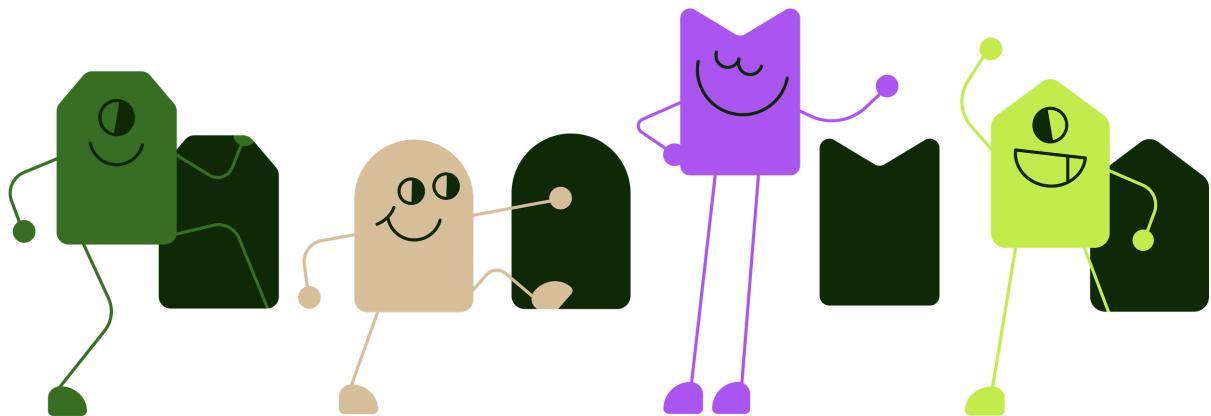


How to onboard Masterlock to Unloc Project



Background

To correctly onboard Masterlock units into the Unloc Control Center, they must be activated via the installer context in my.unloc.app.

Requirements

The following Masterlock models are compatible with Unloc. Please note the "ENT" behind each model name, meaning Masterlocks "Enterprise" models.

- Wall-Mount Lock Box (5441EURENT)
- Outdoor Padlock (4401EURLHENT)
- Indoor Padlock (4400EURENT)



Wall-Mount Lock Box
(5441EURENT)



Outdoor Padlock
(4401EURLHENT)



Indoor Padlock
(4400EURENT)

Preparation

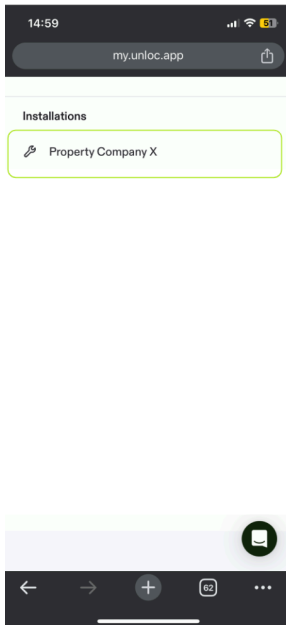
- Before installing, you must be granted installer rights to Unloc Control Center. Please contact the building owner to get your access. You will receive an email with instructions to get started.

Installation

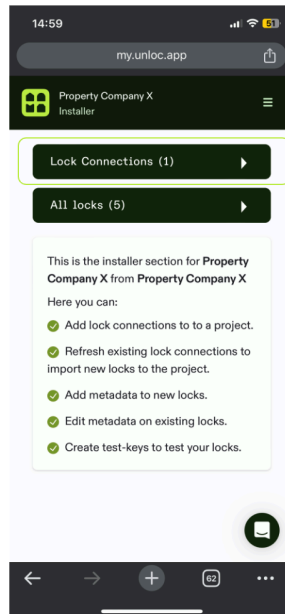
The box contains necessary equipment/screws for a safe installation. Make sure it's mounted properly, and in a suitable place.

P.S. A Master Lock product should **not** be onboarded/activated in their own "vault app", as this makes it unavailable for onboarding to Unloc.

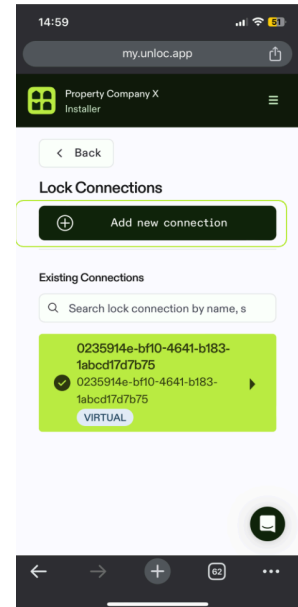
Activation



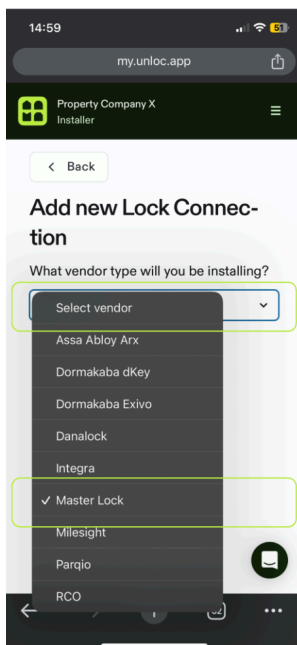
1. After logging in, please find the right project to install the Masterlock unit(s) on. If unsure, reach out to your contact person.



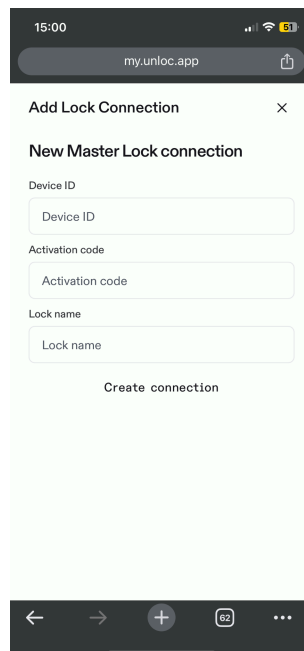
2. Then, click "lock connections" in order to start the onboarding.



3. Click "Add new connection"



4. Click "Select vendor", and then choose Master Lock from the list

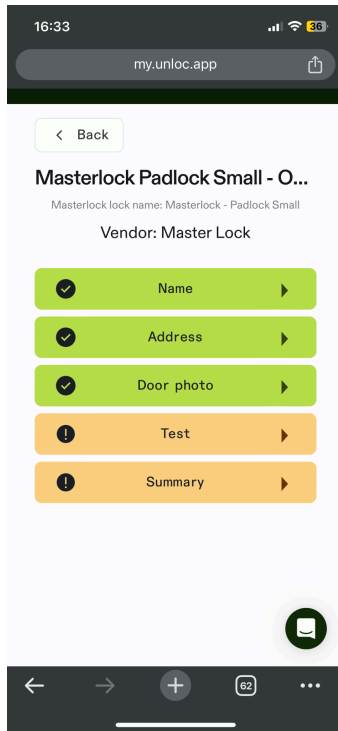


5. You are then asked to fill in the three fields as seen above (see next photo).

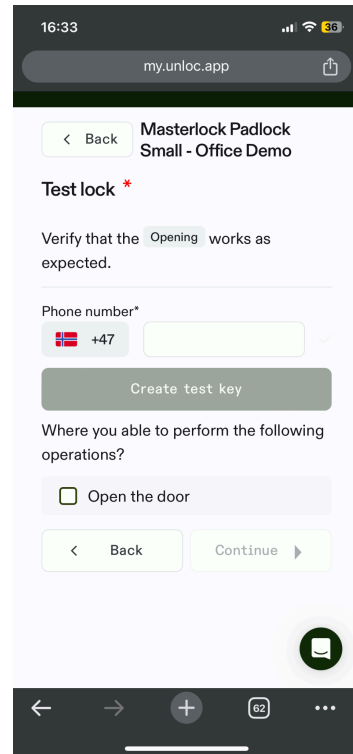
Make sure you follow the provided naming convention from the building owner/administrator.



6. Here, you can see "Device ID" and "Activation code" to be filled in. Similar sheets are found in the box of every MasterLock products, and are **unique** for every unit.



7. You are then sent to this window. The lock is already named, so the remaining check points will be to fill in the address, add a photo when installed, before you can test it.



8. Fill in your phone number and create a test key. You will be sent directly to the Unloc-app to check that it works.