

ADOPTION

[Full Circle Adoptions](#) 587-0007
text 552-9168

COUNSELING SERVICES

[CHD \(Counseling\)](#) 774-6252
[Clinical and Support Options \(Counseling\)](#)
978-249-9490; 774-1000

[NELCWIT \(Relationship Abuse & Sexual Assault\)](#) 772-0806
[Wildflower Alliance \(Peer Support\)](#) 772-0715
[Service Net \(Counseling\)](#) 772-2935
[Translate Gender](#) 203-9339

DRUGS AND ALCOHOL

[Mass Substance Use & Problem Gambling Referral Helpline](#)
800-327-5050

[MA Smokers Quitline](#)
800-QUIT-NOW; 800.784.8669
[Alanon](#) 800-245-4656

[Behavioral Health Network](#) 301-9355
[Opioid Task Force](#) 775-7475

[Brattleboro Retreat](#)
800-345-5550

[The Brien Center](#) 499-0412
[CHD \(Drug & Alcohol Help\)](#)
774-6252

[Clinical and Support Options \(Drug & Alcohol Help\)](#)

978-249-9490; 774-1000

[RECOVER Project](#) 774-5489
[North Quabbin Recovery Center](#)
978-249-4989

FOOD

[Center for Self Reliance](#)
773-5029

[Community Resources & Advocacy](#)
475-1570; 978-544-8091

[DIAL/SELF Emergency Food Pantry](#) 774-7054 x4

[Franklin Area Survival Center](#)
863-9549

[Franklin County Community Meals Program \(Orange, Turners Falls, Greenfield, and Northfield\)](#)

413-772-1033; 978-544-2149

[Salvation Army. \(Greenfield, Athol\)](#) 978-249-8111; 773-3154
[SNAP/Food Stamps](#)
413-475-1570

[WIC \(food checks\)](#)
376-1160; 978.544.8093

LGBTQ RESOURCES

[Translate Gender](#) 203-9339
info@translategender.org

[The Trevor Project \(LGBTQ youth\)](#) 866-488-7386

[CAPV Youth Programs](#)
[Generation Q](#) 774-7028

[Drop-In Space at Community Action](#) 774-7028; text 768-4159

[The Stonewall Center at UMass Amherst](#) 545-4824

[House of Colors](#) 532-9300

[PFLAG Franklin-Hampshire](#)
758-0124

[Trans Health](#) 413-341-9400
[LGBT National Youth Talkline](#)
800-246-7743

GENERAL INFO AND REFERRAL

Libraries and school counselors are also great sources of information and referral.

Find a public library near you on this [list of libraries](#) across Western and Central MA.

[413Cares](#) resource website
[Community Resources & Advocacy](#)
475-1570; 978-544-8091

[The United Arc \(special needs\)](#)
774-5558

[The Brick House Community Resource Center](#) 863-9576

[Center for Women & Community](#)
545-0883

[DIAL/SELF Teen Line](#)
774-7054 x4

[CSO Referral Services](#)
774-5411

[Community Action Family Center \(Greenfield\)](#)
775 -1555

[Massachusetts Non-Emergency Help/Referral](#) 211

[Montague Catholic Social Ministries](#) 863-4804 x2

[Youth & Workforce Development at Community Action](#) 774-7028

[NELCWIT](#) 772-0806
[North Quabbin Citizens' Advocacy](#) 978-544-7794
[North Quabbin Community Coalition](#) 978-249-3703
[Seven Hills \(Special Needs\)](#) 418-8702

HEALTH CARE

[Athol Hospital](#) 978-249-3511
[Baystate Franklin Medical Center](#) 772-0211
[MA Behavioral Health Partnership](#) 800-998-6462
[Community Health Center of Franklin County](#) 772-3748; 978-544-7800

[Community Resources & Advocacy](#)

475-1570; 978-544-8091
[MassHealth/Medicaid](#) 800-841-2900
[North Quabbin Family Physicians](#) 978-249-0099
[People's Medicine Project](#) 413 842-4762
[Tapestry Health](#) 773-5403
[Trans Health](#) 413-341-9400
[Valley Medical Group](#) 775-4600
[Green River Doula Network](#)

HIV SERVICES

[Tapestry Health Harm Reduction](#) 475-3377; 413-221-7722 (cell)

HOUSING AND HEAT

[Western Mass Network to End Homelessness](#) website

[Childhood Lead Poisoning Prevention](#) 800-532-9571
[Community Resources & Advocacy](#) 475-1570; 978-544-8091

[Department of Transitional Assistance](#) 772-3400; 800-470-5877

[DIAL/SELF](#) 774-7054x4; 978-544-1800

[Franklin County Housing Authority & RAFT](#) 863-9781
[Wells Street Shelter](#) 772-6100

[Citizens Energy Corporation](#) 855-563-4786

[Mass Dept of Housing & Livable Communities](#) 866-584-0653

[Making Opportunity County Home Energy Assistance, Athol](#) 978-342-7025

[Salvation Army](#) 978-249-8111; 773-3154

[Greenfield Family Inn](#) 774-6382

IMMIGRANT & REFUGEE

[Jewish Family Services](#) 737-2601

[Center for New Americans](#) 772-0055

JOBS, EDUCATION & TRAINING

[The Brick House](#) 863-9576
[Franklin County Community Development Corporation](#) 774-7204

[MassHire Franklin Hampshire Career Center](#) 774-4361; 800-457-2603

[Center for New Americans](#) 772-0055

[Greenfield Community College](#) 775-1801

[Green River House](#) 772-2181
[The Literacy Project](#) 774-3946

[Mass Rehabilitation Commission](#) 774-2326

[NorthStar Self-Directed Learning for Teens](#) 582-0193

[Seven Hills](#) 418-8702
[Youth & Workforce Development at Community Action](#) 774-7028

LEGAL SUPPORT & CONFLICT RESOLUTION

[Community Legal Aid](#) 855-252-5342

[Community Resources & Advocacy](#) 475-1570; 978-544-8091

[Northwestern \(Greenfield\) District Attorney](#) 774-3186

[Health Law Advocates \(disputes with insurance\)](#) 617-338-5241

[Juvenile Court \(Grnflld/Orange\)](#) 978-544-5125; 775-0014

[Mass Fair Housing Center](#) 539-9796

[Collaborative Resolutions Group](#) 774-7469

[NELCWIT](#) 772-0806
[Quabbin Mediation](#)

978-544-6142

[Wildflower Alliance \(Advocacy\)](#)
539-5941

PARENT & YOUNG PARENT SUPPORT

[The Brick House](#) 863-9576

[Community Action Family](#)

[Center \(Greenfield\)](#) 475-1555

[Community Action Healthy
Families & Young Parents](#)

[Program](#) 475-1545

[The United Arc \(Special Needs\)](#)
774-5558

[Montague Catholic Social
Ministries & Turners Falls](#)

[Playgroup](#) 863-4804

[North Quabbin Patch](#)
978-249-5070

[Parental Stress Line](#)
800-632-8188

[PFLAG Franklin-Hampshire](#)
758-0124

[Quabbin Mediation](#)
978-544-6142

[Seven Hills \(Special Needs\)](#)
418-8702

[The Salasin Project](#) 774-4307

[Translate Gender](#) 203-9339

[Valuing Our Children](#)
978-249-8467

TEEN PROGRAMS, CENTERS & RECREATION

[Athol Area YMCA](#) 978-249-3305

[Franklin County's YMCA](#)
773-3646

[Big Brothers Big Sisters](#)
772-0915

[Boy Scouts](#) 684-3542

[Girl Scouts](#) 800-462-9100

[4-H](#) 800-374-4446

[The Brick House Community
Resource Center](#) 863-9576

[Community Action Youth
Programs](#) 774-7028

[DIAL/SELF Youth & Community
Services](#)
978-544-1800; 774-7054

[Valley Playwright Mentoring](#)
625-6569

[Seeds of Solidarity](#)
978-544-9023

[Hilltown Youth Performing Arts](#)
625-2100

*Check into programs at local
schools, libraries, and Recreation
Departments! Here are just a few:*

[Greenfield Library](#) 772-1544

[Greenfield Recreation](#) 772-1553

[Montague Recreation](#) 863-3216

TRANSPORTATION

[Franklin Regional Transit
Authority](#) 774-2262

[Montachusett RTA](#) 978-345-7711

[Peter Pan](#) 800-343-9999

[Pioneer Valley Transit Authority](#)
586-5806

VIOLENCE PREVENTION & INTERVENTION

[Center for Women & Community](#)
545-0800

[NELCWIT](#) 772-0806

[DCF](#) 775-5000; 800-792-5200

[North Quabbin Patch](#)
978-249-5070

[MSPCC](#) (781) 861-0890

[Training Active Bystanders
Program](#) 978-544-6142

[The Salasin Project](#) 774-4307

[Victim & Witness Assistance](#)
772-6944; 978-544-7376

[Children's Advocacy Center](#)
413-475-3401

VOLUNTEER OPPORTUNITIES

[ACT Volunteer Center at
DIAL/SELF](#) 774-7054 x7

[Big Brothers Big Sisters](#)
772-0915

[The Brick House](#) 863-9576

[Community Action Family
Center \(Greenfield\)](#) 475-1555

[Franklin County Community
Meals Program](#) 413-772-1033

[Montague Catholic Social
Ministries](#) 863-4804 x2

[Franklin County's YMCA](#)
773-3646

EMERGENCY HOTLINES

Fire, Police, Ambulance

Call or Text **911**

[Suicide and Crisis Lifeline](#)

Call or Text **988**

[CSO Crisis Intervention \(Mental Health & Suicide\)](#)

774-5411; 800-562-0112

[Crisis Text Line \(any crisis\)](#)

Text HOME to 741741

[DCF Child Abuse Hotline](#)

775-5000; 800-792-5200

[DIAL/SELF Teen Line](#)

774-7054 x4

[Drug & Alcohol Referral Helpline](#)

800-662-HELP; 800-662-4357

[Mass Substance Use & Problem Gambling Referral Helpline](#)

800-327-5050

[MA Smokers Quitline](#)

800-QUIT-NOW; 800.784.8669

[LGBT National Youth Talkline](#)

800-246-7743

[NELCWIT Relationship Abuse & Sexual Assault](#)

772-0806

[Poison Control](#)

800-222-1222

[Wildflower Alliance Peer Support Warmline](#)

888-407-4515

[National Runaway Safeline](#)

800-RUNAWAY; 800-786-2929

SUPPORT AND INFORMATION ARE AVAILABLE!

This is a guide to help you find help when you or your friends need it.

If you are not sure who to call, try one of the general information numbers.

Google the name of the resource or Call!

Helpful questions for when you call:

Is the service free or does it cost money?

Is it confidential or do I need a parent / guardian's permission?

Do I have to make an appointment?

All phone numbers are 413 unless otherwise noted.

2024

Youth Resource Card

for Franklin County & the North Quabbin

Communities that Care
COALITION

12 Olive Street, Suite 2
Greenfield, MA 01301
413-774-3167

www.communitiesthatcarecoalition.org

Supported by the Franklin Regional Council of Governments with funds from MA Dept of Public Health.

Kat suggests cutting:

Baystate Health Link
413.794.2255

Legal Aid 800-649-3718
855-252-5342

Reinventing Justice 772-8711

Sudden Infant Death Syndrome (SIDS) 800-221-7437

CAPV Head Start & Early Learning Programs
475-1555

Greater Athol Area Advocates for Families with Special Needs (GAAAFSN) 978-249-4052

Nurturing Program for Families in Recovery 774-4307
[Safe Passage](#) 586-5066

DIAL/SELF RISE: School Volunteers 774-7054

CSO Wells Street Shelter (take out from crisis hotline section?)
772-6100

Massachusetts Referral Helpline (this number still works, but it might be just AdCare. Seems like they are mostly promoting/working with the national line which reroutes to this number) 800-252-6465

Teen Suicide Prevention (it seems like maybe they're not promoting this in favor of now 988?) 800-252-TEEN

[Drug & Alcohol Referral Helpline](#) (this number just reroutes to the MA Substance Use and Problem Gambling Helpline)
800-662-HELP; 800-252-6465

DIAL/SELF RISE: School Volunteers 774-7054 x7
[Montague Public Libraries](#)
863-3214

RECOVERY RESIDENTIAL HOUSING

Gandara Cornerstone (Young Women) 758-4050

[Charles River House](#)

[Center for Human Development \(CHD\)](#) (844) 243-4357

[Goodwin House \(Males only\)](#)

[Aster House - S. Hadley](#)

[Grace House – Northampton](#)

[Two Rivers House - Greenfield](#)

[Highland Grace House](#) (Worcester) ... 508 - 860-1172

Pegasus House (Lawrence) ..
(FEMALE only: 16-25 yr)
978-687-4257

Spectrum Young Adult Program (Westborough) 800.366.7732
[I took out Center for Women & Community because volunteers must be 18+](#)

Kat wonders about adding:

FOUNDATION FOR
COMMUNITY JUSTICE
??[Amtrak](#)?? (Ilana looked up Amtrak - there is a national 800 number but no local number so I say leave it out.)

Please review the info below and make comments to let us know what changes are needed or suggested!

Don't worry about the terrible formatting - that will be fixed!

How to quickly find your program and make corrections in three easy steps:

- 1)** Ctrl + F (or Command + F on a Mac) for the “find” tool. Type your organization’s name into the spot where it says “find in document.” Check to see if your program is listed and if the listing is correct
- 2)** Look through the headings in the listings below that might include your organization/program. Check to see if your program is listed and if the listing is correct.
- 3)** Add a comment with any corrections about your program or another that you know well. (Make a comment by clicking on the “Insert” menu at the top and clicking “comment.”)

THANK YOU!! We are happy to provide you with free resource cards when they are printed. 😊