

Privacy Policy – we are committed to protecting your privacy and ensuring that your personal information is handled securely. This Privacy Policy outlines how we collect, use, and protect your information in compliance with applicable data protection laws.

1. Information We Collect

We may collect the following information when you interact with our services:

- **Personal Information:** Name, address, phone number, and email address.
- **Payment Information:** Credit or debit card details (stored securely via third-party payment processors).
- **Property Information:** Details about your home or business, including address and specific cleaning needs.
- **Service History:** Records of previous cleanings, preferences, and feedback.

2. How We Use Your Information

We use your information to provide and improve our cleaning services, including:

- Scheduling and managing your cleaning appointments.
- Communicating with you about your bookings, service updates, and promotions.
- Processing payments securely.
- Enhancing customer service based on your feedback and preferences.

3. Data Sharing and Disclosure

We do not sell, trade, or rent your personal information to third parties. However, we may share your data with trusted service providers to help us operate our business, such as:

- Payment processors for billing and transactions.
- Customer support platforms to manage communications.
- Third-party contractors if necessary for completing your service.

We will only share your information in compliance with applicable laws and with the appropriate safeguards in place.

4. Data Security

We take data security seriously. We have implemented measures to protect your information against unauthorized access, alteration, disclosure, or destruction, including:

- Secure servers and encryption of sensitive data.
- Restricted access to your personal information to authorized personnel only.

5. Your Rights

You have the right to access, correct, or delete your personal information. If you wish to update or remove your data, please contact us at **[Your Contact Email]**, and we will assist you promptly.

6. Cookies and Tracking Technologies

Our website may use cookies to improve user experience, track site usage, and tailor our communications to you. You can control your cookie preferences through your browser settings.

7. Changes to This Policy

We may update this Privacy Policy from time to time to reflect changes in our practices or legal requirements. Any updates will be posted on this page with a revised date.

8. Contact Us

If you have any questions or concerns regarding this Privacy Policy or how we handle your information, please contact us at: +1 312 509 7851 or contact@arcleanersusa.com