

SD Soccer FAQs

Please use this for all general questions and information before signing up for a league! If you have any questions that are not answered here please contact us at sandiego@volosports.com

1. What is the roster minimum for soccer?
 - a. The roster minimum for soccer leagues in San Diego is 12 players. If your team does not meet the roster minimum of 12 players by the registration deadline OR meets the roster minimum after the registration deadline then you will be subject to having free agents added to your roster to the roster maximum of 14. (This does not guarantee free agents will be added)
2. What are the benefits of signing up as a prepaid team?
 - a. Prepaid teams eliminate the chance of your team having any free agents or small groups added to your roster and allows you to add players after the registration deadline (by contacting the sport coordinator) but before the league starts.
3. How does it work if I sign up as a free agent or small group?
 - a. When signing up as a free agent or small group the sport coordinator will manually assign you to a team based on team needs and matching interests/skill levels.
4. How do my friends and I join the same team together?
 - a. One of you can start a small group and invite the others through the invitation link or you can all sign up as free agents and contact your sports coordinator shortly after and request to be placed on the same team.
5. When should I expect to hear about my league?
 - a. All league information such as rosters/schedules and other information will be released the day after our registration deadline or at least 48 hours before your league is set to start.
6. We requested a shirt color but received a different color, why is that?
 - a. We try to accommodate all requested shirt colors for each team but depending on the quantity of each color, some teams may receive a different color to make sure everyone gets their requested size.
7. How does the scheduling work?
 - a. Our leagues are 7 regular season weeks and 1 playoff week. If we receive an odd number of teams for the league then teams will potentially have double header games and bye weeks due to making sure all teams get their required 7 games. Some seasons may be other formats than a 7+1 so make sure to check the league when registering.

- b. In the event of inclement weather we will do our best to reschedule games by either postponing by 1 week or scheduling double headers for following weeks.
 - c. We coordinate with schools to use their facilities and have to adjust certain days depending on their own schools' sports which may also create scenarios of byes, double headers as well potential late starts.
- 8. How does the league time frame work?
 - a. Most of our weekday venues are from 7-10pm, this time slot means your game may start at any time during that time window. Ex: 7:45, 8:30, 9:15
- 9. How do playoffs work?
 - a. The top 4 teams are guaranteed to make playoffs and will be single elimination style all in one night. If we have the capacity to take more teams we will.
- 10. What are tie breakers for playoffs?
 - a. In the event of a tie between two or more teams for a playoff seed, tie breakers will be considered in this order.
 - i. Head to head
 - ii. Goal differential
 - iii. Strength of schedule
 - b. While your team may show as a specific standing during the regular season (ex. 3rd), depending on tie breakers your team could become a different seed for playoffs.
- 11. How can I receive a refund?
 - a. If a league is canceled due to lack of player registration or venue issues, players will be provided with alternative leagues options. If you are unable to play in an alternate league, you will have the option of a full refund. However, if you fail to respond to the league cancellation email by the indicated deadline, you forfeit your refund and your registration fee will be converted into a league credit.

We reserve the right to delay the start of a league and will incorporate all planned games into the revised schedule to the best of our ability. Delayed start dates for the league are not grounds for a refund.
 - b. A player's or team's decision not to participate in a league they have registered for is not grounds for a refund. If players or teams choose not to participate, we will issue a full site credit up to 2 weeks before the registration deadline date.
 - c. If it is within 2 weeks of the registration deadline – Partial credit will be issued on a case by case basis.
 - d. Credits & discounts may not be retroactively applied - they must be used at the point of registration.

Refunds are not given if a player moves, has a change in work schedule, or any other non-league related changes. Participation in adult sports, even at the recreational level, may result in injury. Volo Sports does not refund players' fees if they are injured.

12. How does the registration timeline work?

- a. When a new season starts, the following season's registration will go live on our website. You will be notified through email and the app of when our early bird and registration deadlines are so make sure to keep an eye out for them!

13. How do I know which skill level is best for me?

- a. We offer multiple skill levels ranging from recreational to competitive. We recommend if you have been out of playing for a while or wish to see what the skill level is starting in a recreational league. All of our leagues have healthy competition but we want to ensure leagues have similar skill levels for each team. If you have questions about which league would be best for you please contact your sport coordinator.

14. Can my friend play with me if he is not on the team?

- a. Once the season has started your captain can open up a drop-in spot for players through the app and your friend can register as a 1 night drop-in with your team.

NO DROP IN PLAYERS ALLOWED FOR PLAYOFFS

15. How does pricing for my league work?

- a. Because of the general cost increase in San Diego for permits, material, wages and other expenses, our pricing reflects these increases to ensure that we can continue to run our leagues for our players.