Task Analysis

1) Clicked log in (0:03)
   1.1 Clicked through welcome page (0:00:08)
2) Enters the Pre-Knowledge Assessment (0:00:09)
   2.1 Clicks an answer choice and receives no result (0:00:10)
   2.2 Clicks question mark and receives an answer they did not click on (0:00:15)
   2.3 "Question 1 does not allow you to give an answer, it just forces you to take the wrong answer." (0:00:18)
   2.4 Clicks answer on question 2 and submits (0:00:23)
   2.5 Clicks answer on question 3 and receives an answer they did not submit (0:00:27)
   2.6 "Focus on recalibrating the screen" (0:00:32)
   2.7 Clicks on submit (0:00:37)
   2.8 Clicks answer on question 4 and receives an answer they did not click on (0:00:42)
   2.9 Clicks on submit (0:00:50)
   2.10 Clicks answer on question 5 and receives the answer they chose. (0:00:53)
   2.11 Clicks on submit (0:00:53)
   2.12 Receives results based on their answers . (0:00.54)
   2.13 Clicks "next" (0:00:55)
3) Enters the home page (0:00:56)
   3.1 Clicks on the unsubsidized subtopic and does not go into another page. (0:00:58)
   3.2 Clicks on savings subtopic (0:01:00)
4) Enters the lesson (0:01:01)
   4.1 Clicks on the save button but goes nowhere (0:01:02)
   4.2 "It forces you to start a new section" (0:01:03)
   4.3 Clicks on the arrow to proceed with the lesson (0:01:03)
   4.4 Clicks on the arrow to proceed with the lesson (0:01:04)
   4.5 Clicks on complete (0:01:06)
   4.6 Clicks answer on question 1 and receives an answer they did not choose (0:01:12)
   4.7 Clicks submit (0:01:14)
   4.8 Clicks answer for question 2 and receives the answer that they chose (0:01:18)
   4.9 Clicks submit (0:01:20)

4.10 Clicks answer for question 3 and receives the answer that they chose (0:01:27)

4.11 Clicks submit (0:01:28)

4.12 Clicks answer for question 4 and receives the answer that they chose (0:01:32)

4.13 Difficulty clicking on the submit button (0:01:32)

4.14 Clicks on the submit button (0:01:35)

4.15 Clicks answer for question 4 and receives the answer that they chose (0:01:41)

4.16 Clicks submit (0:01:42)

4.17 Clicks "go to home" (0:01:45)

5) Enter home page (0:01:45)

5.1 Clicks on unsubsidized subtopic and goes nowhere(0:01:49)

5.2 Clicks Financial Planning and goes nowhere (0:01:50)

5.3 Clicks on budgets subtopic and goes nowhere (0:01:52)

5.4 Clicks on article icon (0:01:53)

6) Enter articles page (0:01:54)

6.1 Clicks on unsubsidized loans article twice and goes nowhere (0:01:56)

6.2 Clicks on subsidized loans article and enters lesson (0:01:58)

6.3 Clicks arrow button (0:02:00)

6.4 Clicks arrow button (0:02:01)

6.5 Clicks complete button (0:02:02)

6.6 Clicks go to articles (0:02:05)

6.7 Clicks on audio icon (0:02:06)

7) Enter audio page (0:02:06)

7.1 Clicks subsidized loans and goes nowhere (0:02:07)

7.2 Clicks on interest rates (0:02:08)

8) Enter interest rate lesson (0:02:09)

8.1 Clicks on the play button and goes nowhere (0:02:09 - 0:02:10)

8.2 Clicks on submit (0:02:11)

9) Enter audio page (0:02:12)

9.1 Click on video icon (0:02:13)

9.2 Click on subsidized loan video that went nowhere (0:02:14)

9.3 Click on repayment video (0:02:15)

10) Enter repayment video (0:02:15)

10.1 Click on play button and goes nowhere (0:02:16)

10.2 Click on submit (0:02:17)

11) Enter audio page (supposed to go back to video page) (0:02:18)

11.1 Clicks on study icon but goes nowhere (0:02:19)

11.2 Clicks again on study icon but goes nowhere (0:02:22)

11.3 Clicks on profile icon but goes nowhere (0:02:23)

11.4 Clicks on home page (0:02:33)

11.5 Clicks on savings subtopic (0:02:34)

12) Enter savings subtopic (0:02:34)

12.1 Clicks on save (0:02:35)

13) Enters home page (0:02:35)

13.1 Clicks on stocks but receives nothing (0:02:36)

13.2 Clicks on articles (0:02:38)

14) Enter articles page (0:02:38)

14.1 Clicks interest rates but goes nowhere (0:02:39)

14.2 Clicks bottom arrow but goes nowhere (0:02:40)

14.3 Clicks on home page (0:02:43)

15) Enters home page (0:02:43)

16) End of video