

MELANIN TOURS S.R.L.

Community Roots Tour

Terms and Conditions

August 27 – September 1, 2026 · Costa Rica

By completing your registration and submitting payment for the Community Roots Tour (the “Tour”), you acknowledge that you have read, understood, and agree to the following terms and conditions. These terms constitute a binding agreement between you (the “Participant”) and Melanin Tours S.R.L. (the “Company”).

1. Tour Overview

The Community Roots Tour is a 6-day, 5-night group experience in Costa Rica designed for professionals and entrepreneurs exploring relocation, investment, or lifestyle opportunities. The Tour is limited to 16 participants per departure.

2. Pricing and Payment

The Tour is offered at a per-person rate as listed on the booking page. A single supplement is available for participants who prefer private accommodations. Pricing is quoted in United States Dollars (USD).

- **Deposit:** A non-refundable deposit of 25% of the total Tour price is required at the time of booking to secure your spot.
- **Balance:** The remaining 75% is due no later than **June 28, 2026** (60 days before the Tour start date).
- **Pay-in-Full:** Participants may elect to pay the full Tour price at the time of booking.
- **Late Payment:** If the remaining balance is not received by the due date, the Company reserves the right to cancel the booking and release the spot. The deposit will not be refunded.
- **Payment Methods:** Payments are processed through the Company’s designated booking platform. Accepted methods include credit card, debit card, and other methods supported by the platform.

3. Cancellation and Refund Policy

All cancellations must be submitted in writing to book@melanintours.com. The effective date of cancellation is the date the written notice is received by the Company. The following cancellation schedule applies:

- **More than 60 days before departure (before June 28, 2026):** The 25% deposit is non-refundable. Any balance already paid will be refunded.
- **30 to 60 days before departure (June 28 – July 28, 2026):** No refund will be issued. The full amount paid will be applied as a credit toward a future Melanin Tours experience. Credits are valid for 12 months from the original Tour date.

- **Less than 30 days before departure (after July 28, 2026):** No refund and no credit will be issued.
- **No-shows:** Participants who fail to arrive for the Tour without prior written cancellation will not receive a refund or credit.

4. Changes by the Participant

Requests to transfer a booking to another individual must be made in writing at least 30 days before departure and are subject to Company approval. A transfer fee may apply. Name changes, date changes, and package modifications are not guaranteed and are handled on a case-by-case basis.

5. Changes by the Company

The Company reserves the right to modify the Tour itinerary, accommodations, activities, or schedule at any time due to weather, safety concerns, vendor availability, or other circumstances beyond the Company's control. The Company will make reasonable efforts to provide alternatives of comparable quality. Itinerary changes do not entitle participants to a refund.

6. Force Majeure

The Company shall not be liable for any failure or delay in performance resulting from events beyond its reasonable control, including but not limited to natural disasters, pandemics, government actions, travel restrictions, civil unrest, strikes, or other extraordinary circumstances. In the event the Tour is cancelled by the Company due to force majeure, participants will receive a full credit toward a future Melanin Tours experience. Credits are valid for 12 months from the date of cancellation.

7. What Is Included

- 5 nights of accommodations across premium properties in Costa Rica, selected to complement each stage of the Tour itinerary
- All group meals throughout the Tour, including welcome dinner and farewell dinner
- All in-country ground transportation during scheduled Tour activities
- Guided neighborhood tours, cultural immersion experiences, and local foodie experience
- Orientation sessions covering banking, healthcare, cost of living, residency pathways, and real estate
- Private peer networking and post-Tour community access
- Personalized post-Tour debrief and decision framework
- Tour Graduate Offer: credit toward Melanin Tours advisory services when booked within 90 days of Tour completion

8. What Is Not Included

- International airfare to and from Costa Rica (SJO or LIR)
- Travel insurance
- Alcoholic beverages beyond what is provided at group meals
- Personal expenses including shopping, spa services, activities outside the scheduled itinerary, and gratuities
- Any fees related to personal immigration or residency applications

9. Travel Insurance

The Company strongly recommends that all participants purchase comprehensive travel insurance covering trip cancellation, medical emergencies, evacuation, and personal belongings. The Company is not responsible for any costs arising from medical emergencies, trip interruptions, lost luggage, or other travel-related incidents. Participants who choose not to purchase travel insurance do so at their own risk.

10. Travel Documents

Participants are responsible for ensuring they hold a valid passport with at least six months of validity beyond the Tour end date. Participants are responsible for verifying visa requirements for Costa Rica based on their country of citizenship. The Company is not responsible for denied entry due to insufficient or expired travel documents.

11. Health and Fitness

The Tour may include walking tours, outdoor activities, and travel across varied terrain. Participants should be in reasonable physical health and able to participate in moderate activity. Participants with medical conditions, allergies, or dietary requirements are responsible for disclosing this information during registration. The Company will make reasonable efforts to accommodate disclosed needs but cannot guarantee accommodations in all cases.

12. Code of Conduct

Participants are expected to conduct themselves respectfully toward fellow participants, Company staff, local partners, and the communities visited during the Tour. The Company reserves the right to remove any participant whose behavior is disruptive, disrespectful, or endangers the safety or experience of others. In such cases, no refund or credit will be issued, and the participant will be responsible for their own return transportation.

13. Photography and Media Release

By participating in the Tour, you grant Melanin Tours S.R.L. the right to photograph, record, and use your image, likeness, and voice in any media for marketing, promotional, educational, and social media purposes, without additional compensation or prior approval. This includes but is not limited to photographs, video recordings, testimonials, and social media content captured during the Tour. If you do not wish to be photographed or recorded, you must notify the Company in writing prior to the Tour start date.

14. Limitation of Liability

Melanin Tours S.R.L. acts as an organizer and coordinator of the Tour experience. The Company works with third-party vendors including accommodations, transportation providers, restaurants, and activity operators. The Company is not liable for any injury, loss, damage, delay, or expense arising from the acts, omissions, or negligence of any third-party provider, or from events beyond the Company's control.

The Company's total liability to any participant shall not exceed the total Tour price paid by that participant. The Company shall not be liable for any indirect, incidental, consequential, or punitive damages.

15. Assumption of Risk

International travel involves inherent risks including but not limited to illness, injury, political instability, transportation incidents, and natural events. By registering for the Tour, you acknowledge and accept these risks and agree that the Company shall not be held responsible for any harm or loss resulting from your participation.

16. Governing Law

These terms and conditions shall be governed by and construed in accordance with the laws of the Republic of Costa Rica. Any disputes arising under these terms shall be resolved in the courts of San José, Costa Rica.

17. Contact Information

For questions regarding these terms, your booking, or the Tour, please contact:

Melanin Tours S.R.L.

Email: book@melanintours.com

Web: melanintours.com

These terms are effective as of the date of booking and apply to the Community Roots Tour departing August 27, 2026.