Troubleshooting Your Phone Video Upload

You do not need to record your project again just because an upload fails! Keep your original video. Start with Google Drive below, then try another option if needed.

Before you try again

- ☐ Connect to strong Wi-Fi and plug in your phone. Keep the upload app open while it finishes.
- ☐ Open the video in Photos or Gallery. Make sure the entire video plays with sound. If it is stored only in iCloud or Google Photos, download it to your phone first.
- ☐ Open the form in Safari or Chrome rather than inside a text or email app. Sign in with your school Google account.
- ☐ Check the allowed file type and maximum file size shown in the form. A longer video can be too large, but file size is what matters. Making an identical copy will not make it smaller.

Option 1 Upload to Google Drive from your phone

- ☐ Open the Google Drive app and check that you are in your school account. Open your shared Science folder if you have one.
- ☐ Tap + or New → Upload or Upload file. Select Photos and videos or Browse, then choose your video. Allow access to your photos if asked.
- ☐ Wait until the upload finishes. Open the video in Drive and check playback. A finished upload may still need time to process before it plays.
- ☐ Rename it with your name and assignment. Tap the three dots beside the file → Share. Add your teacher's school email and choose Viewer. Tap Send or Share. Then use Copy link.
- ☐ If the form has a place for a video link, paste it there and submit. If it only has Add file, use a Drive/My Drive tab if offered and select your video. The form's size and type limits still apply.
- ☐ If the form only accepts a file and still rejects it, contact your teacher with the Drive link. Sharing a video does not automatically submit the Google Form. Ask how to complete the submission, and make sure your teacher can open it.

Option 2 Split the video into two smaller clips

- ☐ Keep every required answer. Split at a natural pause, with a few seconds of overlap so nothing is lost. Save each part as a NEW clip and keep the original.
- ☐ **iPhone**: Photos → open video → Edit → drag the ends of the video timeline to keep the first half → Done → Save Video as New Clip. Open the original again and repeat for the second half.

- [ ] **Android**: Google Photos → open video → Edit → use the trim handles to keep the first half → Save or Save copy. Confirm the original is still there, then repeat for the second half. Button names vary by phone.
- [ ] Name them YourName Part 1 and YourName Part 2.
- [ ] Upload both to Drive. If the form allows multiple files, attach both. Otherwise send both links to your teacher and ask how to submit them.
- [ ] Check that each clip meets the size limit.

Other Ways to Share Your Video

Try these only if needed. A video already saved on your phone can go straight to Drive or YouTube without being recreated in another app.

Option 3 Use YouTube if your teacher allows it

- [ ] 1. Open the YouTube app and sign in to an account approved for school use. Tap + → Video or Upload a video, then select your saved video.
- [ ] 2. Add a title and complete the required audience questions accurately. Under Visibility, choose Unlisted. Anyone with the link can watch and reshare it, so do not include private information. Avoid Public for a class submission.
- [ ] 3. Finish the upload and wait for processing. Open the finished video, tap Share → Copy link, and submit the link where your teacher accepts it.

School or supervised accounts may block uploads. Videos longer than 15 minutes require a verified YouTube account. If you cannot upload, use Drive or split the video instead. Do not change school account restrictions.

Option 4 Use Screencastify on a computer

Screencastify's regular recording and editing tools are not supported on phones. If your teacher gives you a special Screencastify Submit link, follow that assignment's directions instead.

- [ ] 1. Upload the phone video to Google Drive using Option 1. On a computer, sign in to your school Screencastify account in Chrome.
- [ ] 2. Open the editor. Choose Add Video → Import from Drive, or Upload File if you have downloaded the video to the computer. Select your video and add it to the timeline.
- [ ] 3. Follow the prompts to finish or save. If you need a file, open the saved video in My Videos → Export Video → Export as MP4 → Export. When ready, download the MP4.
- [ ] 4. Upload the MP4 to Drive, YouTube if allowed, or the Google Form if it meets the limits. If your account offers a video sharing link, check viewing access before submitting it.

Available tools and export limits depend on your school's Screencastify plan. If a tool is locked, use your original video in Drive instead.

Option 5 Use Google Vids on a computer

Google Vids is a video editor. Creating and editing require a computer, and your school account must have access. Phone viewing is supported, but phone editing is not.

- [ ] 1. Upload your phone video to Drive. On a computer, open vids.new in Chrome and sign in with your school account.
- [ ] 2. Choose Upload to add your existing clip, or start a Blank Vid and use the upload tools to add it from Drive or your computer. Use your own recorded work.
- [ ] 3. When ready, open the quick sharing options beside Share → Export to Drive to save an MP4. Open the exported MP4, share it with your teacher as Viewer, and copy its link.
- [ ] 4. To download a file, use File → Make a copy → MP4 (.mp4), if shown. Upload that MP4 to the form or an approved YouTube account. Menu wording may change.

Still stuck

Send your teacher a screenshot of the exact error, your phone type, video length, file size if available, and which steps you tried. Keep the original video until your teacher confirms it was received and plays correctly.

Official help for these steps

Google Forms upload errors and restrictions

Google Drive video uploads

Google Vids setup and export options

Screencastify importing videos