

TIME by Luxmuralis

Visitor Information and Frequently Asked Questions

- Entry to the church is by a timed ticket and advance booking is essential.
- Please aim to arrive at the church at your booked time slot, maximum 10 minutes beforehand.
- You will not be able to enter the church any earlier than your booked time slot.
- If you arrive early you will have to queue outside until your booked time slot.
- You can enter the church up to 10 minutes after your booked time slot.
- If you're running late, staff will make every effort to allow access.
- Tickets are non-refundable, and the date and entry time of a ticket cannot be altered after purchase.

What can I expect at the event?

- Visitors will move around the church self-guided to experience sound and light projections in the main part of the building, in an experience that will last around 40 minutes.
- The church floor will be in darkness. The walls and ceiling of the church will be illuminated with bright lights, and moving and flashing coloured projections. The experience includes loud noises.
- There will be places to sit down in the main aisle of the church.
- The church is likely to be busy with visitors throughout all the timeslots available. A timed ticket system is in place to prevent overcrowding within the church.

Where can I buy tickets?

Tickets can be purchased on www.tht.ie

Do I have to book tickets in advance?

Yes, prebooking is essential, there will be no tickets available on the door. Book in advance to avoid disappointment as we anticipate will be a popular event.

Can I enter the church earlier than my booked time slot?

Please aim to arrive at the church at your booked time slot. You will not be able to enter the church any earlier than your booked time slot. If you arrive early you will have to queue outside until your booked time slot. Please arrive 10-15 minutes

before your ticketed entry time. Late arrivals will be accommodated in the next available timeslot, subject to capacity. **Entry at your original booked** time cannot be guaranteed if you arrive after your allocated slot.

Will I need to queue?

Visitors will need to queue outside the church to get in and will only be able to enter at the booked time slot on their ticket. The time on your ticket is the start of a 15-minute entry window. For example if your ticket says 7pm you will enter the cathedral between 7-7.15pm. Please dress warmly for the winter weather. If you arrive early you will have to queue outside until your booked time slot.

What do I need to show when I arrive?

Please show your QR code ticket when you arrive. You could print this out, or we also recommend taking a screenshot so that you don't have to worry about phone signal when arriving.

Can I book on the day of the event?

Tickets must be booked in advance from www.tht.ie

I can't make the event anymore, can I get a refund?

Tickets are non-refundable, and the date and time of a ticket cannot be altered after purchase.

Is this suitable for children?

The event is suitable for all ages. Pushchairs are welcome inside the church.

Is the event accessible for people with limited mobility?

Yes, the event is accessible for those with limited mobility. There is ramp access at the entrance and exit. Nearly all parts of the church are accessible. Please make yourself known to a steward (stewards will be in hi-vis clothing) if you require assistance.

In addition:

- If you're being dropped off by car near Saint Nicholas' Collegiate Church (Lombard St, Galway), the closest practical drop-off point is Market Street, close to the church entrance. The church sits just off the pedestrian shopping area, and Market Street provides the nearest vehicle access.

Other nearby drop-off locations include:

- Cross Street / High Street junction taxi and drop off area
- Eyre Square taxi and bus drop-off area
- Due to high volume of visitors, there is no parking available at the church during this event.

How do I get to the church?

[Saint Nicholas' Collegiate Church - Google Maps](#)

Is there car parking nearby?

Parking in Galway City [Parking in Galway City | Galway City Council](#)

Private car parking options [Parking in Galway](#)

Can I take photos and video of the installation?

Yes, photography and video for personal use only. Luxmuralis do not permit photography or video of their work to be used for commercial gain. 'Selfie-sticks' can be used, but please be mindful of other visitors so that everyone is able to have the best experience. Tripods are not permitted.

What size bag can I bring?

Small rucksack-sized bags and smaller can be taken into the church. Large bags and suitcases cannot be brought inside the church, we do not have any luggage storage facilities.

Can I bring my dog?

Assistance dogs are welcome, but please don't bring pets to this event as they will not be permitted.

Do you have toilets?

Yes, there will be Portaloo toilets including accessible toilets provided on the grounds of the church.

Is there anywhere to buy refreshments?

Yes. There are many wonderful local hotels, restaurants and cafes close to the church.

For further information about this event or the Gaillimh Ah-Boo programme of events:

[Home - Gaillimh AhBoo!](#) | email Events@GalwayCity.ie