

Genshin Impact

HoYo FEST 2021

3rd December 2021 - 14th December 2021

myBurgerLab MyTown

Merchandise Purchase Rules & Regulations

- 1) Merchandise is only available for **in-store purchase at myBurgerLab MyTown's dedicated Merchandise counter during the days of the event**. Due to supply, logistical and safety concerns, merchandise will not be available for delivery, postage, or pre-order. Payment methods available for merchandise purchase are - Cash, Debit/Credit Cards, Maybank QR Pay, ShopeePay, GrabPay.
- 2) To be eligible to purchase merchandise, **you will need to pre-book a miHoYo x mBL Genshin Impact meal via the myBurgerLab+ App**. Do note **pre-orders for Honkai Impact or Tears of Themis are not counted**. Each set meal purchase entitles 1 (one) individual to purchase **up to 5 pieces of merchandise** (subject to availability), **with a maximum of 1 (one) of each type of merchandise**. **This limit applies to each eligible individual in the line (If only one person lines up, you are only eligible for 5pcs of merchandise even if you ordered 2 sets).**
- 3) Merchandise sales are restricted to **the day of your meal booking only**. You **may not purchase merchandise on the days before or after your booking** to ensure equal opportunity for all.
- 4) While a pre-order grants you eligibility to purchase merchandise, do note that this **does not guarantee availability** of merchandise. **Merchandise will be sold on a first come first served basis**. Stock numbers will be replenished daily at an unfixed quantity (depending on availability as granted to us by miHoYo) throughout 3rd December 2021 - 14th December 2021.
- 5) The **queue** for the purchase of merchandise is at the **East Entrance of MyTown Shopping Centre should you arrive before 10am**, and is a different line from the queue for meals at the outlet. Customers will be served in order of queue based on eligibility and on a first come first served basis. **At 10am**, myBurgerLab employees will come to the East Entrance to pass out queue numbers and escort you to the designated merchandise counter in an orderly fashion. [\[Map To East Entrance\]](#)
Tip : From our experience, most people in line who manage to get their hands on merchandise typically come rather early to queue up, as **merchandise quantities are extremely limited**.
- 6) Once sold out on each day, HoYoFEST exclusive merchandise (NOT Genshin Impact themed merchandises) will be available for pre-order at myBurgerLab MyTown. This pre-order program is run by the miHoYO team, and you will receive updates and developments from them following your pre order. You may refer to #2 on miHoYo's FAQ [here](#).
- 7) These rules and regulations are subject to change without prior notice, based on necessity, or any updates we may receive from the miHoYo team.

Tears of Themis

HoYo FEST 2021

19th November 2021 - 30th November 2021

myBurgerLab MyTown

Merchandise Sale Period : 19th November 2021 - 21st November 2021

Merchandise Purchase Rules & Regulations

- 1) Merchandise is only available for **in-store purchase at myBurgerLab MyTown**. Due to supply, logistical and safety concerns, merchandise will not be available for delivery, postage, or pre-order. Payment methods available for merchandise purchase are - Cash, Debit/Credit Cards, Maybank QR Pay, ShopeePay, GrabPay and TnG e-Wallet.
- 2) To be eligible to purchase merchandise, **you will need to pre-book a miHoYo x mBL Tears of Themis meal via the myBurgerLab+ App**. Do note pre-orders for Honkai Impact are not counted. Having a confirmed order entitles you to purchase **up to 8 pieces of merchandise** (subject to availability), **broken down in the following categories**:
 - Badges x 3pcs
 - Keychains x 2 pcs
 - Acrylic Stand x 1pc
 - HoYo FEST - Tears of Themis Shikishi Board x 1pc
 - Other Merchandise (Figures, Pillows, Plushies, Blankets) x 1pc

***These quantities apply to each eligible individual in the queue. If you come alone, you are only entitled to purchase up to 8pcs of merchandise in the quantities established above.**

- 3) Merchandise sales are restricted to **Day 1 (19th November 2021) to Day 3 (21st November 2021)** of the event only. As long as you have made a pre-booking for miHoYo x mBL Tears of Themis meal between 19th-30th November, you can come on any of the first 3 days (19th-21st November) to purchase merchandise.
- 4) While a pre-order grants you eligibility to purchase merchandise, do note that this **does not guarantee availability** of merchandise. **Merchandise will be sold on a first come first served basis** from the 19th - 21st November 2021. Stock numbers will be replenished daily at an unfixed quantity (depending on availability as granted to us by miHoYo).
- 5) The **queue** for the purchase of merchandise is at the **East Entrance of MyTown Shopping Centre should you arrive before 10am**, and is a different line from the queue for meals at the outlet. Customers will be served in order of queue based on eligibility and on a first come first served basis. **At 10am**, a myBurgerLab employee will come to the East Entrance to escort you to the outlet in an orderly fashion. [\[Map To East Entrance\]](#)
Tip : From our experience, most people in line who manage to get their hands on merchandise typically come rather early to queue up, as **merchandise quantities are extremely limited**.
- 6) These rules and regulations are subject to change without prior notice, based on necessity, or any updates we may receive from the miHoYo team.

《未定事件簿》

HoYo FEST 2021

19th November 2021 - 30th November 2021

myBurgerLab MyTown

周边商品销售期: **2021 年 11 月 19 日 - 2021 年 11 月 21 日**

周边商品采购条规

- 1) 周边商品仅可在 myBurgerLab MyTOWN 店内购买。由于供应、物流和安全考虑, 周边商品无法邮寄或预订。可用于购买周边产品的付款方式有 - 现金、信用卡、Maybank QR Pay、ShopeePay、GrabPay 和 TnG 电子钱包。
- 2) 要获得购买周边商品的资格, 您需要通过 myBurgerLab+ 应用程序预订 miHoYo x myBurgerLab《未定事件簿》餐。请注意, 《崩坏3》的预购不计算在内。确认订单后, 您最多可以购买8件商品(视供应情况而定), 分为以下类别;
 - 勋章 x 3件
 - 钥匙扣 x 2件
 - 亚克力立牌 x 1件
 - HoYo FEST - 未定事件簿色纸 x 1件
 - 其他周边商品 (Q版手办, Q版抱枕, 毛绒玩偶, Q版印花毛毯) x 1件

*这些数量只适于队列中每个符合条件的人。如果您独自前来, 您最多只能购买最多8件以上规定数量的周边商品。

- 3) 周边商品销售仅限于活动的第 1 天(2021 年 11 月 19 日)至 第 3 天(2021 年 11 月 21 日)。只要您预订了在 11 月 19 日至 30 日期间内 miHoYo x myBurgerLab《未定事件簿》餐, 您就可以在前三天(11 月 19 日至 21 日)中的任何一天来购买商品。
- 4) 虽然预订授予您购买周边商品的资格, 但请注意, 这并不能保证您能成功购买到周边商品。周边商品将于 2021 年 11 月 19 日至 21 日以先到先得的方式出售。库存数量将每天以不固定的数量补充(取决于 miHoYo 授予我们的数量)。
- 5) 如果您在上午 10 点之前到达, 购买周边商品的队列位于MyTOWN购物中心的东入口, 与商店的用餐队列不同。上午 10 点, myBurgerLab员工会根据您的周边商品购买资格和先到先得的方式, 有秩序地从东入口护送您前往myBurgerLab店内。[东入口地图]

提示: 根据我们的经验, 大多数排队购买周边商品的人通常会提前排队, 因为周边商品数量非常有限。

- 6) 这些规则 and 规定可能会根据需求或我们可能从miHoYo团队收到的任何更新而更改, 恕不另行通知。

《Tears of Themis - BM》

HoYo FEST 2021

19th November 2021 - 30th November 2021

myBurgerLab MyTown

Tempoh Jualan Barangan Eksklusif : 19th November 2021 - 21st November 2021

Peraturan & Syarat Pembelian Barangan Eksklusif

- 1) Barangan eksklusif ini hanya untuk pembelian **di kedai myBurgerLab MyTown**. Pembelian hanya boleh dilakukan di kedai sahaja, dan tak boleh pra-tempah atas sebab bekalan terhad, lokasi dan untuk keselamatan semua. Kaedah pembayaran untuk pembelian barangan eksklusif ini adalah melalui – Tunai, Kad Debit/Kredit, Maybank QR Pay, ShopeePay, GrabPay dan e-dompet TnG.
- 2) Untuk layak membuat pembelian, anda perlu membuat **pra-tempahan satu set miHoYo x mBL Tears of Themis meal menerusi myBurgerLab+ App**. Sila ambil perhatian yang pra-tempahan untuk Honkai Impact tidak akan dikira masuk. Dengan mempunyai pengesahan untuk pesanan membenarkan anda untuk membeli **sehingga 8 buah barangan eksklusif** (tertakluk kepada ketersediaan), **yang dibahagikan kepada kategori-kategori berikut**:
 - Lencana x 3keping
 - Rantai Kunci x 2 keping
 - Pendirian Acrylic x 1keping
 - HoYo FEST - Tears of Themis Shikishi Board x 1keping
 - Barangan lain (Mainan, Bantal, Bantal kecil, Selimut) x 1keping

*Pembelian adalah tertakluk kepada **setiap individu yang layan di barisan**. Jika anda datang berseorangan, anda hanya boleh membeli 8 barangan eksklusif .

- 3) Barangan eksklusif adalah terhad pada **Hari Pertama (19 November 2021) ke Hari Ketiga (21 November 2021)** sahaja. Jika anda telah membuat pra-tempahan untuk makanan miHoYo x mBL Tears of Themis dari 19-30 November, anda boleh datang pada mana-mana 3 hari pertama ini (19-21 November) untuk membuat pembelian..
- 4) Walaupun pra-tempahan membenarkan anda untuk membuat pembelian barangan eksklusif ini, ianya **tidak bermakna pembelian anda dijamin**. **Pembelian adalah berdasarkan kuantiti bekalan**, dengan stok bekalan adalah dijual pada kuantiti yang tidak ditetapkan. (semuanya terhad kepada bekalan yang dibenarkan kepada kami oleh miHoYo).
- 5) Barisan untuk pembelian adalah terletak di **East Entrance MyTown Shopping Centre**, dan ianya **berbeza daripada barisan untuk pembelian di cawangan sebelum ini**. Pelanggan perlu dilayan terlebih dahulu untuk mendapatkan nombor dalam barisan dan jumlah adalah terhad. [\[Map To East Entrance\]](#)
- 6) Syarat dan peraturan adalah tertakluk kepada perubahan tanpa sebarang notis, tertakluk kepada keperluan, atau sebarang maklumat terkini yang kami terima dari pasukan miHoYo.

Honkai Impact 3rd

HoYo FEST 2021

5th November 2021 - 16th November 2021

myBurgerLab MyTown

Merchandise Purchase Rules & Regulations

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- 2) To be eligible to purchase merchandise, you will need to **pre-book a miHoYo x mBL Honkai Impact meal via the myBurgerLab+ App**. Having a confirmed order **entitles you to purchase 5 pieces of different merchandise (no multiples) on the day of your order**. Should you fail to be able to complete the purchase of merchandise due to stock issues, you will be allowed to come back again after the day of your order to purchase the merchandise, within the campaign period, and subject to stock availability.
- 3) While a pre-order grants you eligibility to purchase merchandise, do note that this does not guarantee availability of merchandise. **Merchandise will be sold on a first come first served basis**, with stock numbers being replenished daily at an unfixed quantity (depending on availability as granted to us by miHoYo).
- 4) The queue for the purchase of merchandise is at the **East Entrance of MyTown Shopping Centre**, and is a **different line from the queue for meals at the outlet**. Customers will be served in order of queue based on eligibility and on a first come first served basis. [\[Map To East Entrance \]](#)
- 5) These rules and regulations are subject to change without prior notice, based on necessity, or any updates we may receive from the miHoYo team.

《Honkai Impact - BM》

HoYo FEST 2021

5th November 2021 - 16th November 2021

myBurgerLab MyTown

Peraturan & Syarat Pembelian Barangan Eksklusif

- 1) Pembelian barangan eksklusif hanya boleh dibeli menerusi **kedai di myBurgerLab MyTown**. Pembelian hanya boleh dilakukan di kedai sahaja, atau pra-tempah atas sebab bekalan, lokasi dan untuk keselamatan semua.
- 2) Untuk layak membuat pembelian, anda perlu membuat **pra-tempahan satu set miHoYo x mBL Honkai Impact meal menerusi myBurgerLab+ App**. Dengan membuat pra-tempahan, anda akan dibenarkan untuk **membeli 5 set berbeza (tiada gandaan) untuk tempahan anda pada hari tersebut**. Sekiranya anda gagal melengkapkan pembelian anda kerana isu bekalan, anda dibenarkan untuk kembali pada hari seterusnya untuk membuat pembelian, mengikut tempoh tempoh, dan tertakluk kepada bekalan.
- 3) Walaupun pra-tempahan membenarkan anda untuk membuat pembelian barangan eksklusif ini, ianya tidak bermakna pembelian anda dijamin. **Pembelian adalah berdasarkan kuantiti bekalan**, dengan stok bekalan adalah dijual pada kuantiti yang tidak ditetapkan. (semuanya terhad kepada bekalan yang dibenarkan kepada kami oleh miHoYo).
- 4) Barisan untuk pembelian adalah terletak di **East Entrance of MyTown Shopping Centre**, dan ianya **berbeza daripada barisan untuk pembelian di cawangan sebelum ini**. Pelanggan perlu dilayan terlebih dahulu untuk mendapatkan nombor dalam barisan dan jumlah adalah terhad. [\[Map To East Entrance\]](#)
- 5) Syarat dan peraturan adalah tertakluk kepada perubahan tanpa sebarang notis, tertakluk kepada keperluan, atau sebarang maklumat terkini yang kami terima dari pasukan miHoYo.

