

Privacy Policy

Our contact details

Name: Catherine Gain

Phone Number: 07446 834 337

E-mail: contact@gainsupport.uk

The type of personal information we collect

We currently collect and process the following information:

Personal identifiers, contacts and characteristics (for example, name and contact details)

How we get the personal information and why we have it

Most of the personal information we process is provided to us directly by you for one of the following reasons:

You are requesting contact and further information regarding our services.

We also receive personal information indirectly, from the following sources in the following scenarios:

Social Media platforms where an individual has actively shown interest in our services.

We use the information that you have given us in order to make contact with you after you request us to.

We will not share this information with any other organisations, without your full consent.

Under the UK General Data Protection Regulation (UK GDPR), the lawful bases we rely on for processing this information are:

(a) Your consent. You are able to remove your consent at any time. You can do this by contacting us by email or phone.

(b) We have a contractual obligation.

(c) We have a legal obligation.

(d) We have a vital interest.

(e) We need it to perform a public task.

(f) We have a legitimate interest.

How we store your personal information

Your information is securely stored in a digital format.

We keep name, email address and phone numbers for 4 years. We will then dispose of your information by deleting all data associated with it.

Your data protection rights

Under data protection law, you have rights including:

Your right of access - You have the right to ask us for copies of your personal information.

Your right to rectification - You have the right to ask us to rectify personal information you think is inaccurate. You also have the right to ask us to complete information you think is incomplete.

Your right to erasure - You have the right to ask us to erase your personal information in certain circumstances.

Your right to restriction of processing - You have the right to ask us to restrict the processing of your personal information in certain circumstances.



Email

contact@gainsupport.uk



Phone

07446 834337



Website

www.gainsupport.uk

GAIN SUPPORT

Companionship and Care

Your right to object to processing - You have the right to object to the processing of your personal information in certain circumstances.

Your right to data portability - You have the right to ask that we transfer the personal information you gave us to another organisation, or to you, in certain circumstances.

You are not required to pay any charge for exercising your rights. If you make a request, we have one month to respond to you.

Please contact us at contact@gainsupport.uk if you wish to make a request.

How to complain

If you have any concerns about our use of your personal information, you can make a complaint to us at Gain Support.

Phone Number: 07446 834 337

E-mail: contact@gainsupport.uk



Email

contact@gainsupport.uk



Phone

07446 834337



Website

www.gainsupport.uk