Frequently Asked Questions

What is Dyle's main purpose?

We target companies who offer AI tools/products to end users which can be customers or enterprises. With this in mind we have two main goals.

The first main goal is to provide these companies with an integrated knowledge hub, enabling them to pull information into their AI agents from multiple platforms; Github, Slack, Google Drive and more. The second is to provide the end users of these companies with full control over which resources they want to expose to the offered AI tools.

What is a Knowledge Hub?

This is our primary product. You can think of a Knowledge Hub as a bank of information, fetching resources from any app you decide to integrate.
For example, connecting your Google Drive and Slack to a Knowledge Hub, will allow it to have access to information within these apps.

Who benefits from these Knowledge Hubs?

Both the companies offering AI products, and their end users benefit tremendously from knowledge bases.

Knowledge Hubs allow companies to worry less about bringing data into their platform, and focus more on how their AI is performing. This is because knowledge bases are already built with integrations. On the other hand, Knowledge Hubs also enable end users to granularly specify the resources they want a given AI tool to have access to, allowing end users privacy and full trust in the AI they are using.

Do my end users actually need privacy with respect to my AI?

71% of IT leaders say AI will introduce new security risks if data is mishandled, and 70% of Americans have little to no trust in how AI is using their data. It's clear that privacy concerns are a significant barrier to adoption. Ensuring privacy not only boosts customer satisfaction but also builds trust, which is crucial for attracting and retaining users, ultimately helping your AI product reach its full potential.

How do I use Dyle?

Dyle can be easily leveraged within your product through our SDK, which we'll help onboard you to. Once set up, your end users will be prompted to select what integrations they'd like to enable, and from there they can select which resources you have access to. You can then use our API to query and read resources as needed.

What if my product needs 'write' permissions?

If your product needs to write to Google Drive, Github etc, Dyle has you covered! Just let us know during onboarding, and we'll ensure everything runs smoothly.

Is Dyle involved in the functionality of my AI?

Dyle does not change or impact the functionality of your AI. We simply facilitate what resources your AI has access to, according to what your end users specify.