

USMLE Mentoring – Refund & Cancellation Policy

We aim to provide fair and transparent refund terms.

1. Student Cancellations

- Cancellations made **at least 24 hours before the session** are eligible for a full refund.
- Cancellations made within 24 hours of the session or no-shows are **non-refundable**.

2. Tutor Cancellations

- If USMLE Mentoring cancels a session, students may choose either a full refund or a rescheduled session.

3. Refund Method

- Refunds will be issued using the same payment method originally used.

4. Non-Refundable Services

- Completed tutoring sessions are non-refundable.

5. Updates to this Policy

- This policy may be updated periodically, with changes posted on this page.

 **Contact:** usmlestepsmentor@gmail.com