

PURPOSE

The purpose of the PET Newcomer's Guide is to provide and share 9-1-1 educational programs and resources with new or seasoned 9-1-1 public educators.

This guide will provide information, ideas, and suggestions that will help you the 9-1-1 Public Educator, educate your community about the purpose and proper use of the 9-1-1 system, choose the right presentation for your target audience, organize the perfect Telecommunicators Week event, as well as recognize a local 9-1-1 hero.

WHAT YOU WILL FIND IN THIS GUIDE

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- ☐ [NSI \(Non-Service Initialized Phones\)](#)
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