

1. How long have you been shopping at Harold's?



Thank you for taking this survey, which is being conducted by ASAP (a non-profit based in Asheville, NC) and UNC-Asheville. When you have finished your survey, please fold it and deposit it in the box. Your answers to this survey will remain confidential.

2. Please rate the fo		Very poor			Average			Excellent
Quality of produc	ts	1	2	3	4	5	6	7
(e.g., freshness, app								
Value of products		1	2	3	4	5	6	7
(what you get for w	hat you pay)							
Healthiness of pro	oducts	1	2	3	4	5	6	7
Support of the loc	al community	1	2	3	4	5	6	7
1. Is Harold's the p	, ,	,	, ,		-FF 0		□ No	
5. How likely are y □ Very unlike 6. How often do yo □ Never □ Les	you to choose to sly	o shop at Hard Unlikely	old's over ar □ Harold's?	nother g Likely	rocery store	in the a □ Very More th		a
5. How likely are y Very unlike 6. How often do yo Never Les a	ou to choose to the series than once to month	so shop at Hard Unlikely sh produce at A couple of t month	Harold's?	nother g Likely About c week	once a \Box	in the a Very More th	nrea? / likely nan once eek	
5. How likely are y Very unlike 6. How often do yo Never Les a	you to choose to ely country for free stands once month do you buy look Never Less	so shop at Hard Unlikely sh produce at A couple of t month	Harold's?	About of week	rocery store	in the a Very More th	nrea? / likely nan once eek	
5. How likely are y Very unlike 6. How often do yo Never Les a	you to choose to ely country for free stands once month do you buy look Never Less	so shop at Hard Unlikely sh produce at A couple of t month cally grown for than once a	Harold's? imes a ood in seaso A couple	About of week	once a out once a	in the a Very More th	area? / likely nan once eek han once	

8. Have you ever noticed any signs, logos, or labels identifying **locally grown** produce at Harold's?

□ Yes	□ No					
9. Do you ever be □ Yes	uy any of the local l □ No	lly grov	wn produce the sign	ns/logos/labe	ls promote?	
10. When you see from? □ My county	_	-	store labeled as "logoutheast	cal," where d	lo you assum	e it came
□ Western North□ North Carolin□ The Appalach	ia 🗆	□ 100 m □ Other	niles from the store			
locally grown fo	od, what reasons w		e else - a family morou give them? (Sel	ect your TO		-
economy	of high quality supports the local nutritious/healthy		□ Local food is free □ Local food has the herbicides, hormo □ Buying local foot	fewer pesticiones, etc.	ŕ	
□ Local food ha impacts	s lower environme	ental	farmers □ Buying locally l your food comes f		w where	
Other:						
□ Less than onc		□ A co	vegetables? (raw or uple of times Aler week		□ More than day	once a
	ng on the produce yn sale, etc.). Please		rchase, what criteri	a do you use'	? (ex: color, t	exture,
14. Do you know list)	the names of any	of the	farms where Harolo	d's gets its fr	esh produce	? (please

In the following three questions, you will be asked to choose between two products: a locally grown and a non-locally grown product. Please pay particular attention to the price

difference. Other than the price difference, assume that the products are identical in size, color, freshness, etc.

coloi, fresimess, etc.		
15. At the grocery store, if you had to grown item that was 10% more exper	, ,	wn item and a locally
*For example, if non-local tomatoes c	ost \$0.75/lb. and locally grown to	matoes cost \$0.83/lb.
□ Locally grown	□ Non-locally grown	□ Don't know
(go to question 16)	(go to question 17)	(go to question 17)
16. What if the price of the locally gro grown product?	own item was 20% more expensive	ve than the non-locally
*For example, if non-local tomatoes c	ost \$0.75/lb. and locally grown to	matoes cost \$0.90/lb.
□ Locally grown	□ Non-locally grown	□ Don't know
(go to question 18)	(go to question 17)	(go to question 17)
17. What if the price of the locally gro	own item cost the same as the nor	n-locally grown produce?
*For example, if non-local tomatoes c Locally grown	ost \$0.75/lb. and locally grown to □ Non-locally grown	- 1. 1

18. What makes a sign/logo identifying Mark all that apply. □ Identified by farm name □ Certified by an independent third □ A picture or story about the farm/s	
Other (explain):	armer - The store has fabeled it with their own signage
cuter (explain).	
19. Have you ever seen this logo?	
☐ I've never seen it ☐ I have seen it but don't pay attenti ☐ I have seen it and use it to find loc	
20. If you saw the Appalachian Grow what would you assume about that pr	on logo (from question 19) labeling food at a grocery store, roduct?
21. Are you the primary food shoppe ☐ Yes ☐ No	r for your household?
22. How old are you? □ Under 20 □ 50-59 □ 20-29 □ 60-69 □ 30-39 □ 70+ □ 40-49	
□ \$20,000 to \$39,999 □ \$	household income for the past year? \$80,000 to \$99,999 \$100,000 + Student

24. Which choice best describes the highest level of education you have completed?

2014 Customer Survey - Harold's Supermarket

□ Less than high school diploma □ College graduate
☐ High school graduate/GED ☐ Graduate school
□ Some college
25. What is your gender?
26. How many people live in your household?
27. What is your zip code?
28. Is Western North Carolina the location of your primary residence? ☐ Yes ☐ No
29. Have you ever heard of the nonprofit ASAP (Appalachian Sustainable Agriculture Project) □ Yes □ No
30. Did you take this survey when it was offered to Harold's shoppers during the early summer of last year (2013)? ☐ Yes ☐ No
Would you be willing to participate in a follow-up survey for this project in the fall of 2014? If you are interested, please provide your contact information below:
Name:
Phone: Email:
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In the following three questions, you will be asked to choose between two products: a locally grown and a non-locally grown product. Please pay particular attention to the price difference. Other than the price difference, assume that the products are identical in size, color, freshness, etc.

At the grocery store, if you had to choose between a non-locally grown item and a **locally grown** item that was **20%** more expensive, which would you choose?

*For example, if non-local tomatoes cost \$0.75/lb. and locally grown tomatoes cost \$0.90/lb.

□ Locally grown □ Non-locally grown □ Don't know

(go to question 16) (go to question 17)

What if the price of the **locally grown** item was **30%** more expensive than the non-locally grown product?

*For example, if non-local tomatoes cost \$0.75/lb. and locally grown tomatoes cost \$0.98/lb.

□ Locally grown □ Non-locally grown □ Don't know

(go to question 18) (go to question 17)

(go to question 17)

What if the price of the **locally grown** item was **10%** more expensive than the non-locally grown produce?

*For example, if non-local tomatoes cost \$0.75/lb. and locally grown tomatoes cost \$0.83/lb.

□ Locally grown

□ Non-locally grown

□ Don't know

In the following three questions, you will be asked to choose between two products: a locally grown and a non-locally grown product. Please pay particular attention to the price difference. Other than the price difference, assume that the products are identical in size, color, freshness, etc.

At the grocery store, if you had to choose between a non-locally grown item and a locally grown item that was 30% more expensive, which would you choose? *For example, if non-local tomatoes cost \$0.75/lb. and locally grown tomatoes cost \$0.98/lb. □ Locally grown □ Non-locally grown □ Don't know (go to question 16) (go to question 17) (go to question 17) What if the price of the **locally grown** item was 40% more expensive than the non-locally grown product? *For example, if non-local tomatoes cost \$0.75/lb. and locally grown tomatoes cost \$1.05/lb. □ Non-locally grown □ Locally grown □ Don't know (go to question 18) (go to question 17) (go to question 17) What if the price of the locally grown item was 20% more expensive than the non-locally grown produce? *For example, if non-local tomatoes cost \$0.75/lb. and locally grown tomatoes cost \$0.90/lb. □ Locally grown □ Non-locally grown □ Don't know

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At the grocery store, if you had to choose between a non-locally grown item and a locally grown item that was 40% more expensive, which would you choose? *For example, if non-local tomatoes cost \$0.75/lb. and locally grown tomatoes cost \$1.05/lb. □ Locally grown □ Non-locally grown □ Don't know (go to question 16) (go to question 17) (go to question 17) What if the price of the **locally grown** item was 50% more expensive than the non-locally grown product? *For example, if non-local tomatoes cost \$0.75/lb. and locally grown tomatoes cost \$1.13/lb. □ Non-locally grown □ Locally grown □ Don't know (go to question 18) (go to question 17) (go to question 17) What if the price of the locally grown item was 30% more expensive than the non-locally grown produce? *For example, if non-local tomatoes cost \$0.75/lb. and locally grown tomatoes cost \$0.98/lb. □ Locally grown □ Non-locally grown □ Don't know

