

Retooled Community Support Program (RCSP)
Citizen Feedback Form

A. Personal Information

Name/*Pangalan* (Optional): _____

Address (Optional): _____

Age/*Edad*: _____ Gender/*Kasarian*: _____ Status: _____

B. Community Consultation and Engagement

	Yes / Oo	No / Hindi
1. Were you informed about the Retooled Community Support Program (RCSP) prior to the implementation, specifically on the objectives, guidelines, process, etc.? (<i>Napag-alaman ba sa iyo ang tungkulin ng Retooled Community Support Program (RCSP), bago ang umpisa ng programa, partikular sa layunin, aliituntunin, at proseso ng programa?</i>)		
2. Were you consulted during the community dialogue/consultation regarding your issues and concerns in relation to peace, security, and development? (<i>Kinunsulta ka ba sa diyalogo/konsultasyon ng komunidad tungkol sa mga isyu kaugnay sa kapayapaan, seguridad, at kaularan?</i>)		
3. Were you consulted during the crafting of the enhanced Barangay Development Plan? (<i>Kinunsulta ka ba sa paggawa ng enhanced Barangay Development Plan?</i>)		
4. Do you feel there was meaningful community engagement and participation during the Retooled Community Support Program (RCSP) activities? (<i>Sa palagay mo ba ay nagkaroon ng sapat na makabuluhang pakikipag-ugnayan sa pakikilahok sa komunidad sa panahon ng mga aktibidad ng Retooled Community Support Program (RCSP)?</i>)		

C. Service Satisfaction Survey

* 5 - Very Satisfied / <i>Sobrang Nasiyahan</i> ; 4 - Satisfied / <i>Nasiyahan</i> ; 3 - Neutral / <i>Kainaman</i> ; 2 - Dissatisfied / <i>Hindi Nasiyahan</i> ; 1 - Very Dissatisfied / <i>Labis na Hindi Nasiyahan</i>	5	4	3	2	1
5. Are you satisfied with the services provided? (<i>Nasiyahan ka ba sa mga serbisyong naibigay?</i>)					
6. Are the services appropriate to the issues and concerns of the community? (<i>Angkop ba ang mga serbisyo sa mga mga isyu at alalahanin ng komunidad?</i>)					
7. Are the services responsive to the needs of the community? (<i>Ang mga serbisyo ba ay tumutugon sa mga pangangailangan ng komunidad?</i>)					
8. Are you satisfied with the ease of accessing this service? (<i>Madali ba ang pag-access sa serbisyong ito?</i>)					
9. Are you satisfied with the professionalism and expertise of the service providers? (<i>Nasiyahan ka ba sa propesyonalismo at kadalubhasaan ng mga tao na nagbibigay ng serbisyo?</i>)					
TOTAL:					

10. Did you encounter any difficulties with the Retooled Community Support Program (RCSP) ? If so,

please specify. *(Nakaranas ka ba ng anumang mga paghihirap sa mga serbisyo ng Retooled Community Support Program (RCSP)? Itukoy ito.)*

11. Are you satisfied with the overall implementation of the Retooled Community Support Program (RCSP)? Why or why not?

12. Do you have recommendations to improve the Retooled Community Support Program (RCSP)? *(Mayroon ka bang mga rekomendasyon upang mapabuti ang pagpapatupad ng Retooled Community Support Program (RCSP)?)*

Your feedback is valuable in ensuring effective, efficient, and responsive government services. Thank you very much!

Ang iyong feedback ay mahalaga sa pagtiyak ng epektibo, mahusay, at sapat na mga serbisyo ng pamahalaan. Maraming salamat po!