Boston CoC MA-500 General Membership Meeting

June 25, 2018

Meeting Materials:

Agenda and Handouts

Notes:

- 1. Welcome and Introductions
 - a. DND Updates
 - i. Promotions
 - 1. Laila Bernstein, Deputy Director for the Supportive Housing Division
 - 2. Courtney Trudell, Assistant Director for Supportive Housing
 - 3. Ian Gendreau, Coordinated Access Manager and System Change Manager for the Mayor's Initiative to End Veteran and Chronic Homelessness
 - ii. New Hires
 - 1. Lubov McKone, HMIS Data Analyst
 - 2. Grace Palmer, fellow with Harvard Kennedy Government Performance Lab
 - iii. Open position for Housing Development Officer

2. Debrief from the CoC 2017 Competition

- a. Boston's performance
 - i. 174.5/200 points
 - 1. Highest performing CoC 190.75/200 points
 - 2. High performance in categories
 - a. Governance and structure
 - b. Performance
 - i. Fidelity to housing first
 - ii. Street outreach coverage
 - iii. Addition of RRH beds to system
 - 3. Lowest performing area
 - a. Data quality and collection
 - i. Handout: Boston CoC System Performance Measures (SPMs)
 - ii. HMIS and SPMs
 - 1. Especially SPMs on CoC programs (PSH, etc.)
 - a. Not Emergency Shelter programs
 - 2. Missing data; losing most points on
 - a. Exit destination
 - Which ties to retention of PH
 - b. Entry during HUD intake
 - c. Vet status
 - d. Disabling condition
 - 3. Income maximization
 - a. Clients' annual assessments are not being completed at the clients' 1-year program entry anniversary
 - b. Gives the appearance of clients are *losing* income

- b. Awards & new project
 - i. Award amount: \$26,368,398

- 1. Requested 3 bonus projects; none were funded
- ii. New project through reallocation
 - 1. St Francis House Access to Employment
 - a. RRH grant with employment services focus
 - b. 7/1 start date

3. CoC 2018 Competition

a. NOFA Overview

- i. HUD FY 2018 Continuum of Care Program Competition NOFA
 - 1. HUD publishing Consolidated and Project (new and renewal) application in esnaps along with detailed instructions, soon
- ii. Record amount of \$2.1 billion available nationally

Boston application specifics (HUD will finalize 6/28/18 or later)

- 1. 94% will go into Tier 1 (\$24,107,148)
- 2. 6% will go into Tier 2 (\$1,538,754)
- 3. Boston's Annual Renewal Demand \$25,645,902
- iii. FY18 CoC Program NOFA Short Summary prepared by TAC

iv. Key dates & deadlines

- 1. Note: these deadlines are from HUD
- 2. Project Applications submitted to CoC by 8/20/18 (final date TBD)
- 3. Project Applicants notified by CoC of acceptance, rejection, or reduction of project application by **9/4/18** (final date TBD)
- 4. Post CoC Consolidated Application to website and notify stakeholders by 9/16/18
- 5. Submit to HUD by 9/18/17 8PM EST

v. Funding opportunities

- 1. 6% bonus funding
- 2. New HMIS funding
- 3. Supportive Services Only (SSO) project funding
- 4. TH to RRH funding
- 5. DV funding opportunity for new projects
 - a. \$50 million in RRH funding specifically for DV projects
 - b. Funding Alert: \$50 Million in CoC RRH Funding for Victims of Domestic Violence, Dating Violence and Stalking
 - c. DND will issue an RFP, working on timeline now
 - i. Anticipate releasing mid-July
 - d. If you have ideas for DV programs or existing programs, reach out to DND
- 6. HUD will only accept one application from the CoC under each DV component

vi. Other highlights & changes

1. See handout: FY18 CoC Program NOFA Summary prepared by TAC

b. Reallocation Policy: Preliminary Discussion

- i. Can reallocate funding to create new projects
 - 1. Can combine reallocation and bonus funding
- ii. Reallocation voluntary
 - 1. Everything is in RRH or PSH already
 - 2. Reach out to DND if you are interested in reallocating
- iii. Consolidation opportunities

c. CoC Project Rating and Ranking

- i. Tier 1 vs. Tier 2
 - 1. Tier 1 as long as the project passes threshold review, it will be funded
 - 2. Tier 2 lower priority for funding; individual projects are scored
 - a. 50% of the score is based on the CoC's Consolidated Application score
 - b. Points also based on where you ranked it within Tier 2
 - c. Finally, points based on HUD system priorities (Housing First)

ii. Desk Review Tool (handout): Review and schedule

- 1. Boston CoC Leadership Council uses this objective, data-driven tool to rank CoC project applications
 - a. Sources include HMIS and SPMs
 - i. Emphasis on data quality and data collection
 - DND has already run SPMs for programs this year

4. System Reform/Transformation

a. Coordinated Entry System: Updates

- i. CES is a HUD requirement for CoCs to establish uniform practices for how you assist households within your system
 - 1. All PSH referrals happening through Coordinated Access System (CAS)
 - 2. Piloting RRH referrals through CAS

b. RRH for Individuals

- i. ~500 RRH opportunities in system through CoC, ESG and City funding
- ii. Targeting adult individuals experiencing homelessness for 270+ days in Boston
 - 1. Youth 25 and under with 30+ days in Boston
- iii. Working through changes to referrals, program practices, etc. with providers
 - 1. Staff and manager trainings
 - a. May on RRH best practices
 - b. July (date TBD) on youth-specific RRH practices
- iv. Testing CES assessment focusing on barriers to exiting shelter and entering housing
 - 1. Testing with St Francis House, Pine Street Inn, and HomeStart
 - 2. Starting testing with New England Center & Home for Veterans and Bridge Over Troubled Waters in a few weeks
- v. Testing CES referrals to RRH through CAS

c. Family

- i. DND also working with CoC-funded family RRH programs to mirror individual CES design and testing process
 - 1. ~100 RRH family slots
- ii. Draft assessment, similarly focused on housing barriers
- iii. Trying to engage DHCD around data & access to individuals
 - 1. DND has limited DHCD data
 - 2. Can see that people on DHCD-funded sites have longer lengths of stay
 - 3. CoC philosophy to target resources to those experiencing homelessness the longest in the CoC
 - 4. Have to launch something—possibility of parallel-tracking testing in CoC-funded programs and further discussion with DHCD

d. System Transformation Vendor and Updates

- i. RFP in January 2018 to select consultant for system planning to evaluate and redesign parts of the adult individual emergency shelter system
 - 1. The scope of this project is primarily at the front door of shelter, on triage, diversion, shelter demand/inflow, and emergency shelter policies.

- ii. System Transformation slide deck
- iii. City selected Focus Strategies
 - 1. Working with City, shelters, consumers
 - 2. If you're not involved in the planning process & would like to be, reach out to Laila Bernstein or Allison Singer

5. Youth Homelessness Planning Process Update

- a. Youth Homelessness Planning Process slide deck
- b. Broken into smaller committees
 - i. If interested in joining a committee, follow up with Courtney Trudell
 - ii. If questions about your committee, follow up with your committee co-chair
- c. Rough draft of coordinated community response plan in September
- d. Youth voice & youth partnerships throughout the planning process, including youth representation on all committees

6. Upcoming Procurement Opportunities

- a. <u>cityofboston.gov/procurement</u>
- b. **ESG**
 - i. Extensions of existing contracts
 - ii. Procurement in the fall
- c. HOPWA
 - i. Extensions of existing contracts
 - ii. Procurement in the fall
 - 1. Reviewing HOPWA Needs Assessment to inform procurement

7. Next Steps

- a. If interested in reallocating or pursuing new project, reach out to DND now
- b. Make sure DND has contact info of anyone who will be working on your application
- c. DND contract managers & development officers will be reaching out
- d. Follow us at boston.gov/housing/continuum-care-program