



How do I file a complaint against Morningside University?

[SARA Student Complaints](#)

The SARA Student Complaint process is for University students who are enrolled in exclusively distance education students. Distance education students should begin the complaint process with the institution and if resolution is not found, the student would contact the institution's home state SARA Portal Entity. NC-SARA maintains a directory of [State Portal Entity \(SPE\) Contacts](#) and [SARA Student Complaint Process Information by State](#).

The [Bureau of Iowa College Aid - Iowa Department of Education](#) is the State Agency that accepts student complaints for students who are attending an Iowa College or University. Complaints can be filed electronically with the Bureau of Iowa College Aid at [Higher Education Student Complaints](#).

Bureau of Iowa College Aid
Iowa Department of Education
400 E. 14th St.
Des Moines, IA 50319-0416
Toll Free 877-272-4456
<https://educate.iowa.gov/>

Address complaints to local or state officials. First address your public school complaint to the local school district (<http://nces.ed.gov/ccd/districtsearch/>) and then to the state department of education (<https://www.ed.gov/>).

How do I file a complaint against a school or college?

Colleges and universities operate independently, although they have some state supervision. If you have complaints against a postsecondary institution contact the state department of higher education (<https://www.ed.gov/>) for help with resolving the complaint.

For issues about financial aid, fraud, waste or abuse of federal funds, special education or civil rights contact the [U.S. Department of Education](#). Listed below is contact information for these issues:

1. [Office of the Inspector General](#)
 - a. investigates fraud, waste or abuse of federal educational funds, including federal student aid funds.
2. [Federal Student Aid's Ombudsman](#)
 - a. will help resolve issues regarding student loan complaints, by working with you and the lender.
3. [Office for Civil Rights](#)
 - a. enforces several Federal civil rights laws that prohibit discrimination in programs or activities that receive federal financial assistance from the Department of Education.