

TERMS & CONDITIONS FOR TUTOR ALEXANDRA

Definitions

'Tutor Alexandra' is an individual providing tutoring services as a sole trader.

'Client' refers to the individual or individuals who arrange and compensate for private tuition services.

'Student' denotes the individual receiving private tuition from Tutor Alexandra.

Tutoring Arrangements

These terms constitute the complete agreement between Tutor Alexandra, the Client, and the Student. Tutoring services are provided at an agreed-upon rate and are subject to these terms.

The standard agreement duration is one month, conducting sessions weekly.

Tutoring Responsibilities

Tutor Alexandra will offer a comprehensive plan, conduct sessions at agreed times, provide revision opportunities, and discuss progress periodically. Preparation, marking, and additional material creation outside of session times are included in the agreed-upon price.

Students are expected to identify specific areas requiring tutoring, complete assignments as agreed upon with the tutor, and meet set deadlines.

Learning Environment

Online sessions are the primary mode of tutoring, requiring Tutor and Student participation from separate locations via the internet. Each party is responsible for their internet costs and necessary software subscriptions. Recording sessions require written consent from the Student or the Client for minor students.

Face-to-face sessions may occur at Tutor Alexandra's location or the Client's home. However, Tutor Alexandra cannot oversee minors or safeguard properties during home sessions. It's the Client's responsibility to ensure adult supervision on the premises at all times. Tutor Alexandra cannot be held liable for accidents on the premises during tutoring sessions.



Payment and Fees

Payment for each session must be settled in full 24hrs in advance of the session. Failure to comply may lead to the cancellation of future sessions.

Clients may discuss pre-payment plans for a series of sessions based on frequency and duration.

Fees are agreed upon initially but may be adjusted, with the updated fees effective after a 28-day written notice to the Client.

Cancellation Policy

Clients may cancel a lesson with a minimum of 24 hours' notice. If the Client cancels a lesson with less than 24 hours' notice, Tutor Alexandra reserves the right to charge the full cost of the scheduled session. Instances where an online lesson is impossible due to circumstances beyond either party's control, such as power outages or internet interruptions, may waive cancellation charges for the Client.

Tutor Alexandra may decide to waive payment for a lesson canceled with less than 24 hours' notice if there is a justifiable reason for the late cancellation.

Repeated session cancellations (within or outside normal cancellation terms) by clients committed to ongoing tuition may result in Tutor Alexandra offering the weekly slot to another prospective client.

<u>Damages</u>

Tutor Alexandra disclaims liability for any claims arising from or related to the tutoring provided to the Client. The Client agrees to indemnify Tutor Alexandra without limit for any such claims.

Confidentiality

The Client and Student agree not to disclose any confidential information concerning the business, affairs, customers, or suppliers of Tutor Alexandra during this agreement and for five years post-termination. Confidential information may only be disclosed as required by law, court order, or regulatory authority. Tutor Alexandra commits to keeping Client and Student information confidential and will contact other educational parties only with written permission from the Student (or Client for minor Students).



GENERAL

Tutor Alexandra reserves the right to modify these terms and conditions. Unless expressly agreed in writing by Tutor Alexandra, these Terms and Conditions shall supersede any other terms or conditions presented.

By commencing tuition services between Tutor Alexandra and the Client, it is deemed that the Client accepts these terms and conditions.

This agreement, along with referenced documents, constitutes the entire understanding between the parties and replaces any prior drafts, arrangements, or agreements, whether oral or written, pertaining to this subject matter.

Should any provision within this agreement become illegal, invalid, or unenforceable, the parties intend to reasonably amend the agreement to maintain enforceability without altering its intent. If necessary, such provisions may be considered void, without affecting the validity of the remaining terms.

This agreement may be executed in multiple copies, each of which will have the same effect as if all parties signed a single document.

Each party acknowledges that this agreement does not rely on any representations or warranties not set out herein or in accompanying documents. Any liability for such representations and warranties shall be limited to breaches of contract.

This agreement and any disputes or obligations arising from it shall be governed by English Law. Both parties submit exclusively to the jurisdiction of the English Courts for resolution.

These terms and conditions regulate the use of our services. By using our services, you fully accept these terms and conditions. Should you disagree with any part of these terms and conditions, please refrain from using our services.