

Privacy Policy

Effective Date: July 7th, 2023

We at Agora know you care about how your personal information is used and shared, and we take your privacy seriously. Please read the following to learn more about our Privacy Policy. By using or accessing the Services in any manner, you acknowledge that you accept the practices and policies outlined in this Privacy Policy, and you hereby consent that we will collect, use, and share your information in the following ways.

Remember that your use of our Services is at all times subject to the Terms of Services, which incorporates this Privacy Policy. Any terms we use in this Privacy Policy without defining them have the definitions given to them in the Terms of Services.

What does this Privacy Policy cover?

This Privacy Policy covers our treatment of personally identifiable information (“Personal Information”) that we gather when you are accessing or using our Services, but not to the practices of companies we don’t own or control, or people that we don’t manage. We gather various types of Personal Information from our users, as explained in more detail below, and we use this Personal Information internally in connection with our Services, including to personalize, provide, and improve our services, to allow you to set up a user account and profile, to contact you and allow other users to contact you, to fulfill your requests for certain products and services, and to analyze how you use the Services. In certain cases, we may also share some Personal Information with third parties, but only as described below.

Agora is committed to safeguarding the privacy and safety of its students, especially those under 13 years of age, in alignment with the Children's Online Privacy Protection Act (COPPA). We only collect personal information from children under the age of 13 with verifiable parental consent.

The types of information Agora may collect from children include: basic identifying information, contact details, academic information, interests and preferences, results from personality tests, scheduling details, parent or guardian information, details about access to necessary technology, learning progress data, feedback, and with explicit consent, images or videos from sessions.

If you are under 13, please do not attempt to register for Agora's services or send any personal information about yourself to us without your parent's or guardian's consent. In the event that we discover we have collected personal information from a child under 13 without proper parental consent, we will promptly delete that information from our records.

If you believe a child under 13 has provided us with personal information without parental consent, or if you, as a parent or guardian, wish to review or delete your child's information, please contact us at seaglezachary@gmail.com.

Parents and guardians are encouraged to discuss with their children guidelines for safe internet use and to monitor their children's internet use.

Your trust is important to us, and we are committed to providing a safe and secure environment for our students' learning journey.

Agora is dedicated to protecting the privacy and security of our students' personal information, particularly in online educational settings. We recognize the importance of adhering to the Student Online Personal Information Protection Act (SOPIPA) in our operations, and we strive to fully comply with this legislation.

We have implemented practices designed to safeguard student data, restrict unauthorized access, and ensure that student information is used solely for educational purposes. We take the trust that students and parents place in us very seriously, and as such, we endeavor to be transparent about our data practices and provide avenues for parents and guardians to control their child's information.

As part of our commitment to data privacy, we continually review and update our policies and practices to ensure compliance with SOPIPA and other relevant data protection laws.

For further details about our data practices, please review the key provisions outlined in our Privacy Policy. We encourage parents, students, and educators to familiarize themselves with these provisions and reach out to us at seaglezachary@gmail.com if you have any questions or concerns.

Will Agora ever change this Privacy Policy?

We are constantly trying to improve our Services, so we may need to change this Privacy Policy from time to time as well, but we will alert you to changes by placing a notice on the Services, by sending you an email, and/or by some other means. Please note that if you've opted not to receive legal notice emails from us (or you haven't provided us with your email address), those legal notices will still govern your use of the Services, and you are still responsible for reading and understanding them. If you use the Services after any changes to the Privacy Policy have been posted, that means you agree to all of the changes.

What information does Agora collect?

Information You Provide to Us:

We receive and store any information you knowingly provide to us. For example, through the registration process and/or through your account settings, we may collect Personal Information

such as your name, email address, phone number, and school affiliation. Certain information may be required to register with us or to take advantage of some of our features.

We may communicate with you if you've provided us the means to do so. For example, if you've given us your email address, we may send you promotional email offers on behalf of other businesses, or email you about your use of the Services. Also, we may receive a confirmation when you open an email from us. This confirmation helps us make our communications with you more interesting and improve our services. If you do not want to receive communications from us, please indicate your preference by contacting us at seaglezachary@gmail.com

Information Collected Automatically

Whenever you interact with our Services, we automatically receive and record information on our server logs from your browser or device, which may include your IP address, geolocation data, device identification, "cookie" information, the type of browser and/or device you're using to access our Services, and the page or feature you requested. "Cookies" are identifiers we transfer to your browser or device that allow us to recognize your browser or device and tell us how and when pages and features in our Services are visited and by how many people. You may be able to change the preferences on your browser or device to prevent or limit your device's acceptance of cookies, but this may prevent you from taking advantage of some of our features. If you click on a link to a third-party website or service, a third party may also transmit cookies to you. Again, this Privacy Policy does not cover the use of cookies by any third parties, and we aren't responsible for their privacy policies and practices. Please be aware that cookies placed by third parties may continue to track your activities online even after you have left our Services, and those third parties may not honor "Do Not Track" requests you have set using your browser or device.

We may use this data to customize content for you that we think you might like, based on your usage patterns. We may also use it to improve the Services – for example, this data can tell us how often users use a particular feature of the Services, and we can use that knowledge to make the Services interesting to as many users as possible.

Information Collected From Other Websites and Do Not Track Policy

Through cookies we place on your browser or device, we may collect information about your online activity after you leave our Services. Just like any other usage information we collect, this information allows us to improve the Services and customize your online experience, and otherwise as described in this Privacy Policy. Your browser may offer you a "Do Not Track" option, which allows you to signal to operators of websites and web applications and services (including behavioral advertising services) that you do not wish such operators to track certain of your online activities over time and across different websites. When you turn on the Do Not Track function in your browser, we stop collecting the information from your browser that allows us to tailor advertisements and other content specifically to you that is based on your visits to our advertising partners' websites. Specifically, we stop collecting information from the unique browser cookie that links your browser to visits to third party sites. Do Not Track signals are set on a

browser-by-browser basis, so you must set them on every browser you use if you do not wish to be tracked. Remember that this is just *our* Do Not Track policy, and we can't and don't make any promises about how third parties react when you set this signal on your browser.

Will Agora sell any of the Personal Information it receives?

No. We do not rent or sell your Personal Information in personally identifiable form to anyone. However, please keep in mind that certain Personal Information may be transferred in connection with a Agora business transfer, as described below.

Will Agora share any of the Personal Information it receives?

We may share your Personal Information with third parties as described in this section:

Analytics: We may use third party analytics services, such as Google Analytics, to grow our business, to improve and develop our Services, to monitor and analyze use of our Services, to aid our technical administration, to increase the functionality and user-friendliness of our Services, and to verify that users have the authorization needed for us to process their requests. These analytics services may collect and retain some information about you. Google Analytics collects the IP address assigned to you on the date you use the Services, but not your name or other personally identifying information. We do not combine the information generated through the use of Google Analytics with your Personal Information. Although Google Analytics plants a persistent cookie on your web browser to identify you as a unique user the next time you use the Services, the cookie cannot be used by anyone but Google. Google's ability to use and share information collected by Google Analytics about your use of the Services is restricted by the Google Analytics Terms of Services and the Google Privacy Policy. You may find additional information about Google Analytics at www.google.com/policies/privacy/partners/. Finally, you can opt out of Google Analytics by visiting <https://tools.google.com/dlpage/gaoptout/>.

Affiliated Businesses: In certain situations, businesses or third-party websites we're affiliated with may sell or provide products or services to you through or in connection with the Services (either alone or jointly with us). You can recognize when an affiliated business is associated with such a transaction or service, and we will share your Personal Information with that affiliated business only to the extent that it is related to such transaction or service. We have no control over the policies and practices of third-party websites or businesses as to privacy or anything else, so if you choose to take part in any transaction or service relating to an affiliated website or business, please review all such business' or websites' policies.

Agents: We employ other companies and people to perform tasks on our behalf and need to share your information with them to provide products or services to you; for example, we may use a payment processing company to receive and process your credit card transactions for us. Unless we tell you differently, our agents do not have any right to use the Personal Information we share with them beyond what is necessary to assist us. Note that an "agent" may also be considered a

“partner” in certain circumstances, and would be subject to the terms of the “Information that’s been de-identified” section in that regard.

Other Users: Certain user profile information, including your name, location, and any video or image content that you have uploaded to the Services, may be displayed to other users to facilitate user interaction within the Services or address your request for our services. Your account privacy settings may allow you to limit the other users who can see the Personal Information in your user profile and/or what information in your user profile is visible to others. Please remember that any content you upload to your public user profile, along with any Personal Information or content that you voluntarily disclose online in a manner other users can view (on discussion boards, in messages and chat areas, etc.) becomes publicly available, and can be collected and used by anyone. Your user name may also be displayed to other users if and when you send messages or comments or upload images or videos through the Services and other users can contact you through messages and comments.

Business Transfers: We may choose to buy or sell assets, and may share and/or transfer customer information in connection with the evaluation of and entry into such transactions. Also, if we (or our assets) are acquired, or if we go out of business, enter bankruptcy, or go through some other change of control, Personal Information could be one of the assets transferred to or acquired by a third party.

Protection of Agora and Others. We reserve the right to access, read, preserve, and disclose any information that we believe is necessary to comply with law or court order; enforce or apply our Terms of Services and other agreements; or protect the rights, property, or safety of Agora, our employees, our users, or others.

Information that’s been de-identified. We may de-identify your Personal Information so that you are not identified as an individual, and provide that information to our partners. We may also provide aggregate usage information to our partners (or allow partners to collect that information from you), who may use such information to understand how often and in what ways people use our Services, so that they, too, can provide you with an optimal online experience. However, except for the categories of sharing we described above, we never disclose aggregate usage or de-identified information to a partner (or allow a partner to collect such information) in a manner that would identify you as an individual person.

Is Personal Information about me secure?

Your account is protected by a password for your privacy and security. You must prevent unauthorized access to your account and Personal Information by selecting and protecting your password appropriately and limiting access to your computer or device and browser by signing off after you have finished accessing your account.

We endeavor to protect the privacy of your account and other Personal Information we hold in our records, but unfortunately, we cannot guarantee complete security. Unauthorized entry or

use, hardware or software failure, and other factors, may compromise the security of user information at any time.

Where is my Personal Information processed and stored?

Agora is a global entity with its headquarters located in the United States. Your information, including Personal Information, may be processed and stored on servers located within the United States, as well as in other countries where our operations are based. Regardless of where your information is processed or stored, Agora is committed to protecting your privacy and will handle your Personal Information in accordance with our Privacy Policy and applicable laws.

What Personal Information can I access?

Through your account settings, you may access, and, in some cases, edit or delete the following information you've provided to us:

- name and password
- email address
- user profile information, including images and videos you have uploaded to the site

The information you can view, update, and delete may change as the Services change. If you have any questions about viewing or updating information we have on file about you, please contact us at seaglezachary@gmail.com

Under California Civil Code Sections 1798.83-1798.84, California residents are entitled to contact us to prevent disclosure of Personal Information to third parties for such third parties' direct marketing purposes; in order to submit such a request, please contact us at seaglezachary@gmail.com

What choices do I have?

You can always opt not to disclose information to us, but keep in mind some information may be needed to register with us or to take advantage of some of our features.

You may be able to add, update, or delete information as explained above. When you update information, however, we may maintain a copy of the unrevised information in our records. You may request deletion of your account by contacting us at seaglezachary@gmail.com. Some information may remain in our records after your deletion of such information from your account. We may use any aggregated data derived from or incorporating your Personal Information after you update or delete it, but not in a manner that would identify you personally.

Finally, keep in mind that if you choose to turn on the Do Not Track function on your browser, we may continue to use all information we collected prior to your turning that function on, in the manner described in this Privacy Policy.

What if I have questions about this policy?

If you have any questions or concerns regarding our privacy policies, please send us a detailed message to seaglezachary@gmail.com and we will try to resolve your concerns.