitably operates. Working here has helped me a lot to visualise the marketing aspects of a business because we are constantly focusing on quality checks, workers' efficiency, customer satisfaction, demographics and distinguishing between foreign & Domestic Parcels.

Dealing with Express parcels, tracked parcels, ambiguous parcels and import duty chargeable parcels. Separating dangerous and suspicious items

SKILLS

Custom checks

Can operate llop (low level order picker)

Kitchen assistant

Microsoft Excel

AWARDS

MTA: Introduction to Programming Using HTML and CSS - 2021

LANGUAGES

HTML, Css, JavaScript & JQuery

through Customs checks, applying import duty Charges on Parcel through CDS Process, designating parcel to right address, making sure express delivery parcels leave on time, Understanding the geography of Great Britain & Northern Ireland.

Sainsbury's XPO Logistics, Tamworth — Warehouse Operative

August 2021 - November 2021

Worked as a warehouse operative, in a fast pace environment picking and stacking orders. Going around every aisle to pick every item listed on an order machine, and stacking them properly and wrapping them with care, while achieving the target work rate of above 80 %.

Trained to drive (llop) low level order pickers, as we had to pick and stack everything on a pallet. The pallet were moved around using llop.

BCU Enterprise & Entrepreneurship, Birmingham — Intern

August 2019 - September 2019

Researching on other similar Enterprise services and assessing their activities, services, infrastructure, facilities etc.

Helping to run the BSEEN programme for new entrepreneurs (BSEEN is a 12 month start up sup; port scheme for Birmingham City University & Aston University students who are ready to turn their business idea into reality).

Assisting new entrepreneurs on starting their new venture by giving advice, handling their documents, providing information on markets, constantly monitoring their status, checking their resources & materials are valid, up to date and legitimate.

EDUCATION

Birmingham City University, Birmingham — Undergraduate Degree

September 2015 - June 2018

Bachelor of Arts with (Honors) Second Class: Division I in Economics & Finance

King Edward VI college, Nuneaton — A-Level

September 2012 - June 2015

A level: Economics (C), Geography (D), History (D)

AS Levels: Economics (C), Geography (D), History (B)

The George Eliot School, Nuneaton, Nuneaton — GCSE

September 2008 - May 2012

GCSE's: Math (B), English(C), French (B), Geography(C),

1/2 GCSE: Religious Education (C)

BTEC's: Physical Education Theory (Merit), Tripe science (Pass) and ICT (pass)

PROJECTS

Show Me More — A website which showcases additional details of actors involved in movies & series by searching the movie title. Build using - HTML, Css, Zurb Foundation, JavaScript, JQuery, IMDB API & TMDB API

Link to Github page: <https://github.com/jgray33/show-me-more.git>

Link to Deployment: <https://jgray33.github.io/show-me-more/>

Work Day Scheduler — On this task i had to create a day planner where you can save your notes to remind you of your daily events on hourly basis using bootstrap & JQuery. Users can save their notes for each hour, the planner will be shown today's date and time. Past, present and future time will be color coded, Past hours will be colored in one color, present hour will be colored red and future hours would be colored #77dd77. Users can write their notes according to their hours and save it using the save button. When the user refreshes the page his notes will still be there because all the input text will be saved in local storage. Build using - HTML, Css, Bootstrap, Javascript, JQuery, google fonts, moment.js & font awesome.

Link to Github page:

<https://github.com/AkashWanem/day-planner-with-third-party-api.git>

Link to Deployment:

<https://akashwanem.github.io/day-planner-with-third-party-api/>

Password Generator — The aim of this task was to create a password generator that takes a series of criteria and generates a unique password. The criterias were to be asked as a prompt message and the user has a choice of Yes or No, to include or not to include the criteria whilst generating their password. The criterias are matched at random, so as a user you'll have a greater level of security. Build using - HTML, Css & Javascript.

Link to Github page:

<https://github.com/AkashWanem/password-generator-js.git>

Link

to

Deployment:

<https://akashwanem.github.io/password-generator-js/>