

RHAPSODYMUSIC

WELCOME TO RHAPSODY MUSIC

Rhapsody is committed to providing our students with the best teachers and musical education possible in our community. We hope that by working together we can create a setting that is fun, relaxing, and inviting for all individuals. By creating this amazing learning environment, students and parents alike will be able to enjoy the benefits of a local family business that truly cares about the people that they serve. If you ever experience an issue, have a concern or a compliment, please feel free to contact us or talk to a representative. Thank you again for choosing Rhapsody Music.

Musically Yours,
The Rhapsody Team

GENERAL INFORMATION

Phone: 623.465.7060

Email: lessons@rhapsodyschoolofmusic.com

Address: 42201 N 41st DR B-132 | Anthem, Arizona 85086

Operating Hours:

Monday - Friday: 10am - 9pm

Saturday: 9am - 3pm

Closed on Sundays

Find us online at RhapsodyMusicAZ.com



Follow us on Facebook, Instagram and Youtube for more information throughout the year **@RHAPSODYMUSICAZ**

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PROCEDURES AND PAYMENT INFORMATION

The first lesson is always free! If you decide to sign up for lessons after that, there is a one-time \$25 registration fee. Rhapsody Music requires that you fill out the "Student Registration Form". This form includes current address, phone, email and credit card information. Once completed, the account is charged automatically on the first day of the month according to the chosen lesson type below. If for any reason your card on file does not process, you will be contacted to correct the problem. A late fee of \$25 will be assessed after 14 days. The lessons will be held once a week in the timeslot scheduled. Billing is done efficiently and consistently with the highest regard taken towards the privacy and protection of sensitive information.

Rhapsody Music reserves the right to make exceptions to these tuition procedures.

Discounted Monthly Tuition Pricing

LESSON TYPE	30 MINUTES	60 MINUTES
Private Lessons	\$155/mth	\$290/mth
Semi-Private: 2 people	\$230/mth	\$435/mth
Group: 3-4 people	\$90ea./mth	\$170ea./mth

This is discounted tuition pricing. Discount is ONLY available to fully registered students (Complete Paperwork, Registration Fee, Recurring Appointments and Billing). Family Discounts are available when registering more than one student. In addition, fully registered students also receive a 10% discount on all retail items.

Same Day Drop in lessons available depending on availability: \$45/30 min \$85/60 min

Pre-Paid Month of lessons at a \$170/30 or \$320/60 minute lesson rate

Tuition program is based on a yearly calendar of '48' lessons (an AVG. of 4 lessons per month)

2026 YEARLY CALENDAR

Rhapsody Music will be closed for lessons on the following Holidays and are **NOT** included in your tuition.

Thurs 1/1/26 - New Years Day

Sat 5/23/26 - Memorial Day Weekend

Mon 5/25/26 – Memorial Day

Sat 7/4/26 – Independence Day

Sat 9/5/26 - Labor Day Weekend

Mon 9/7/26 – Labor Day

Thurs 11/26/26 – Thanksgiving

Fri 11/27/26 – Day after Thanksgiving

Thurs 12/24/26 - Christmas Eve

Fri 12/25/26 – Christmas Day

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SCHEDULING OF LESSONS

Our top priority is fostering consistent musical growth and development through the lesson process. As such, every effort will be made to reschedule lessons when conflicts arise.

Rhapsody Music reserves a specific instructor and lesson time for its students. These reservations are recurring throughout the calendar year for the student's convenience until that student notifies Rhapsody Music that they are discontinuing lessons. Rhapsody Music requests a 2 week notice be given to the front desk staff when discontinuing. If a student is late to their lesson that lesson will still end at the scheduled time. If an instructor is more than ten minutes late to a scheduled lesson, he or she will still give the remaining lesson time and Rhapsody Music will compensate with a free rescheduled lesson to the student. Students may book lessons for an every other week appointment with the understanding that: *If another student booking regular weekly lessons requires that time slot, they would be scheduled there.* Every effort to accommodate every other week lessons will be made at that time.

CANCELED LESSONS

Rhapsody Music understands that students may not be able to attend a reserved lesson from time to time. However, your instructor has committed his or her time to you. There are no refunds or credits given for a student's absence from a scheduled lesson. However, missed lessons MAY be banked and used for future scheduled lessons. When changes to a student's reserved lesson time are necessary, the student may utilize the TeacherZone app... OR... communicate with Rhapsody Music front desk personnel. Informing your instructor of an absence will NOT count as proper notification. In the event that a lesson has been canceled more than 24 hours in advance, every effort will be made to reschedule a make-up lesson (based on time permitting in the instructor's schedule) but is not guaranteed.

'BANKED' LESSONS

Lessons banked from appropriate cancellations may (at the customers request) be rescheduled into any available time on the instructor's schedule, or to available times on another instructor's schedule. Banked lessons need to be rescheduled within 1 calendar year from the date they were banked. At '1-Year', that banked lesson will expire. *Banked* lessons have no cash value and must be used as a scheduled lesson.

LATE CANCELLED OR 'NO SHOW' LESSONS

Cancellations less than 24 hours in advance or with no notification at all are not eligible for rescheduling. An optional \$20 *Rescheduling fee* may be paid to reschedule a Late Cancelled or No Show lesson.

INSTRUCTOR ABSENCES

In the event an instructor is unable to give a lesson, Rhapsody Music will make every effort to reschedule the lesson at the student's convenience. Any lessons not rescheduled will be conveniently banked in TeacherZone for future use.

Rhapsody Music reserves the right to make exceptions to all stated procedures

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TEACHERZONE SCHEDULING SYSTEM

Upon registration, students will receive login credentials for our scheduling platform: **TeacherZone**. Students can efficiently manage their weekly music lessons through the TeacherZone app. By logging in, students gain access to a user-friendly platform where they can easily view and organize their lesson schedules. The app's intuitive interface allows students to stay informed about upcoming lessons and receive timely reminders, ensuring a smooth and organized experience. Through the app, students can also communicate with their music instructors, facilitating quick and direct interactions for any inquiries or updates. TeacherZone simplifies the scheduling process, providing a convenient and effective tool for students to enhance their music learning journey.

ADDITIONAL INFORMATION

- If an individual is seeking to make changes to their current schedule, always contact Rhapsody Music Front Desk personnel to make necessary adjustments. Or, utilize the Teacher Zone App where appropriate.
- When attempting to reach Rhapsody Music Front Desk personnel after business hours: email lessons@rhapsodyschoolofmusic.com or leave a voicemail at **623.465.7060** to reserve the ability to inquire about account information and appointments
- Rhapsody Music requires its students to provide updated contact and billing information.
- Rhapsody Music is not responsible for providing child care or babysitting services before or after scheduled lessons. Parents or guardians of minor children will arrange for pickup of students within a reasonable time after scheduled lessons.
- Students are not permitted to use retail products (music books, picks, capos, etc.) during lesson time if the student forgets necessary items. Students may not use instruments available for purchase.

Rhapsody Music reserves the right to make exceptions to all stated procedures

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REGISTRATION FORM

STUDENT INFORMATION

#1 Student's Name: _____

Birthdate: _____

Instrument / Experience: _____

Grade: _____

#2 Student's Name: _____

Birthdate: _____

Instrument / Experience: _____

Grade: _____

CONTACT INFORMATION

Parent Name(s) (if applicable): _____

Cell Phone: _____

Secondary Phone: _____

Primary Email: _____

Preferred Method of Contact: _____

Are there any medical conditions of which we should be aware? _____

How did you hear of Rhapsody Music? _____

ACKNOWLEDGMENTS – Please Initial

- 1) I understand that tuition is due by the 1st of the month. A \$25 late fee will be assessed if not paid within 14 days. _____
- 2) I am aware of the *Holiday Schedule*. Posted Holidays are NOT part of Tuition and will NOT be rescheduled. _____
- 3) In the event of cancellations, I understand that every attempt will be made to provide make-up lessons, _____
but will NOT be guaranteed.
- 4) Cancellations made with less than 24 hour notice will **NOT** be made up. (Ask about the \$20 reschedule fee) _____
- 5) I understand that **ALL** schedule communication goes through the front desk staff or the TeacherZone app. Informing your
instructor of an absence will NOT count as proper notification.
- 6) I understand that I have 1 Year to schedule any banked lessons. At '1' Year, a banked lesson will expire. _____

I acknowledge that I have read and agree to the procedures and expectations as provided to me and retain a copy for my personal files and reference. In addition, I also grant Rhapsody Music permission to use the student's image and/or likeness for media purposes.

Student, Parent, or Guardian Signature

Date

AUTO-PAYMENT DISCLOSURE AND AGREEMENT

I, _____, hereby authorize Rhapsody Music to charge my credit card for music lessons on behalf of _____.

I have read the tuition and cancellation policies and agree with them.

Accordingly, I authorize Rhapsody Music to bill my credit card on a MONTHLY basis.

Credit Card Information: (Circle One)

Visa

MasterCard

Discover

American Express

■ Credit Card Number _____

■ Expiration Date and CVV Code _____

■ Billing Address _____

■ City, State, Zip _____

■ Signature _____ Date _____

For Office Use Only

Date Started _____ Processed by: _____

Date Terminated _____ Processed by: _____