

Lesson Policy

-Lessons are 30 minutes in length and are scheduled on a consistent day and time each week. The only exception is Full Band Lessons which are scheduled for 60 minutes in length. Payment for lessons is due monthly. *For Example: Student A is scheduled in November for Private Lessons on Tuesdays at 4 p.m. The total amount due for the month of November is \$100.00 (plus tax).* Group Guitar and Group Theory lessons are scheduled and paid for 3 months at a time and in advance.

-The flat fee for Private Lessons is \$100 per month. The flat fee for Shared Lessons is \$120 per month. Fees apply for all students ranging from ages 5 and up. The lesson fee pays for your weekly time slot for the entire month. Months that have a 5th lesson day will be considered a regular scheduled lesson or a makeup day for lessons that were previously missed. All other group lessons have a flat fee determined by the amount of students in the group.

FOR PRIVATE LESSONS THERE ARE NO EXCEPTIONS TO THE \$100 MONTHLY PAYMENT.

FOR SHARED LESSONS THERE ARE NO EXCEPTIONS TO THE \$120 MONTHLY PAYMENT.

-Lessons are to be paid in full before your first lesson. Payment for the following month is expected by the last lesson of the previous month. *For example: If you plan to take lessons in July, your July payment will be due on the final lesson day in June.*

EVEN FOR DAYS THAT ARE PLANNED ABSENCES IT IS REQUIRED TO PAY FOR THE FULL MONTH. THIS RESERVES YOUR TIME AND DAY.

-Any lessons that are missed by the instructor will either be rescheduled or substituted by a qualified lesson instructor. If none is possible you will be refunded for that specific lesson.

-If the student is late for their scheduled lesson they will not receive the full 30 minutes. Their lesson time will be decreased by the amount of time in minutes they are late.

-Any lessons missed or canceled by the student can be made-up on the 5th lesson of a given month that has 5 lesson days if applicable. It is possible, however not guaranteed, that lessons missed or canceled by the student can be rescheduled. This will be subject to our lesson instructor and schedule availability. Lessons missed or canceled by the student will not be credited and will not be refunded, and unless available by JAMS to be rescheduled, you will lose that lesson for the week. For rescheduled lessons a substitute teacher may be provided based on scheduling and availability. Again, unless otherwise communicated by a JAMS representative in writing, any lesson missed by the student will be considered forfeited for that week.

-In the case of inclement weather a representative from JAMS will notify the student's main contact if their scheduled lesson has been canceled. The option to reschedule will be provided. If you have not been contacted by a JAMS representative, consider the lesson to be scheduled as normal.

-If a lesson day falls on a holiday that JAMS is closed your lesson will be rescheduled. A representative of JAMS will notify the student's main contact for days that JAMS will be closed. If you have not been contacted by a JAMS representative, consider the lesson to be scheduled as normal.

-JAMS will assign a qualified teacher for each student. The role of the teacher is to inform and educate the student. The teacher will also accept payments for lessons only at the front counter on the main level of JAMS. All questions and concerns related to our Lesson Policy are NOT the responsibility of the teacher. Scheduling, rescheduling, and reporting absences is NOT the responsibility of the teacher. For any questions regarding our lesson policy please contact an official JAMS representative. For any questions regarding scheduling, rescheduling, or attendance please contact an official JAMS representative.

-If payment is not provided by the last lesson of each month for the following month, you will risk losing your time slot and may have to reschedule your day, time, and/or teacher. If payment is not provided by the first lesson of the month, we will not provide lessons for the student until payment is received in full. It is the responsibility of the student or parent or guardian to make sure that the monthly lessons are paid on time. If the account is not found current services will not be provided. No Exceptions.

-Taxes are applied to the cost of lessons. (Not included in the price)

-You may choose to sign up for our rewards program and earn points towards future purchases. For every dollar you earn 8% back in rewards points. This can be earned and applied for lessons payments.

-JAMS Representatives currently include: Molly Long

-molly@semojams.com or Chad Barks -chad@semojams.com