

Meet Our Multicultural Liaison Officer: Veronica Sanchez



Our school's Multicultural Liaison Officer (MLO) supports newcomer students and families with settlement services, navigating the school system, language interpretation, and more.

The [Multicultural Liaison Officer \(MLO\) program](#) provides support in multiple languages for students and families who are newcomers and refugees. The Multicultural Liaison Officer works with school staff to welcome newcomer families and connect

them with important services, resources, and supports within our school and in the local community.

Veronica Sanchez is the Multicultural Liaison Officer at our school. Veronica speaks **English, French, Spanish** and can also help you access support in other languages.

Veronica is here to support families with:

- Settlement services
- Navigating the school system
- Language and cultural interpretation
- Accessing community services
- Filling out school forms
- Parent-teacher interviews
- Getting involved at school, and more!



For more information, email Vsanchez@ociso.org / veronica.sanchez@ocsb.ca or talk to your teacher or the school office.

Veronica has been with OCISO since 2009. Veronica loves providing language and cultural interpretation in meetings, bridging cultural differences, mediating conflicts and facilitating resolutions.

Before joining OCISO, Veronica worked as an ESL Teacher in the USA for 3 years. Veronica has a Master Degree in Applied Linguistics and TEFL.

In their free time, Veronica enjoys chess, yoga, and baking. Veronica believes that "the heart that gives, gathers," — Tao Te Ching.

