Set Clear End Goals: The SMART Framework



Imagine embarking on a journey without knowing the destination. Such an excursion may be possible, even enjoyable, with unlimited time and resources. In the university environment, however, we must know the destination — or **end goal** — for priority initiatives, to use our time and resources wisely.

A well-crafted end goal is more than a vague idea; it's **SMART** - **S**pecific, **M**easurable, **A**chievable, **R**elevant and **T**ime-bound. SMART end goals enable focus, efficiency and measurable progress throughout an initiative.

Use the chart below to identify the components of your initiative's SMART end goal. Then combine them to articulate your complete goal.

Component	What it Means & Pro Tips	Key Questions to Ask	Your Turn
Specific	The outcome(s) to be delivered.	What outcome(s) is this initiative striving to accomplish? Examples: Increase student participation Deliver our task force report	to
	Pro Tip: This is the final outcome, not a milestone en route to it.		
	Pro Tip : An initiative with more than one distinct outcome will have more than one end goal.		
Measurable	An objective measure of outcome achievement.	What quantitative goal are we aiming for? Example: Increase student participation by 50% OR What binary measure are we aiming for? Example: Did we complete our task force report? Yes or no? When baseline collection is a milestone:	
	Pro Tip: This can be a quantifiable target (i.e. percentages, costs, count) or a binary outcome (i.e. did we achieve it? yes/no).		asure are we aiming for?
	Pro Tip: For quantitative goals, know your baseline; if your baseline is unavailable, collect it as a milestone.		
		Example: By May 2029, increase student participation in our three signature programs by X%. (This end goal will be refined as baseline participation data become available).	

Component	What it Means & <i>Pro Tips</i>	Key Questions to Ask	Your Turn
A chievable	A reachable goal that inspires a little stretching.	Is this goal challenging, yet realistic? Do we have the resources (time, access to people and data, tools, etc.) to achieve it?	
Relevant	A goal that aligns with strategic directions or priorities.	Does this goal align with [the university or unit] strategic directions or priorities?	
Time-Bound	A named end point or completion date. Pro Tip: Specify at least a month, avoiding vague terms like "fall semester."	What is our target date to deliver the outcome? Example: July 1, 2025, or May 2030	

Now, put it all together.

Example: By August 2030, undergraduate student participation in the Course Ready course material delivery program will meet or exceed 85%.

Your SMART End Goal				

Ready to break down your SMART end goal into the steps required to reach it? Visit the Creating Your Roadmap: Milestones and Timeline worksheet next.

Find more worksheets as part of the *Pack Practices for Successful Initiatives* on the <u>implementation planning tools page</u>.



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