

# Privacy Policy for 1FAQ

Effective Date: 05.03.2025

## 1. Information We Collect

When you install 1FAQ, we access certain data from your Shopify store as permitted by Shopify, including:

- Store information (store name, domain, contact email).
- Product data (titles, descriptions, pricing, and related metadata).

We do **not** collect payment details, customer personal data (such as names, addresses, or emails), orders, or any other information not required for app functionality.

## 2. How We Use Information

The information we collect is used to:

- Automatically generate FAQs from your product descriptions.
- Display relevant content on your storefront.
- Improve the app's functionality and performance.

We do not sell, rent, or share your data with third parties.

## 3. Data Storage and Security

All data is processed securely and stored in compliance with Shopify's requirements. We implement industry-standard safeguards to protect your store data from unauthorized access, disclosure, or misuse.

## 4. Data Retention

We retain product and store information only as long as necessary to provide the service. If you uninstall 1FAQ, we remove associated store data from our systems within 30 days.

## **5. Third-Party Services**

1FAQ does not share your data with third-party services beyond Shopify and its APIs.

## **6. Your Rights**

You may request access to, correction of, or deletion of your store's data at any time by contacting us at [support@1n.ax](mailto:support@1n.ax).

## **7. Changes to This Policy**

We may update this policy from time to time. Updates will be posted within the app and will take effect immediately upon posting.

## **8. Contact Us**

For any questions or concerns about this policy, please contact:

**Email:** [support@1n.ax](mailto:support@1n.ax)